

September 1, 2015

The Honorable Mark Leno, Chair  
Joint Legislative Budget Committee  
1020 N Street, Room 553  
Sacramento, CA 95814  
Attention: Peggy Collins, Principal Consultant

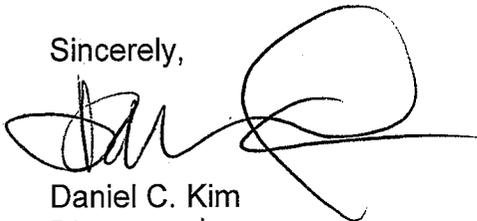
Dear Senator Leno:

Pursuant to the requirements of the Supplemental Budget Report of the 2014-2015 Budget Package Item 7760-001-0666, the Department of General Services, Office of Administrative Hearings, is submitting the Second Annual Caseload Statistics and Hearing Timeframe Report to the Legislature.

In keeping with our commitment to encourage conservation, we have posted this report to our website. The report can be viewed at <http://www.dgs.ca.gov/ola/home/2015Reports.aspx>.

If you wish to receive a printed copy of this report, please contact Zackery P. Morazzini, Director and Chief Administrative Law Judge, Office of Administrative Hearings Department of General Services at (916) 263.0550.

Sincerely,



Daniel C. Kim  
Director

cc: See attached distribution list  
Zackery P. Morazzini, Director and Chief Administrative Law Judge

**DISTRIBUTION #23**  
**LEGISLATIVE REPORT LISTING**

**ORIGINAL LETTER TO EACH OF THE FOLLOWING:**

Michael Cohen, Director  
Department of Finance  
State Capitol, Room 1145  
Sacramento, CA 95814

The Honorable Mark Leno, Chair **(Hand carry 2 copies & ltr)**  
Joint Legislative Budget Committee  
1020 N Street, Room 553  
Sacramento, CA 95814  
Attn: Peggy Collins, Principal Consultant  
**(Electronic copy of report & letter to Peggy.Collins@sen.ca.gov)**

Mr. Mac Taylor **(Hand carry)**  
Legislative Analyst  
925 L Street, Suite 1000, B-29  
Sacramento, CA 95814  
**(Electronic copy of report & letter to Tina McGee@lao.ca.gov)**

---

**COPY OF JLBC NOTIFICATION TO EACH OF THE FOLLOWING:**

The Honorable Shirley Weber, Vice Chair  
Joint Legislative Budget Committee  
State Capitol, Room 3126  
Sacramento, CA 95814

Camille Wagner, Secretary–Legislative Affairs  
Office of the Governor  
State Capitol, First Floor, E-15  
Sacramento, CA 95814

Vacant, Deputy Secretary, Legislation  
California Government Operations Agency  
915 Capitol Mall, Room 200, G-25  
Sacramento, CA 95814

Tom Dyer, Legislative Director **(electronic copy)**  
Department of Finance  
915 L Street, A-15  
Sacramento, CA 95814  
**Tom.Dyer@dof.ca.gov**

Chris Ryan, Program Budget Manager  
Department of Finance  
915 L Street, A-15  
Sacramento, CA 95814

Chris Woods, Budget Director  
Assembly Speaker's Office  
State Capitol, Room 219  
Sacramento, CA 95814

Seren Taylor, Fiscal Director  
Senate Minority Fiscal Office  
1020 N Street, Room 234  
Sacramento, CA 95814

Eric Swanson, Director  
Assembly Republican Fiscal Office  
1020 N Street, Room 400  
Sacramento, CA 95814

Craig Cornett, Fiscal Consultant  
Office of the Senate President pro Tem  
State Capitol, Room 412  
Sacramento, CA 95814

Esteban Almanza, Chief Deputy Director **(electronic copy only)**  
Department of General Services  
707 3rd Street, 8<sup>th</sup> Floor, Z-1  
West Sacramento, CA 95605

Vacant, Deputy Director–Legislative Affairs  
Department of General Services  
707 3rd Street, 8<sup>th</sup> Floor, Z-1  
West Sacramento, CA 95605

Justin Smith, Budget and Planning Officer  
Office of Fiscal Services  
Department of General Services  
707 3rd Street, 9<sup>th</sup> Floor, Z-1  
West Sacramento, CA 95605

