STATE OF CALIFORNIA DEPARTMENT OF GENERAL SERVICES

DUTY STATEMENT

LIMITED TERM – 12 MONTHS

GS 907T (REV. 08/01)

SHADED AREA TO REFLECT RECLASS POSITION NUMBER ONLY

INSTRUCTIONS: Refer to the Essential Functions Duty Statement Manual for instructions on how to complete the Duty Statement.	RPA- **9912 - BPM**	EFFECTIVE DATE:

DGS OFFICE OR CLIENT AGENCY Building and Property Management Branch	POSITION NUMBER (Agency - Unit - Class - Serial) - - -
UNIT NAME AND CITY LOCATED LA Metro Region – Junipero Serra Management Unit	CLASS TITLE Custodian
WORKING DAYS AND WORKING HOURS Monday through Friday, Night shift 3:00pm to 11:30pm	SPECIFIC LOCATION ASSIGNED TO 320 West 4th Street, Los Angeles, CA 90013
PROPOSED INCUMBENT (If known)	CURRENT POSITION NUMBER (Agency - Unit - Class - Serial) 308-563-2011-935

YOU ARE A VALUE MEMBER OF THE DEPARTMENT'S TEAM. YOU ARE EXPECTED TO WORK COOPERATIVELY WITH TEAM MEMBERS AND OTHERS TO ENABLE THE DEPARTMENT TO PROVIDE THE HIGHEST LEVEL OF SERVICE POSSIBLE. YOUR CREATIVITY AND PRODUCTIVITY ARE ENCOURAGED. YOUR EFFORTS TO TREAT OTHERS FAIRLY, HONESTLY AND WITH RESPECT ARE IMPORTANT TO EVERYONE WHO WORKS WITH YOU.

BRIEFLY (1 or 2 sentences) DESCRIBE THE POSITION'S ORGANIZATIONAL SETTING AND MAJOR FUNCTIONS

Under the supervision of the Custodian Supervisor II and/or Office Building Manager II, the incumbent is responsible for the general nighttime cleaning of general offices and common areas including but not limited to board/hearing rooms, corridors, lobbies, garages and common restrooms in the Junipero Serra Building, LA Metro Region.

% of time performing duties	Indicate the duties and responsibilities assigned to the position and the percentage of time spent on each. Group related tasks under the same percentage with the highest percentage first. *(Use additional sheet if necessary)*
	The Department of General Services' (DGS) Core Values and Employee Expectations are key to the success of the Department's Mission. That mission is to "Deliver results by providing timely, cost-effective services and products that support our customers." DGS employees are to adhere to the Core Values and Employee Expectations, and to perform their duties in a way that exhibits and promotes those values and expectations. The LA Metro Region, Junipero Serra Building is located at 320 W. 4th Street, Los Angeles, CA 90012; that is a ten-story high-rise building occupying approximately 446,000 square feet of office space. **DUTIES** All work to be accomplished in accordance with guidelines of the Department of General Services (DGS), Real Estate Services Division (RESD), Building and Property Management Branch (BPM) strategic plans, BPM Manuals, and the Excellence in Public Buildings Initiative. The incumbent applies sustainable work practices in the operation and maintenance of all building systems and equipment. **ESSENTIAL FUNCTIONS** Applies sustainable (procedures intended to create an effective/efficient job product within shifts and/or to use environmentally and friendly [green] products) work practices to uphold efficient and effective individual and team job performance and best practice facility maintenance, cleans common interior and outside, including bus ramp areas to maintain high level of cleanliness needed as a result of day use by occupants and/or visitors. Custodian operates systems or equipment such as a freight or passenger elevator to travel throughout the building(s) to assigned work areas. **Custodian operates upright, canister, wet/dry, backpack or outside vacuum cleaners, pressure cleaners and other equipment and machinery, including but not limited to, trash compactors, balers, etc. This job requires considerable physical activity that requires heavy physical work; heavy lifting, moving, pushing or pulling required of objects up to 50 pounds.** Responsibilities include but are not limited to:

SUPERVISOR'S STATEMENT: ***I HAVE DISCUSSED THE DUTIES OF THE POSITION WITH THE EMPLOYEE***

SUPERVISOR'S NAME (Print)	SUPERVISOR'S SIGNATURE	DATE

EMPLOYEE'S STATEMENT: ***I HAVE DISCUSSED WITH MY SUPERVISOR THE DUTIES OF THE POSITION AND HAVE RECEIVED A COPY OF THE DUTY STATEMENT***

The statements contained in this duty statement reflect general details as necessary to describe the principal functions of this job. It should not be considered an all-inclusive listing of work requirements. Individuals may perform other duties as assigned, including work in other functional areas to cover absence of relief, to equalize peak work periods or otherwise balance the workload.

