



Creative Bus Sales, Inc.

Warranty Statement

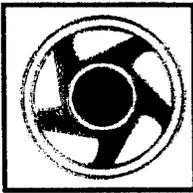
The warranties provided in this proposal meet or exceed all of the requirements of bid #51426.

The chassis warranty is the standard OEM two year unlimited miles.

The wheelchair lift, HVAC and transmission are warranted for two years unlimited miles.

The alternator has a two year unlimited mile warranty.

The bus body & structure will have a three year 150,000 mile warranty.



Creative Bus Sales, Inc.

Warranty Procedure

Warranty restitution can only be applied to repairs made if the following procedures are followed and it is determined that your problem is covered under chassis, body or component warranty.

Before any work is performed on your vehicle you must contact:

Northern California
ElDorado Bus Sales
29220 Pacific Street
Hayward, CA 94544
Hep Ingam
(510) 728-1500

Southern California
Creative Bus Sales
13501 Benson Avenue
Chino, CA 91710
Bill Anderson
(909) 465-5528

Please have the following information ready when you call: **Make, model, serial number and current mileage.**

Please note: Failure to follow this procedure will result in the denial of any future vehicle warranty claims

Chassis Warranty Items: Contact your local chassis manufacturer.

C4500, C5500, C6500, C7500, C8500 & C8500 Tandem 2004 MEDIUM DUTY TRUCK APPLICATION TRUCK AND CHASSIS WARRANTY

Please note: The following warranty information is intended as an overview only for on-highway truck application. For complete detailed warranty coverage and eligibilities refer to your GM Warranty Booklet and individual component supplier warranty information.

WARRANTY COVERAGE AT A GLANCE*

Vehicle Coverage	Warranty Limitations (Time or Mileage, Whichever Comes First)		Percent of Dealer's Repair Charge Paid By Owner	
	Time	Vehicle Miles	Parts	Labor
Basic Coverage (except where specified below)	2 Years	Unlimited	No Charge	No Charge
Optional Basic Coverage Warranty for C4500 & C5500 models	3 Years	36,000	No Charge	No Charge
Vortec 8100 Gas engine	2 Years	Unlimited	No Charge	No Charge
Duramax 6800 Diesel Engine	5 Years	100,000	\$100.00 deductible charge after 36,000 miles	
Duramax 7800 Diesel Engine	3 Years	Unlimited	No Charge	No Charge
Caterpillar Diesel Engine (Caterpillar Warranty Applies) ²	3 Years	150,000 ² (or 3,600 Hours)	No Charge	No Charge for 2 Years
Allison 1000, 2000, 2400 Series (Allison Warranty Applies) ¹	3 Years	Unlimited	No Charge	No Charge
Allison 3000 MD Series (Allison Warranty Applies) ¹	2 Years	Unlimited	No Charge	No Charge
Manual Transmission	2 Years	Unlimited	No Charge	No Charge
Rear Axle	2 Years	Unlimited	No Charge	No Charge
Frame Rails & Cross Members	5 Years	Unlimited	No Charge	No Charge
Cab Corrosion (Perforation)	5 Years	Unlimited	No Charge	No Charge
Emissions (Gasoline Engine)	5 Years	50,000	No Charge	No Charge
Emissions (Diesel Engine)	5 Years	100,000	No Charge	No Charge
Tires	Tire Manufacturer Warranty Applies			

* The warranty coverage applies until the maximum time or mileage, whichever comes first. The warranty remains with the vehicle regardless of ownership.

¹ See Allison Owners Manual for details.

² Towing, for engine related failures, will be covered for only the first 12 months. See Caterpillar Owners Manual for details.



MANUFACTURER'S LIMITED WARRANTY FOR THE AERO PRODUCT LINE

ELDORADO NATIONAL (KANSAS), INC. (hereinafter sometimes referred to as "ENC"), warrants each new product (excepting the "Body Structure" as herein defined) for a period of one (1) full year after the initial date of retail purchase, or for twelve thousand (12,000) miles, whichever occurs first, after the actual date of purchase by the product's first owner, and agrees to repair any defective part subject to the items and limitations of this warranty agreement.