Becky Granroth, Budget and Planning Officer  
Office of Fiscal Services  
Department of General Services  
707 3rd Street, 9<sup>th</sup> Floor, Z-1  
West Sacramento, CA 95605

Office of Legislative Counsel **(HARD COPY OF REPORT)**  
Attention: Indexing Division  
925 L Street, Suite 1150, B-30  
Sacramento, CA 95814  
**(Electronic copy of report & letter to Jim.Lasky@lc.ca.gov)**

California State Library  
Information Resources and Government Publications  
PO Box 942837  
Sacramento, CA 94237-001

Originating Office                      **REVISED 8/19/15**

# **Office of Administrative Hearings**

**State of California**



## **Second Annual Caseload Statistics and Hearing Timeframe Report to the Legislature**

**September 2015**

**Department of General Services  
Office of Administrative Hearings**

**Report to the Joint Legislative Budget Committee  
and the Department of Finance**

**Executive Summary**

This report is required by supplemental budget language Item Number 7760-001-0666 of the California State Budget Act. This is the second annual report to the Legislature. The supplemental budget language Item 7760-001-0666 requires the Office of Administrative Hearings (OAH) to provide the following:

The OAH within the Department of General Services shall submit a report to the Department of Finance and the Joint Legislative Budget Committee no later than September 1 of each year for the five years beginning in 2014. This report shall include, but not be limited to, the following caseload statistics and hearing time frame information, covering the previous fiscal year:

- a) For all OAH cases, excluding Keyhea, State Hospital, and Public Works Contract Arbitration cases where only Pro Tem administrative law judges (ALJs) are used:

<b>Section A – Office of Administrative Hearings (broken down by OAH Office)</b>	<b>LA</b>	<b>OAK</b>	<b>SAC</b>	<b>SD</b>	<b>Sp Ed</b>	<b>TOTAL</b>
i. Number of cases filed during the fiscal year.	3,235	1,547	1,645	1,336	3,894	11,657
ii. Number of cases closed during the fiscal year.	3,185	1,568	1,840	1,466	3,826	11,885
iii. Number of decisions issued during the fiscal year.	1,275	726	622	523	83	3,229
iv. Number of authorized ALJ positions.	24	10	12	9	30	85
v. Number of filled ALJ positions as of the end of the fiscal year.	23	8	12	9	26	78
vi. Number of Pro Tem hours billed during the fiscal year.	3,458.00	1,025.75	2,594.00	4,294.25	4,219.50	15,591.50

b) For all cases filed in the Special Education Division:

<b>Section B Special Education Division</b>	<b>Sp Ed</b>
i. Number of due cases filed during the fiscal year.	3,894
a. Due process only.	32
b. Mediation only.	224
c. Hearing and mediation.	3,638
ii. Number of cases closed without decision during the fiscal year.	3,826
iii. Number of decisions issued during the fiscal year.	83
iv. Average number of days per hearing conducted during the fiscal year.	3
v. Average number of days between the filing of a district-filed due process complaint and the issuance of a decision during the fiscal year.	125
vi. Average number of days between the filing of a student-filed due process complaint and the issuance of a decision during the fiscal year.	159
vii. Number of filled ALJ positions as of the end of the fiscal year.	26
viii. Number of Pro Tem hours billed during the fiscal year.	4,219.50

c) For all cases filed in the General Jurisdiction Division (cases to be broken down by OAH office where the case was filed):

<b>Section C General Jurisdiction Division</b>	<b>LA</b>	<b>OAK</b>	<b>SAC*</b>	<b>SD</b>	<b>TOTAL</b>
i. Number of cases filed during the fiscal year.	3,235	1,547	3,180	1,336	9,298
ii. Number of cases closed without decision during the fiscal year.	1,919	849	1,248	943	4,959
iii. Number of cases that went to hearing** during the fiscal year.	2,012	843	2,518	651	6,024
iv. Average number of days per hearing during the fiscal year.	1.53	1.28	1.27	1.30	1.36
v. Total number of decisions issued*** during the fiscal year.	1,275	726	1,996	523	4,520
vi. Total number of filled ALJ positions as of the end of the fiscal year.	23	8	12	9	52
vii. Total number of Pro Tem hours billed during the fiscal year.	3,458.00	1,025.75	2,594.00	4,294.25	11,372.00

\*Sacramento cases include Department of State Hospitals and Department of Corrections and Rehabilitation (Keyhea) hearings for all of OAH. \*\*"Went to hearing," for item C-iii, was defined to include evidentiary hearings, law & motion hearings, interim order hearings and petition hearings. \*\*\*"Decisions issued" for item C-v, was defined to mean a final administrative decision after an evidentiary hearing. Many cases in which some form of hearing was conducted did not result in a final administrative decision.

