

Information for Webcast attendees

Please use the following link:

<http://www.dgs.ca.gov/pd/Programs/OSDS/CommunicationsOutreach.aspx>

- Agenda, handouts, feedback form
- PowerPoint Presentation

Please use the following email if you have questions during the presentations:

PDCustomerForum@dgs.ca.gov

**Department of General Services
Procurement Division**

State Agency
Customer Forum

January 28, 2015

Introductions

Michael Aguilio

SB/DVBE Customer Liaison

DGS Procurement Division

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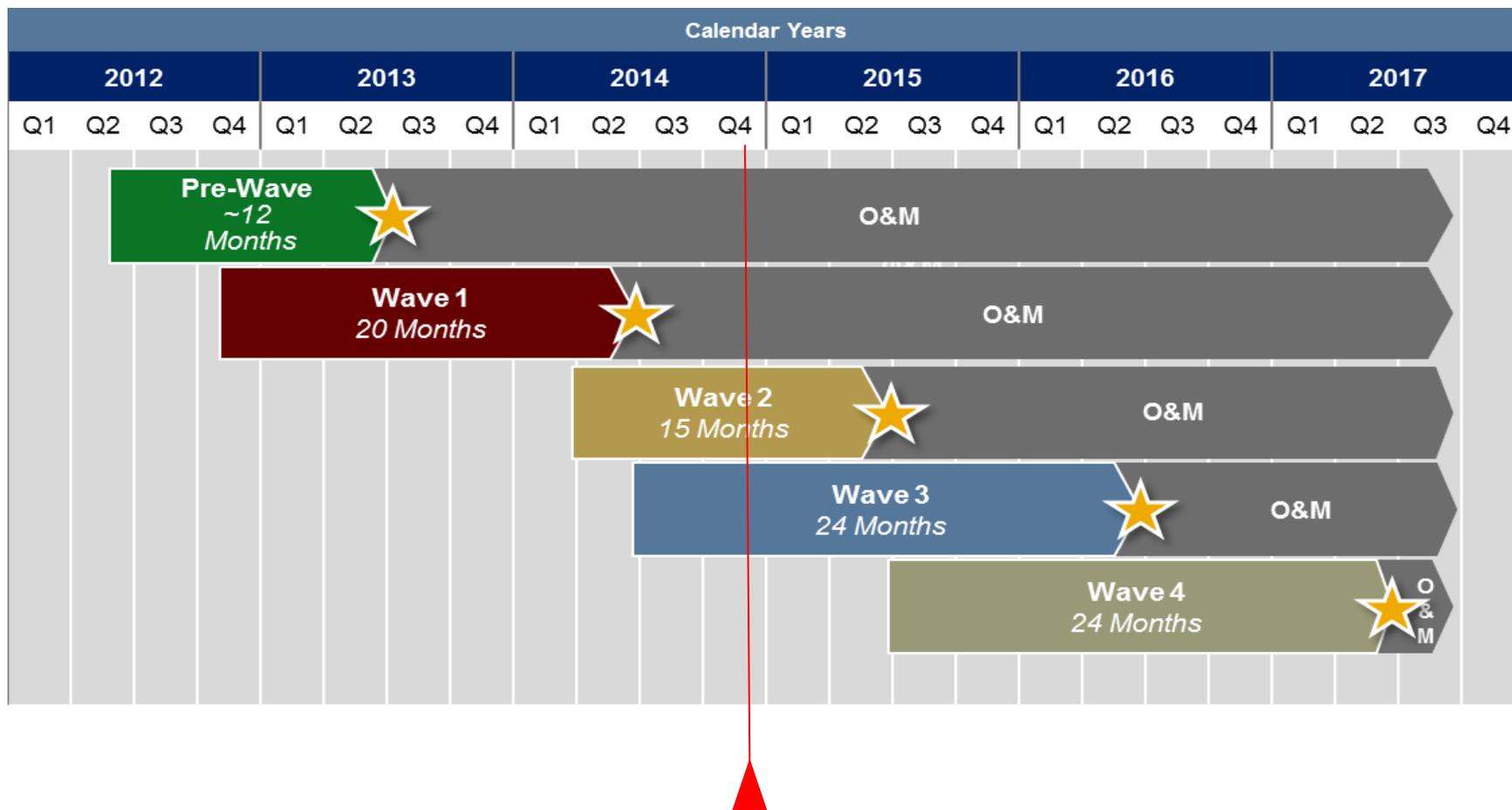
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DGS/FI\$CAL