ENC warrants the "Body Structure" for five (5) years or one hundred thousand (100,000) miles, whichever occurs first, from the date of delivery to the product's first owner.

"Body Structure" is defined as all exterior "FRP Honeycomb" panels and does not include any part of the automotive chassis as prepared by the automotive manufacturer. Items not considered body structure include (but are not limited to) the following:

- Doors
- Roof vents
- Paint
- Bumpers
- Windows
- Gel coat crack
- Interior wall covering panels
- Rub rail guards

LIMITATIONS

- ENC retains the option to repair or replace.
- ENC requires that all repairs performed under the terms of its limited warranty must be done at one of ENC's factories or at one of ENC's authorized service centers. In the event that this requirement presents an undue hardship on the owner, ENC requires that the owner call the ENC factory service and warranty manager and secure approval for the repair work to be done at a qualified repair station whose qualifications are mutually agreed upon by both the factory service manager and the owner.
- ENC requires that all warranty work performed under the terms of this limited warranty that exceeds one hundred dollars (\$100.00) in value of parts and labor combined must be approved by the ENC warranty manager before the warranty work is performed. The ENC warranty manager is located at Salina, Kansas (Phone 800-955-9086).
- If the product has been previously used in dealer demonstration service beyond four thousand (4,000) miles/one (1) year, or as a dealer rental unit, the time used and the mileage accrued in the previous service above four thousand (4,000) miles/one (1) year is counted toward the twelve thousand (12,000) miles limit, and one (1) year's warranty, or in the case of the body structure, one hundred thousand (100,000) miles or five (5) year's warranty.
- ENC retains the right under the terms of its limited warranty to void its limited warranty due to any of the following items listed as exclusions:
 - Damage to product caused by an accident involving the vehicle
 - Product failure caused by improper servicing
 - Product failure caused by customer negligence
 - Product failure caused by customer misuse
 - Damage or product failure caused by freezing, flooding, fire, or any occurrences that may be termed an "Act of God."



- Many component parts of the ENC product are warranted by the manufacturer of these component parts, and therefore are not covered by ENC's limited warranty. The list of items not covered by ENC's limited warranty includes (but is not limited to) the following:

- | | |
|--|-------------------------------|
| - Automotive chassis as received from the chassis manufacturer | - Air conditioners/heaters |
| - Wheelchair lifts and lock assemblies | - Toilets |
| - Automotive air conditioners and heaters | - Automotive cruise controls |
| - Tires | - Audio systems |
| - Batteries | - Tag-axle suspension systems |
| | - Alternators and regulators |

The manufacturer of these specific component parts offer a national network of service centers fully qualified to handle customer service problems.

- ENC does not undertake responsibility for normal maintenance items, adjustments past thirty (30) days (door adjustment, etc.) and any dealer, service center, or owner installation of equipment.
- ENC does not undertake responsibility to any purchaser of its products for any undertaking, representation or warranty made by dealers selling its products beyond those herein expressed.
- ENC does not assume responsibility for loss of use of the vehicle, loss of time, inconvenience, expense for gasoline, towing, telephone, travel, lodging, loss or damage to personal property or loss of revenues or the cost of a replacement rental vehicle.
- ENC's limited warranty as stated herein and any implied warranties that may be expressed by ENC are limited to one (1) full year, or twelve thousand (12,000) miles, whichever occurs first, after the actual date of delivery by the vehicle's first owner. Body structure as defined herein is limited to five (5) years or one hundred thousand (100,000) miles, whichever occurs first. The limited warranty extends to the original retail purchaser only is not transferable. Original purchase means the first retail purchaser purchasing the ENC product from an ENC dealer.
- ENC limited warranty is applicable to any product registered and normally used within the United States and Canada only.

With the exception of "body structure" as defined herein, which has a different stated warranty, the limited warranty applicable to your product is for the duration of twelve thousand (12,000) miles or for the duration of one (1) full year after the initial date of retail purchase, whichever occurs first. ENC is required by law to maintain records pertaining to the ultimate owner of each ENC product. It is desirable for the warranty starting date to be registered properly at the ENC factory within ten (10) days after the purchase date. A warranty registration card is enclosed with each new product owner's manual package. The selling dealer should send this registration card to the factory at the time of your purchase. The absence of this registration in no way changes your limited warranty. However, proof of date of purchase may be required at some future date should you need service attention under the terms of the limited warranty.