EMPLOYEE'S NAME (Print)	EMPLOYEE'S SIGNATURE	DATE

DUTY STATEMENT

Night shift M-F 3pm-11:30pm

GS 907T (REV. 03/05)

RPA 009912-BPM, 308-563-2011-935

% of time performing duties	Indicate the duties and responsibilities assigned to the position and the percentage of time spent on each. Group related tasks under the same percentage with the highest percentage first. *(Use additional sheet if necessary)*
30%	**General Office Cleaning** Cleans general office floors and associated common corridors and lobbies nightly by performing the following tasks: • Empties trash receptacles by either lifting plastic liners or by lifting and turning bins upside down into a portable trash barrel for pushing to another disposal site. • Cleans modular systems or free standing furniture or woodwork to remove dust and/or polishes surfaces using cloths or dusting tools and/or green polishing products. • Removes stains from carpets, area rugs, tile or stone floors using tools or equipment such as, but not limited to, a spray bottle and cleaning cloth (appropriate for the surface), broom, brush, mop, vacuum(s) and wet or dry green products for cleaning spots. • Sweeps,, vacuums or mops tile, stone or carpeted floors using equipment or tools to maintain tile, stone, carpets or concrete floors.
30%	**Restroom Cleaning** Cleans common and/or executive restrooms nightly to prepare the restrooms for the next business day's use by employees and/or clients by using tools commonly used in the industry and applying green cleaning products to disinfect and cleanse floors, fixtures and walls by performing the following tasks: • Wipes down and scrubs toilet fixtures, sinks and sink countertops, bright work, mirrors, toilet partitions and doors, and dispenser cabinets • Restocks all paper products by unlocking dispenser cabinets with keys or dismantling pump dispensers to refill with liquid soap. • Wipes down shower doors, stall walls and floors to diminish water spotting. • Mops floors from wall-to-wall including, but not limited to, areas around toilet fixtures using disinfectants.
10%	**Health and Safety** In addition to direction from the Supervisors and the BPM Environmental Safety and Health Unit, promotes the health and safety programs to comply with laws and regulations, Safety training (AB 2189); Injury and illness prevention (IIPP and SB 298); Worker's Compensation (Title 8 and SB 198) for the health and welfare of self, of other employees and the public by performing in the following manner: • Reports to supervisors and/or other BPM staff to dispatch skilled or unskilled staff to mitigate and/or abate any unsafe condition observed or reported within the building and adjacent grounds. • Applies the BPM ESHOP written guidelines and directives established to fulfill the Occupational Health and Safety Administration Division (OSHA) requirements. • Participates in a team environment to execute the plans for Emergency Response, Disaster Recovery and Business Resumption, Hazardous Materials and Waste Manifest to enact prompt mitigation responses upon notice. • Attends training for how to handle hazardous materials and how to use environmental safeguards. • Attends on-going safety training as scheduled by the Supervisor(s).
10%	**Equipment, Tools and Supplies Tasks** Routinely maintains assigned equipment, tools and storage areas for cleanliness and functionality and promptly reports repair equipment or tool repair/replacement needs to Supervisor(s) to avoid breakdowns and ensure equipment and tools are consistently functional and available for use. Regularly inventories and prepares a list of products, supplies and/or tools individually used to be reordered in accordance with the inventory program overseen by the Supervisor(s) to maintain sufficient levels of products, supplies and tools.
10%	**Periodic Tasks** Performs periodic detail cleaning including but not limited to high (ceilings, walls, corners) and low (less than 3 feet above ground/floor level) dusting using tools such as dust cloths, brushes (fixed length or telescoping), vacuum extension tools and wall-to-wall vacuuming using upright, canister, wet/dry, back-pack or outside vacuum cleaners.
5%	**Additional Responsibilities** Informs Supervisor(s) to effect prompt communication of work needs noticed while on assigned routes that may be delegated to others including but not limited to broken restroom dispensers or fixtures, burned out lighting, door(s) sticking or not latching, broken locks, elevator malfunctions, etc.

