

SPECIAL TERMS & DEFINITIONS

EXHIBIT B

1. Non-stop

For the purpose of this contract, a non-stop flight is a flight with no stops between the two cities of a City-Pair.

2. One-stop

For the purpose of this contract, a one-stop flight is a flight with one (1) stop between the cities of a City-Pair. To qualify as a one-stop flight for this contract, the total flight time from scheduled time of departure to scheduled time of arrival may not be more than double the flight time of a non-stop flight between the City-Pair.

3. Airport Code

The three-letter airport code that identifies the specific points of origin and destinations for each line item.

4. City-Pair

A one-way airline flight between two (2) cities, from origin to destination, regardless of stop-overs or connections.

5. Connecting Flight

Flight between origin and destination points with only one (1) stop and the stop involves changing planes.

6. Official State/County/City/School Business Travel

The travel undertaken by a State/County/City/School official or employee to conduct official State/County/City/School business or to represent the State/County/City/School in an official capacity.

7. Unrestricted Ticket

An unrestricted ticket offers last seat availability, a refundable ticket and is not capacity controlled.

8. Group Travel

Groups of ten (10) or more traveling together on the same day on the same flight must be processed through the contractor's group desk. The carrier's policies regarding cancellations and refunds will apply.

9. Capacity Controlled Fare

The fare charged for a COACH bucket(s) (i.e., commercial carrier's fare classification) that is above the bottom 30% of all the buckets available by the carrier for the city/airport pair, provided there are COACH seats available in that bucket designation. There shall be no advance purchase requirements, no change fee, no cancellation fee, no minimum stay required, no maximum stay required, no extended calendar blackouts of more than five consecutive days' duration, etc. The Capacity Controlled Fare shall apply to all flights in the market and shall be completely refundable under the computer reservation system code designated by the carrier.

10. Direct Variable Fare:

Bidders that have the ability to allow State and Local Government employees to purchase air fares directly with the carrier may offer variable fares. Each bidder must provide its offered fare in the proper column designated as Variable Fares within the Attachments 3A, 4A and 5A City-Pairs Submission forms. Upon award the contractor shall provide the direct contact and/or internet information.