Both ENC and the automobile company that manufactured the chassis portion of the ENC product will extend the mileage limit if that mileage has been used in delivering the vehicle from the factory to the dealer location.

ENC's limited warranty is expressly limited to material and workmanship defects as stated herein unless applicable state laws provide otherwise. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of limitation of incidental or consequential damages, so these limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Besides provisions stated herein, the product owner should also make themselves aware of the legal remedies available under the Magnuson-Moss Act.

This warranty is effective for ENC products manufactured after July 1, 2000.

EIDorado National (Kansas) Inc., 1655 Wall St., Salina, KS 67401

**EIDorado National – MST II – Demand Response
Freightliner Chassis - Limited Warranty Coverage**

Body Coverage	<u>Time / Months</u>	<u>Miles</u>
Standard Body Coverage	0 To 12	0 To 50,000
Air Conditioning Coverage	0 To 24	Unlimited
Wheelchair Lift	0 To 24	Unlimited
Anti-Corrosion - Perforation Coverage	0 To 48	0 To 100,000
Bus Body & Structure Coverage	0 To 36	0 To 150,000
Paint	0 To 36	0 To 150,000
Wiring	0 To 36	0 To 150,000
Chassis Coverage		
Basic Chassis Coverage*	0 To 24	0 To 24,000
Cummins Engine Coverage**	0 To 24	Unlimited
Allison Transmission Coverage**	0 To 24	Unlimited
Alternator	0 To 24	Unlimited
Extended Coverage* (Frame & Crossmembers)	0 To 60	0 To 100,000

* The Chassis is warranted directly to the first purchaser from Freightliner. Notice must be given on any covered failure and delivered to a Freightliner authorized warranty repair location for repair.

** The engine and transmission coverage is warranted directly to the first purchaser from the component manufacturer. Notice must be given on any covered failure and delivered to a Cummins Engine or Allison Transmission authorized warranty repair location for repair.

EIDorado National Warrants the MST II - Freightliner to the first purchaser for one year from the date of sale, or 50,000 miles, whichever occurs first, to be free from defects in material and workmanship. However, this warranty is subject to the following limitations.

- (1.) This warranty extends only to The first purchaser from EIDorado National and is not transferable.
- (2.) Any warranty of merchantability or fitness implied under law is limited to two years from the date of sale
- (3.) The first purchaser must give notice of any defects to EIDorado National at the address shown here and secure approval for the repair work to be performed. EIDorado National requires that all work performed under the terms of this limited warranty that exceeds two hundred dollars must be approved by the EIDorado National service manager prior to the work being performed. EIDorado National will coordinate or make all repairs or replacements pursuant to this warranty provided that the vehicle is delivered to any authorized EIDorado National service facility or manufacturing plant.

Items not covered by Warranty:

This warranty shall not apply to any defect or failure in material or workmanship caused by any of the following:

- (a) Accident, or unauthorized, unreasonable or negligent use of the vehicle.
- (b) Failure to comply with all maintenance requirements or recommendations specified.
- (c) Unauthorized or unreasonable modifications, change or alteration of the vehicle, including but not limited to, the installation of special equipment.
- (d) Items ordinarily depreciated by use, including but not limited to tires, fluids, filters, and bulbs.
- (e) Damaged or product failure caused by freezing, flooding, fire or any occurrence that may be termed an "Act of God".

EIDorado National makes no warranty whatsoever as to the chassis and air conditioning units not manufactured by EIDorado National, that are covered by warranties of that component manufacturers of the same. EIDorado National shall, however, to the extent practical, assign to The first purchaser all of the warranties of the manufacturers of such components without assuming any responsibility therefor.

EIDorado National does not assume responsibility for any consequential or incidental damages incurred as a result of any defect in the vehicle. Such consequential or incidental damages may include, but are not limited to, loss of use of the vehicle; loss of time; inconvenience; mental distress; expense for fuel, travel, lodging or damage to personal property; or loss of earnings or other revenue.

EIDorado National does not assume responsibility for any undertaking, representation or warranty made by dealers, agents, salesmen, representatives, employees or any other persons, other than those expressed herein.