- d) All Department of Consumer Affairs' (DCA) cases filed in the General Jurisdiction Division (cases to be broken down by DCA Board and Bureau, and by OAH office where the case was filed):

<b>Section D Department of Consumer Affairs Totals</b>		<b>LA</b>	<b>OAK</b>	<b>SAC</b>	<b>SD</b>	<b>TOTAL</b>
i.	Number of cases filed during the fiscal year.	1,524	831	920	722	3,997
ii.	Total number of cases that went to hearing* during the fiscal year.	875	424	468	366	2,133
iii.	Average number of days per hearing held during the fiscal year.	1.28	1.16	1.23	1.28	1.25
iv.	Number of decisions issued** during the fiscal year.	613	358	347	299	1,617
v.	Average number of days between case submission to issuance of the proposed decision for proposed decisions issued during the fiscal year.	23.19	21.71	22.94	30.23	24.11
vi.	Average number of days between the filing of a request to set a hearing and the issuance of the proposed decision for proposed decisions issued during the fiscal year.	212	141	244	238	208

\*"Went to hearing," for item D-ii, was defined to include evidentiary hearings, law & motion hearings, interim order hearings and petition hearings. \*\*"Decisions issued" for item D-iv, was defined to mean a final administrative decision after an evidentiary hearing. Many cases in which some form of hearing was conducted did not result in a final administrative decision.

Section D - DCA	LA	OAK	SAC	SD	TOTAL
<b>i. Number of cases filed during the fiscal year.</b>	<b>1,524</b>	<b>831</b>	<b>920</b>	<b>722</b>	<b>3,997</b>
Acupuncture Board	13	5	1	1	<b>20</b>
Board of Accountancy	15	10	5	8	<b>38</b>
Board of Barbering and Cosmetology	35	12	22	24	<b>93</b>
Board of Behavioral Sciences	28	35	32	21	<b>116</b>
Board of Chiropractic Examiners	7	9	7	14	<b>37</b>
Board of Occupational Therapy	1	1	4	1	<b>7</b>
Board of Optometry	11	1	4		<b>16</b>
Board of Pharmacy	102	33	33	46	<b>214</b>
Board of Podiatric Medicine	3		1	1	<b>5</b>
Board of Psychology	13	8	7	9	<b>37</b>
Board of Registered Nursing	237	220	151	171	<b>779</b>
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	84	29	29	69	<b>211</b>
Bureau of Real Estate Appraisers	5	4	2	1	<b>12</b>
Bureau for Private Postsecondary Education	10	9	8	6	<b>33</b>
Bureau of Automotive Repair	25	54	18	45	<b>142</b>
Bureau of Automotive Repair - Smog Check	77		53	15	<b>145</b>
Bureau of Real Estate	227	103	98	38	<b>466</b>
Bureau of Security and Investigative Services	18	15	6	3	<b>42</b>
California Architects Board	3	1	1	1	<b>6</b>
Cemetery and Funeral Bureau - Crematories		2	3		<b>5</b>
Contractors State License Board	379	149	313	133	<b>974</b>
Court Reporters Board of California	1		2	1	<b>4</b>
Dental Board of California	31	14	18	25	<b>88</b>
Dental Hygiene Committee of California	1	3	3	3	<b>10</b>
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	1		2	2	<b>5</b>
Medical Board of California	119	82	61	45	<b>307</b>
Osteopathic Medical Board of California	2	5	4	3	<b>14</b>
Physical Therapy Board of California	21	5	9	9	<b>44</b>
Physician Assistant Board	7	3	6	6	<b>22</b>
Professional Fiduciaries Bureau		1		1	<b>2</b>
Respiratory Care Board	12	10	2	6	<b>30</b>
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	3	2			<b>5</b>
Structural Pest Control Board	21		8	6	<b>35</b>
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	12	6	7	8	<b>33</b>

