



State of California • Arnold Schwarzenegger, Governor
State and Consumer Services Agency

DEPARTMENT OF GENERAL SERVICES
Procurement Division

March 15, 2006

All Interested Bidders

SUBJECT: RFP DMV MCD05-0001 QUESTIONS AND ANSWERS SET 3

The following are questions submitted regarding RFP DMV MCD05-0001. The answers are being provided according to Section II.B.4. Questions Regarding the RFP.

Thank you.

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Attachment

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| <p>1. Question regarding Source Code...California has continued to insist that the source code for the IRP solution be delivered to the State, and that the State has the ability to "modify and enhance the IRP system." In this regard, this bidder feels strongly that this requirement is onerous and unfair, given the observations below:</p> <p>If California has the source code, how will it be secured? Note here the significant costs incurred by the vendor to build this core system. If the source were to be compromised, it would have a significant impact on a vendor's business sustainability.</p> |
| <p>Answer: DMV's source code is secured by change control software called Endeavor. In order to gain access one has to have RACF authority.</p> |
| <p>2. Will California indemnify the exposure to the source code?</p> |
| <p>Answer: No, DMV does not share source code with other entities.</p> |
| <p>3. How will the source code be kept in sync with the latest versions of the IRP solution?</p> |
| <p>Answer: DMV assumes that if and when DMV takes over the source code, DMV would have to keep the code up to IRP Inc changes and standards, not the contractor.</p> |
| <p>4. If the source code is updated by California technologists, and subsequently moved into the production environment, how will the vendor have the ability to support under the defined SLAs (Service Level Agreements)?</p> |
| <p>Answer: California DMV technologists will not change any of the code, until such time that the contract ends and they have to take over the code. When that happens it will be DMV's source code and the contractor will not have to keep up with the changes. It will then become DMV technologists' responsibility to keep the code up to IRP Inc standards.</p> |
| <p>5. Will California therefore have to send the vendor any of the source code that has been updated in California? How will this get done? Security?</p> |
| <p>Answer: If DMV is in possession of the source, after the contract expires, DMV will not need to send DMV changes to the contractor.</p> |
| <p>6. How can the vendor commit to SLA measurements when the vendor does not have control of the changes made to the code?</p> |
| <p>Answer: If the contractor's contract has expired then, Service Level Agreement measurements would not be in force. SLA measurements would be in force while the contractor was maintaining the contract. Once it was turned over to DMV then it would be up to DMV to maintain the source code.</p> |