The failure of EIDorado National on any one or more instances to insist upon the performance by the first purchaser of any one of the requirements of this warranty as set forth above, shall not be construed as a waiver of any such requirements; but the same shall continue and remain in full force and effect the same as if no such failure or waiver had occurred.

All correspondence relating to this warranty must contain the EIDorado National serial number of the vehicle, mileage and date of sale

(9/03-MSTII-CalTrans)

**EIDorado National
13900 Sycamore Way
Chino, California 91710**

Freightliner Custom Chassis New Vehicle Warranty

**BUS CHASSIS: SHUTTLE,
 DEMAND/RESPONSE,
 CHARTER/TOUR**

BUS CHASSIS: SHUTTLE, DEMAND/RESPONSE, CHARTER/TOUR	Coverage
Basic Chassis Warranty Unless excluded elsewhere in the warranty or described as having different time and distance limitations, all components of the basic chassis are covered under the basic chassis time and distance limitations. Includes: drivelines and U-joints.	2 Years or 24,000 mi/39 000 km
Batteries Includes assembly, stud and cell.	1 Year or 24,000 mi/39 000 km
Drivetrain Components Includes transmission (excluding Allison transmissions); drive axle(s) (differential assemblies, axle shafts, and axle housing); steering axle (beam, spindles, kingpins, and kingpin bearings); and steering arm(s). Excludes: drivelines and U-joints.	3 Years or 36,000 mi/58 000 km
Frame Rails and Crossmembers Includes frame rails, attaching crossmembers, and gussets due to breaking or cracking.	5 Years or 100,000 mi/161 000 km
Paint and Brightwork Includes cab and chassis paint, chrome, polished aluminum or polished stainless steel finished surface.	1 Year or 24,000 mi/39 000 km

**EIDorado National – MST II – Urban Transit
Freightliner Chassis - Limited Warranty Coverage**

Body Coverage	<u>Time / Months</u>	<u>Miles</u>
Standard Body Coverage	0 To 12	0 To 50,000
Air Conditioning Coverage	0 To 24	Unlimited
Wheelchair Lift	0 To 24	Unlimited
Anti-Corrosion - Perforation Coverage	0 To 48	0 To 100,000
Bus Body & Structure Coverage	0 To 36	0 To 150,000
Paint	0 To 36	0 To 150,000
Wiring	0 To 36	0 To 150,000
Chassis Coverage		
Basic Chassis Coverage*	0 To 12	0 To 12,000
Cummins Engine Coverage**	0 To 24	Unlimited
Allison Transmission Coverage**	0 To 24	Unlimited
Alternator	0 To 24	Unlimited
Extended Coverage* (Frame & Crossmembers)	0 To 60	0 To 100,000

* The Chassis is warranted directly to the first purchaser from Freightliner. Notice must be given on any covered failure and delivered to a Freightliner authorized warranty repair location for repair.

** The engine and transmission coverage is warranted directly to the first purchaser from the component manufacturer. Notice must be given on any covered failure and delivered to a Cummins Engine or Allison Transmission authorized warranty repair location for repair.

EIDorado National Warrants the MST II - Freightliner to the first purchaser for one year from the date of sale, or 50,000 miles, whichever occurs first, to be free from defects in material and workmanship. However, this warranty is subject to the following limitations.

- (1.) This warranty extends only to The first purchaser from EIDorado National and is not transferable.
- (2.) Any warranty of merchantability or fitness implied under law is limited to two years from the date of sale
- (3.) The first purchaser must give notice of any defects to EIDorado National at the address shown here and secure approval for the repair work to be performed. EIDorado National requires that all work performed under the terms of this limited warranty that exceeds two hundred dollars must be approved by the EIDorado National service manager prior to the work being performed. EIDorado National will coordinate or make all repairs or replacements pursuant to this warranty provided that the vehicle is delivered to any authorized EIDorado National service facility or manufacturing plant.