Section D - DCA	LA	OAK	SAC	SD	TOTAL
ii. Total number of cases that went to hearing during the fiscal year.	875	424	468	366	2,133
Acupuncture Board	5	2	1	1	9
Board for Professional Engineers, Land Surveyors and Geologists			2		2
Board of Accountancy	5	3	2	2	12
Board of Barbering and Cosmetology	26	9	18	13	66
Board of Behavioral Sciences	17	12	13	15	57
Board of Chiropractic Examiners	6	8	2	8	24
Board of Occupational Therapy	1		3		4
Board of Optometry	9	1	5		15
Board of Pharmacy	66	15	28	29	138
Board of Podiatric Medicine			2		2
Board of Psychology	5	3	2	6	16
Board of Registered Nursing	112	114	57	76	359
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	70	22	36	30	158
Bureau of Real Estate Appraisers	1		1	2	4
Bureau for Private Postsecondary Education			3	1	4
Bureau of Automotive Repair	21	32	16	16	85
Bureau of Automotive Repair - Smog Check	66		34	19	119
Bureau of Real Estate	180	50	56	25	311
Bureau of Security and Investigative Services	29	12	6	5	52
California Architects Board		1			1
Cemetery and Funeral Bureau - Crematories		1		3	4
Contractors State License Board	122	59	109	50	340
Court Reporters Board of California			1		1
Dental Board of California	26	10	11	17	64
Dental Hygiene Committee of California		2	2		4
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	1	1		2	4
Medical Board of California	74	47	32	29	182
Osteopathic Medical Board of California	1	3		2	6
Physical Therapy Board of California	9		5	2	16
Physician Assistant Board	3	2	6		11
Respiratory Care Board	5	6	1	3	15
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	2	1	2		5
Structural Pest Control Board	7	1	8	8	24
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	6	7	4	2	19

Section D - DCA		LA	OAK	SAC	SD	Total*
iii.	Average number of days per hearing held during the fiscal year.	1.28	1.16	1.23	1.28	1.25
	Acupuncture Board	1.11	1.00	1.00	1.00	1.11
	Board for Professional Engineers, Land Surveyors and Geologists			1.00		1.00
	Board of Accountancy	1.20	1.00	1.00	1.00	1.08
	Board of Barbering and Cosmetology	1.12	1.00	1.06	1.00	1.06
	Board of Behavioral Sciences	1.12	1.00	1.00	1.00	1.04
	Board of Chiropractic Examiners	1.00	1.00	1.00	1.00	1.00
	Board of Occupational Therapy	1.00		1.00		1.00
	Board of Optometry	1.22	2.00	1.20		1.27
	Board of Pharmacy	1.44	1.07	1.07	1.45	1.33
	Board of Podiatric Medicine			2.50		2.50
	Board of Psychology	2.40	1.00	4.50	3.00	2.63
	Board of Registered Nursing	1.13	1.31	1.26	1.01	1.18
	Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	1.03	1.09	1.28	1.17	1.12
	Bureau of Real Estate Appraisers	2.00		1.00	6.50	4.00
	Bureau for Private Postsecondary Education			1.00	3.00	1.50
	Bureau of Automotive Repair	1.38	1.03	1.00	1.00	1.11
	Bureau of Automotive Repair - Smog Check	1.17		1.06	1.11	1.13
	Bureau of Real Estate	1.15	1.00	1.14	1.08	1.12
	Bureau of Security and Investigative Services	1.00	1.00	1.17	1.00	1.02
	California Architects Board	1.00				1.00
	Cemetery and Funeral Bureau - Crematories		1.00		1.00	1.00
	Contractors State License Board	1.21	1.12	1.22	1.14	1.19
	Court Reporters Board of California			1.00		1.00
	Dental Board of California	2.15	1.00	1.18	1.12	1.53
	Dental Hygiene Committee of California		1.00	1.00		1.00
	Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	1.00	1.00		1.00	1.00
	Medical Board of California	1.92	1.34	1.56	2.41	1.79
	Osteopathic Medical Board of California	1.00	1.67		1.50	1.50
	Physical Therapy Board of California	1.78		1.20	3.00	1.75
	Physician Assistant Board	1.67	1.00	1.67		1.55
	Respiratory Care Board	1.00	1.00	2.00	1.00	1.07
	Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	1.00	1.00	1.00		1.00
	Structural Pest Control Board	1.14	1.00	1.38	1.00	1.17
	Veterinary Medical Board and Registered Veterinary	2.20	1.29	2.00	1.00	1.63

\* Combined average of all regional offices.

