

**Nearman, Michael@DGS**

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**From:** Taylor, Jane@DGS  
**Sent:** Tuesday, September 20, 2011 8:23 AM  
**To:** Shaw, Derek@DGS  
**Cc:** Nearman, Michael@DGS; Conrad, Richard@DGS  
**Subject:** FW: comments on DSA Chapter 11B

Comment on Chapter 11B proposals.

Jane Taylor, Senior Architect  
California Building Standards Commission (CBSC)  
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**From:** Biedermann, Cynthia@DGS  
**Sent:** Monday, September 19, 2011 5:22 PM  
**To:** Taylor, Jane@DGS  
**Subject:** FW: comments on DSA Chapter 11B

CBSC email:

Cynthia Biedermann, AGPA  
Education & Outreach  
California Building Standards Commission  
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**From:** Barnonhill@aol.com [mailto:Barnonhill@aol.com]  
**Sent:** Sunday, September 18, 2011 9:45 PM  
**To:** CBSC (General Mail); CDR-MembersXchange@yahoogroups.com  
**Cc:** kadwilder@msn.com; crisley@DDS.CA.GOV; GRRoyce@aol.com; ccotb@earthlink.net; inspirit1@comcast.net; jsthom@comcast.net; 4onflr@mindspring.com; bvogel@SourceHealth.com; cwolf@surewest.net; hale@wid.org; atoy@ucla.edu; lathom@comcast.net; keeslar@sbcglobal.net; abvandevelde@hotmail.com; craig.yates@sbcglobal.net; krunkle@hancockcollege.edu; anne\_p48@yahoo.com; gryall@comcast.net; jford@eagle.ca; jvitale1@gmail.com; adreamforum@yahoo.com; budsayles@yahoo.com; evagenevieve@yahoo.com; chrisj@ril-sacramento.org; sandyyoung47@comcast.net; schwarte@nicetechnology.com; serenity363@yahoo.com; sethbrunner@sbcglobal.net; Sfarinha@norcalcenter.org; shenderson@dredf.org; sheryl\_thuston@oes.ca.gov; shornsey@cityofsacramento.org; specialme35@yahoo.com; starlene@greens.org; starlingscc@sbcglobal.net; stromaliza@sbcglobal.net; susana2242@yahoo.com; susanrotchy@yahoo.com; susanne.wierbinski@sen.ca.gov; svasey@sbcglobal.net; tannewong@yahoo.com; TAPoland@aol.com; teresa@cfilc.org; thedisabledsection@sbcglobal.net; themooseman56@yahoo.com; tim.olaguna@gmail.com; val\_barboza@yahoo.com; wallace1504@sbcglobal.net; Weezie4080@aol.com; WestK@saccounty.net; Wheelsengberg@hotmail.com; katiea3620@yahoo.com  
**Subject:** comments on DSA Chapter 11B

**DATE: September 19, 2011**

**TO: California Building Standards Commission**

2525 Natomas Park Drive, Suite 130  
Sacramento, CA 95833

**Attention:** Jim McGowan, Executive Director

**SUBJECT:** Comments to CBSC on proposed changes for incorporation into California Code of Regulations,  
Title 24, PART 2

**CHAPTER 11B – ACCESSIBILITY TO PUBLIC BUILDINGS, PUBLIC ACCOMMODATIONS,  
COMMERCIAL BUILDINGS AND PUBLICLY FUNDED HOUSING: ITEM 3**

I agree that SECTION 1102B – DEFINITIONS should be modified to include zip code & or signature.

**ITEM 11 SECTION 1117B – OTHER BUILDING COMPONENTS**

***1117B.7 Automated teller machines and point of sale machines.***

I agree with the commenter suggests amending proposed language to provide standardization of features/controls among point-of-sale devices regardless of location. ...aspects of these devices which could be standardized – controls and interface, and those aspects which could be differentiated for the usability of people with mobility impairments – clear floor space, accessible route, and mounting height. I believe this scheme would serve the needs of people with visual and mobility impairments at a variety of locations where point-of-sale devices are installed.

**The only problem I find is that sometimes the newly installed machines are at a fixed height and they do not tilt so I can't use them! Is there a way to add this requirement?**

I agree that you should require all newly installed and replaced point-of-sale devices be 1. operable with one hand without tight grasping, pinching, or twisting of the wrist; 2. Be provided with operable parts differentiated by sound or touch without activation unless a clear or correct key is provided; 3. Be provided with on-screen characters 3/16 inch high, sans serif font, and contrast with the background – light-on-dark or dark-on-light; and 4. Be provided with a tactually discernible numerical keypad which enables processing the transaction with the same degree of privacy input or output available to all individuals, or other technology with the same privacy requirements. I think that stores should be required to have all point-of-sale devices located at accessible checkstands, sales or service counters and need to comply with all of the above requirements and additionally provide clear floor space, accessible route, and accessible ground or floor surface; accessible reach ranges; and the same degree of privacy available to all individuals in front of the pay point. It is ok for exceptions to be provided for devices at drive-up locations only, **but not those where people might walk up to it.**

Sincerely,

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