Items not covered by Warranty:

This warranty shall not apply to any defect or failure in material or workmanship caused by any of the following:

- (a) Accident, or unauthorized, unreasonable or negligent use of the vehicle.
- (b) Failure to comply with all maintenance requirements or recommendations specified.
- (c) Unauthorized or unreasonable modifications, change or alteration of the vehicle, including but not limited to, the installation of special equipment.
- (d) Items ordinarily depreciated by use, including but not limited to tires, fluids, filters, and bulbs.
- (e) Damaged or product failure caused by freezing, flooding, fire or any occurrence that may be termed an "Act of God".

EIDorado National makes no warranty whatsoever as to the chassis and air conditioning units not manufactured by EIDorado National, that are covered by warranties of that component manufacturers of the same. EIDorado National shall, however, to the extent practical, assign to The first purchaser all of the warranties of the manufacturers of such components without assuming any responsibility therefor.

EIDorado National does not assume responsibility for any consequential or incidental damages incurred as a result of any defect in the vehicle. Such consequential or incidental damages may include, but are not limited to, loss of use of the vehicle; loss of time; inconvenience; mental distress; expense for fuel, travel, lodging or damage to personal property; or loss of earnings or other revenue.

EIDorado National does not assume responsibility for any undertaking, representation or warranty made by dealers, agents, salesmen, representatives, employees or any other persons, other than those expressed herein.

The failure of EIDorado National on any one or more instances to insist upon the performance by the first purchaser of any one of the requirements of this warranty as set forth above, shall not be construed as a waiver of any such requirements; but the same shall continue and remain in full force and effect the same as if no such failure or waiver had occurred.

All correspondence relating to this warranty must contain the EIDorado National serial number of the vehicle, mileage and date of sale

(9/03-MSTII-CalTrans2)

**EIDorado National
13900 Sycamore Way
Chino, California 91710**

Freightliner Custom Chassis New Vehicle Warranty

BUS CHASSIS: URBAN TRANSIT	Coverage
Basic Chassis Warranty Unless excluded elsewhere in the warranty or described as having different time and distance limitations, all components of the basic chassis are covered under the basic chassis time and distance limitations.	1 Year or 12,000 mi/19 500 km
Drivetrain Components Includes transmission (excluding Allison transmissions); drive axle(s) (differential assemblies, axle shafts, and axle housing); steering axle (beam, spindles, kingpins, and kingpin bearings); and steering arm(s).	1 Year or 12,000 mi/19 500 km
Frame Rails and Crossmembers Includes frame rails, attaching crossmembers, and gussets due to breaking or cracking.	5 Years or 100,000 mi/161 000 km

**BUS CHASSIS:
URBAN TRANSIT**



PRESTOLITE ELECTRIC INCORPORATED LIMITED COMMERCIAL WARRANTY POLICY

Prestolite Electric Incorporated (hereafter "Prestolite") warrants each Prestolite product to be free of defects in material or workmanship under normal use and service. This warranty applies to both Original Equipment Manufacturers and authorized Warehouse Distributors. The length of the Warranty Period may be determined by referring to the warranty period included with this policy statement.

This warranty covers products manufactured by Prestolite and sold under the tradenames PRESTOLITE®, LEECE-NEVILLE®, AND LOADHANDLER®.

The warranty period commences on the in-service or install date and is not transferable. Failure to provide the in-service or install date on the warranty claim form will cause the warranty period to begin on the date the part was manufactured.

A completed warranty claim form should accompany all parts submitted to Prestolite for warranty consideration. The claim form should contain all of the information required. Lack of proper information will result in denial of warranty claim. Claims must be submitted no later than 60 days after part is removed.

This warranty does not apply if in sole judgement of Prestolite, the product has been consumed, subject to accident, faulty repair, improper adjustment, installation, lubrication, or wiring, neglect, misuse; or is caused by failure of a part not manufactured by Prestolite. Also excluded from this warranty are parts subject to normal wear (i.e. brushes).

This warranty shall not apply if any Prestolite product is used for a purpose for which it is not designed or altered in any way so as to effect adversely its performance and reliability. Prestolite requires the examination of ALL products or parts to confirm that the part has failed as a result of material or workmanship. Transportation for products and parts submitted to Prestolite for warranty consideration must be prepaid. Repaired or replaced Prestolite parts will be returned, transportation and handling charges collect. No charge will be made for labor or material in effecting such repairs.