Technician Examining Committee					
Section D - DCA	LA	OAK	SAC	SD	Total
<b>iv. Number of decisions issued during the fiscal year.</b>	<b>613</b>	<b>358</b>	<b>347</b>	<b>299</b>	<b>1,617</b>
Acupuncture Board	2	2		1	5
Board for Professional Engineers, Land Surveyors and Geologists			1		1
Board of Accountancy	7	2	2	1	12
Board of Barbering and Cosmetology	22	9	13	9	53
Board of Behavioral Sciences	13	11	14	14	52
Board of Chiropractic Examiners	4	7	2	7	20
Board of Occupational Therapy	3		3		6
Board of Optometry	7		4		11
Board of Pharmacy	45	13	15	22	95
Board of Psychology	3	4	2	5	14
Board of Registered Nursing	74	103	51	65	293
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	63	18	33	24	138
Bureau of Real Estate Appraisers	1		1	2	4
Bureau for Private Postsecondary Education			1	1	2
Bureau of Automotive Repair	12	31	10	15	68
Bureau of Automotive Repair - Smog Check	46		20	14	80
Bureau of Real Estate	143	47	45	23	258
Bureau of Security and Investigative Services	14	3	4	4	25
California Architects Board		1			1
Cemetery and Funeral Bureau - Crematories		1		3	4
Contractors State License Board	67	41	64	36	208
Court Reporters Board of California			1		1
Dental Board of California	17	8	9	9	43
Dental Hygiene Committee of California		2	2		4
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation		1			1
Medical Board of California	46	39	25	29	139
Osteopathic Medical Board of California	1	2		2	5
Physical Therapy Board of California	5	2	5	3	15
Physician Assistant Board	5	2	6		13
Respiratory Care Board	3	2	1	1	7
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	3	1	1		5
Structural Pest Control Board	6		7	7	20
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	1	6	5	2	14

Section D - DCA	LA	OAK	SAC	SD	Total *
<b>v. Average number of days between case submission to issuance of the proposed decision for proposed decisions issued during the fiscal year.</b>	<b>23.19</b>	<b>21.71</b>	<b>22.94</b>	<b>30.23</b>	<b>24.11</b>
Acupuncture Board	23.00	21.50		24.00	<b>22.60</b>
Board for Professional Engineers, Land Surveyors and Geologists			5.00		<b>5.00</b>
Board of Accountancy	21.71	24.50	14.00	26.00	<b>21.25</b>
Board of Barbering and Cosmetology	19.50	19.00	12.62	34.67	<b>20.30</b>
Board of Behavioral Sciences	14.23	19.82	20.93	30.21	<b>21.52</b>
Board of Chiropractic Examiners	24.00	11.43	19.50	23.71	<b>19.05</b>
Board of Occupational Therapy	29.67		20.33		<b>25.00</b>
Board of Optometry	16.71		21.50		<b>18.45</b>
Board of Pharmacy	17.84	18.38	15.07	23.32	<b>18.75</b>
Board of Psychology	51.67	17.75	21.00	41.60	<b>34.00</b>
Board of Registered Nursing	27.51	24.79	24.78	26.58	<b>25.87</b>
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	29.14	21.17	19.85	26.75	<b>25.46</b>
Bureau of Real Estate Appraisers	23.00		11.00	26.00	<b>21.50</b>
Bureau for Private Postsecondary Education			30.00	32.00	<b>31.00</b>
Bureau of Automotive Repair	20.67	23.87	34.20	25.87	<b>25.26</b>
Bureau of Automotive Repair - Smog Check	20.85		17.95	26.50	<b>21.11</b>
Bureau of Real Estate	23.62	18.36	26.42	28.78	<b>23.61</b>
Bureau of Security and Investigative Services	38.50	27.00	9.25	35.00	<b>31.88</b>
California Architects Board		13.00			<b>13.00</b>
Cemetery and Funeral Bureau - Crematories		27.00		34.33	<b>32.50</b>
Contractors State License Board	21.21	24.93	26.48	34.64	<b>25.89</b>
Court Reporters Board of California			27.00		<b>27.00</b>
Dental Board of California	21.59	25.88	20.89	28.33	<b>23.65</b>
Dental Hygiene Committee of California		6.50	17.00		<b>11.75</b>
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation		31.00			<b>31.00</b>
Medical Board of California	13.26	18.26	24.76	45.34	<b>23.42</b>
Osteopathic Medical Board of California	29.00	10.50		32.00	<b>22.80</b>
Physical Therapy Board of California	30.80	7.00	22.40	28.00	<b>24.27</b>
Physician Assistant Board	25.80	29.00	16.83		<b>22.15</b>
Respiratory Care Board	32.67	22.00	20.00	15.00	<b>25.29</b>
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	18.67	8.00	15.00		<b>15.80</b>
Structural Pest Control Board	39.17		26.71	24.57	<b>29.70</b>
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	26.00	18.67	26.40	48.50	<b>26.21</b>