% of time performing duties	Indicate the duties and responsibilities assigned to the position and the percentage of time spent on each. Group related tasks under the same percentage with the highest percentage first. *(Use additional sheet if necessary)*
5%	Covers for sick or vacation relief as determined by Supervisor(s) to balance out staffing shortages and to maintain steady availability of staff. Coverage could involve temporary shift or building change. **MARGINAL FUNCTIONS** • Makes recommendations for training or equipment, tools or product needs to keep the custodial team abreast of technological and industry related changes to improve quality of cleaning. • May use record keeping systems such as Maximo to write, issue and/or complete general, preventive or repair work tickets as needed and PAL to record hours and submits to Supervisor(s). • May serve as the Unit Safety Coordinator lead to do thorough routine inspections of state owned buildings for custodial safety requirements, hold training classes attended by up to 20 Custodians reading course material prepared by others or playing training videos and gathering sign-in sheets to submit to Supervisor(s). • Replaces light tubes or bulbs by climbing a ladder. • Cleans high areas by using a ladder. • Services restroom vending machines on a regular monthly schedule. Gathers, counts and rolls coins retrieved from machines. Counts and replaces products used. Completes inventory reconciliation form. Submits all to Supervisor(s) or other BPM designee. **KNOWLEDGE AND ABILITIES:** ***Knowledge of:*** Methods, materials, chemicals, disinfectants and equipment used in custodial work, safety practices in custodial work. ***Ability to:*** Use and care for custodial equipment and supplies; follow directions; read and write at a level appropriate to the classification. **DESIRABLE QUALIFICATIONS** • The incumbent will be required to possess and maintain a valid California Driver's License, Class C in order to drive self, supplies and/or equipment from one job site to another while driving a State vehicle in order to perform the duties of the Custodian in the Junipero Serra Building, LA Metro Region. **SPECIAL PERSONAL CHARACTERISTICS** • Exhibits professional working manner, poise, tact and discretion to deal effectively in a team environment. • Displays and interest in assuming increased responsibility. • Use initiative and work independently. • Displays maturity and exercises good judgment. • Evaluates situations accurately and take effective action. • Use resources and tools effectively. • Learns and apply specific laws, rules, policies and procedures. • Organizes time efficiently and set effective priorities. • Good attendance punctuality record. • Willingness to work at night. **INTERPERSONAL SKILLS** • Good public and fellow-employee interaction skills. • Efficiency, conscientiousness and professionalism. **WORK ENVIRONMENT, PHYSICAL OR MENTAL ABILITIES:** ***WORK ENVIRONMENT*** • Work in low-rise (6 floors and lower) to high-rise (7 floors and higher) office-building environment. • Wear unaltered BPM supplied shirts according to current uniform requirements. • When working in the interior of the building, may need to use passenger or freight elevator to get self, equipment or supplies from one floor to another floor. • Work involves exposure to unusual elements such as extreme temperatures, dirt, dust, fumes, unpleasant odors, and loud noises.

% of time performing duties	Indicate the duties and responsibilities assigned to the position and the percentage of time spent on each. Group related tasks under the same percentage with the highest percentage first. *(Use additional sheet if necessary)*
	• Work environment involves some exposure to hazardous chemicals or physical risks, which require following basic safety precautions. • Work in public-accessed areas. • Work in noisy areas or with noisy equipment or machinery. • Work in any facility within the regional location. • May encounter live or dead insects, reptiles, rodents or other wildlife in the performance of duties. • May require ability to work overtime. • Work in confined spaces, i.e., ceiling, crawl spaces, and mechanical equipment spaces. • May work outdoors (parking lots) in all weather conditions, including rain, heat, and cold. ***PHYSICAL ENVIRONMENT*** • Typical work activities involve frequent and prolonged periods of standing, walking extended distances, bending, stooping, kneeling, crawling or squatting while performing duties. • Repetitively grip, grasp, and manipulate hand movement while using tools or power equipment applicable to job being performed. • Climb stairs or ladders, use power and noise producing tools or equipment. • Reach or stretch by extending hand(s) or arm(s) in any direction. • Reach high spaces by climbing a ladder or operating a lift. • Wear safety equipment during the performance of duties, i.e., ear plugs when working in machine spaces; dust masks when exposed to harmful dust particles, eye goggles when exposed to airborne particles, cloth gloves when working with abrasive materials, rubber boots or raingear and back support. • Visual inspection of the operation of machinery/equipment or sound of proper operating machinery/equipment. ***MENTAL ABILITIES*** • Read, write and understand written and verbal communication in English in order to follow instructions on manufacturer's label for use of and/or mixture of products and enforce safety procedures. • Add, subtract, multiply and divide in all units of measure, using whole numbers, common fractions or decimals. • Apply common sense in personal safety and safety of equipment being used in the performance of duties.