The obligation of Prestolite under this Commercial Warranty is limited to making good by repair or replacement, as Prestolite deems most appropriate. This Commercial Warranty does not apply to products or parts where adjustments will correct the alleged defect Prestolite neither assumes nor authorizes any other person to assume on its behalf any other warranty or liabilities in connection with Prestolite products.

THIS WARRANTY DOES NOT APPLY TO LOSS OF VEHICLE OR EQUIPMENT, LOSS OF TIME, INCONVENIENCE, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. PRESTOLITE SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES arising out of or from the use of Prestolite's products by the buyer, its assignees, employees, agents or customers.

This supersedes All Previous Warranty Policies issued for PRESTOLITE®, LEECE-NEVILLE®, and LOADHANDLER®.

PRESTOLITE ELECTRIC INCORPORATED LIMITED COMMERCIAL WARRANTY POLICY WARRANTY PERIOD SCHEDULE

APPLICATION	WARRANTY PERIOD (*1)		
	MONTHS	HOURS	R&R LABOR
Agricultural Equipment	12	2,000(*5)	(*2)
Ambulances and Emergency Vehicles	12	---	(*2)
Construction Equipment	12	2,000(*5)	(*2)
Electric Vehicles	12	---	NO
Industrial Equipment	12	2,000(*5)	NO
Marine Engines	12	2,000(*5)	NO
Material Handling Equipment	12	2,000(*5)	NO
Medium and Heavy Duty Trucks (*3)	See Appendix A		(*2)
School Buses	24	---	(*2)
Transit Buses	12	---	(*2)
Any Application not specified (*6)	N/A	N/A	N/A
REMANUFACTURED PRODUCTS			
Charging System, (*4)	12	---	(*4)
Cranking Motors (*4)	12	---	(*4)
TEST EQUIPMENT			
Calibrator	12	---	NO

The applications listed above are general guidelines for warranties to be offered. Each specific application must be pre-approved by Prestolite Engineering before above warranties are offered. SERVICE components/replacement parts are warranted for ninety (90) days. If used in the repair of Prestolite's original equipment, the unexpired portion of the original warranty period will apply; provided original equipment service parts are used.

(*1) Whichever comes first.

(*2) Removal and Reinstallation (R&R) labor only allowed for drive-in service on new Prestolite charging systems (alternators and regulators), cranking motors and instruments. Refer to the Flat Rate Time Allowance Schedule L212 for allowable times.

(*3) Medium and heavy-duty truck application See Appendix A

(*4) Warranty period is 12 months or 100,000 miles (240,000 kilometers) whichever comes first. Removal and Reinstallation (R&R) labor only allowed for drive-in service on Remanufactured LoadHandler, Leece-Neville, alternators, and cranking motors. Refer to the Flat Rate Schedule L212 for allowable times.

(*5) Prestolite will match manufacturer's published warranty up to 2000 hours of service.

(*6) Warranty terms will be established by Prestolite after review and approval of application.

PRODUCT	FAMILY	PLACE OF MANUFACTURE	WARRANTY PERIOD (*1)	
			MONTHS	MILES/HOURS
Alternator	Brushless (BL)	Arcade, NY	36	350,000 Miles
Alternator	Long Brush (LB)	Arcade, NY	24	250,000 Miles
Alternator	All Other	Arcade, NY	12	Unlimited
Alternator	AC172	U.K.	18	200,000 Miles
Alternator	AV/AVI128	Argentina	12	150,000 Miles
Alternator	AS/AS123/AS128e/AS128i	South Africa	12	150,000 Miles
Starter Motor	Leece-Neville	Arcade, NY	12	Unlimited
Starter Motor	MS (Without OverCrank)	U.K.	12	Unlimited
Starter Motor	MS (With OverCrank)	U.K.	36	350,000 Miles
Starter Motor	M93R / M100R	Argentina	12	Unlimited
Starter Motor	M74R / M74D	Argentina	12	Unlimited
Starter Motor	S80 / S90	South Africa	12	Unlimited
Starter Motor	LNS	China	No Warranty	(*1) Whichever comes first

MANUFACTURING & OE SALES
LEECE-NEVILLE HEAVY DUTY SYSTEMS
400 Main Street
Arcade, NY 14009
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