\* Combined average of all regional offices.

Section D - DCA		LA	OAK	SAC	SD	Total*
vi.	Average number of days between the filing of a request to set a hearing and the issuance of the proposed decision for proposed decisions issued during the fiscal year.	212	141	244	238	208
	Acupuncture Board	412	221		41	261
	Board for Professional Engineers, Land Surveyors and Geologists			315		315
	Board of Accountancy	183	164	163	92	169
	Board of Barbering and Cosmetology	207	105	185	190	182
	Board of Behavioral Sciences	206	121	139	97	141
	Board of Chiropractic Examiners	244	71	252	341	218
	Board of Occupational Therapy	181		85		133
	Board of Optometry	89		141		108
	Board of Pharmacy	228	144	236	218	216
	Board of Psychology	252	136	912	270	319
	Board of Registered Nursing	183	143	253	194	184
	Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	187	125	236	235	199
	Bureau of Real Estate Appraisers	239		146	455	324
	Bureau for Private Postsecondary Education			100	412	256
	Bureau of Automotive Repair	225	174	300	268	222
	Bureau of Automotive Repair - Smog Check	183		250	308	222
	Bureau of Real Estate	193	136	217	196	187
	Bureau of Security and Investigative Services	204	110	346	147	206
	California Architects Board		62			62
	Cemetery and Funeral Bureau - Crematories		182		318	284
	Contractors State License Board	271	146	306	333	268
	Court Reporters Board of California			141		141
	Dental Board of California	277	86	182	169	199
	Dental Hygiene Committee of California		55	108		81
	Electronic and Appliance Repair, Home Furnishings and Thermal Insulation		209			209
	Medical Board of California	239	139	217	312	222
	Osteopathic Medical Board of California	265	108		87	131
	Physical Therapy Board of California	95	305	382	239	247
	Physician Assistant Board	581	157	145		314
	Respiratory Care Board	199	120	372	292	214
	Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	141	652	278		271
	Structural Pest Control Board	266		138	162	185
	Veterinary Medical Board and Registered Veterinary Technician Examining Committee	399	101	290	382	230

\* Combined average of all regional offices.

This report provides the required data requested by the California State Budget Act.

If you have any questions regarding this report, please contact Carlos Trejo by phone at (916) 263-0759 or by email at [Carlos.Trejo@dgs.ca.gov](mailto:Carlos.Trejo@dgs.ca.gov).

You can find this report on the Office of Administrative Hearings website at <http://www.dgs.ca.gov/oah/Home/Publications.aspx> and the Department of General Services website at <http://www.dgs.ca.gov/ola/home/2015Reports.aspx>. If you need a copy of this report, please contact Carlos Trejo at (916) 263-0759 or by email at [Carlos.Trejo@dgs.ca.gov](mailto:Carlos.Trejo@dgs.ca.gov).