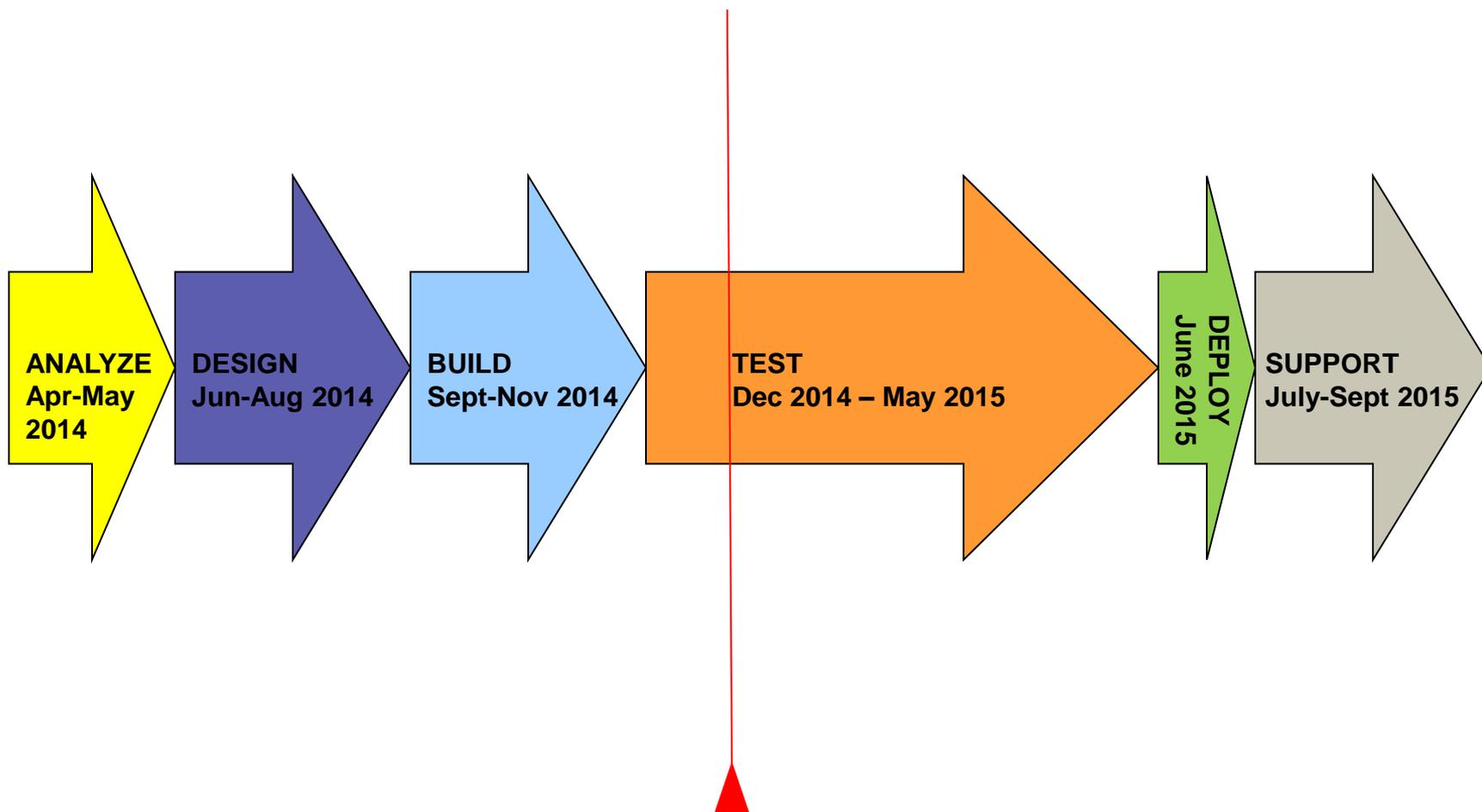
Roger Anderson

Project Business Executive, DGS

FI\$Cal Wave Timeline



Wave 2 Project Timeline



Wave 2 Scope – Functions

- Statewide Procurement
 - BidSync Retiring – functionality replaced by FI\$Cal
 - SCPRS, CSCR, SB/DVBE Certification and search, LPA search
 - DGS Procurement Policies, Statutes and Regulations still apply
 - Access via the Procurement Portal

Wave 2 Scope – Functions

- Wave 2 Department Procurement
 - Sourcing (solicitations) and Contracts
 - Decentralized P-Card Administration
 - Delegated Purchasing Authority Administration
 - Track and Report SB/DVBE Prime and Subcontracting Activity
 - Statewide Vendor Management File

Statewide Stakeholders

- Wave 4, Deferred, Exempt Departments (login required)
 - Submit State Contract and Procurement Registration System (SCPRS) transactions
 - Individual transactions or high-volume transactions via interface/upload
 - Advertise Bidding opportunities on the California State Contracts Register (CSCR)
 - Post Progress Payments
 - Vendor Entry and Maintenance
- Bidders (login required)
 - Self-Registration as Bidders
 - Self-Service Maintenance of Bidder Profile
 - View / Receive Solicitations
 - Submit Bid Responses

Statewide Stakeholders

- Small Business/Disabled Veteran Business Enterprise (SB/DVBE) Certified Firms (login required)
 - Online Certification Application
 - Self-Service Maintenance for Certification and Bidder or Vendor Profile
- Vendors (login required)
 - Self-Registration as eVendors –
 - Self-Service Maintenance of Vendor Profile
 - Self-Service Inquiry of Purchase Documents, Receipts, Vouchers and Payment Information
 - View / Receive Solicitations
 - Submit Bid Responses

Statewide Stakeholders

- Wave 4, Deferred, Exempt Departments, Bidders, SB/DVBE Firms, Vendors, Public, Local Governments (no login required)
 - View Bid Opportunities on CSCR
 - View Contractor Ads
 - Search for certified SB/DVBE firms
 - View Progress Payments
 - Search for Leveraged Procurement Agreements (LPA)

State User Outreach

- All Departments
 - SB/DVBE Advocate Meetings
 - PD Customer Forums
 - FI\$Cal Forums
 - March 2, 2015
- Wave 4, Deferred, Exempt Departments
 - FI\$Cal Educational Session
 - February 2015

External User Outreach

- Vendors, Bidders, SB/DVBE
 - DGS Partnership
 - Trade Shows
 - Customer Forums
 - Small Business Advocacy Council
 - DVBE Alliance & Elite Roundtable Meetings

Wave 4 Departments

- Document 'As Is' Processes
 - Go to www.fiscal.ca.gov
 - Scroll to ITLA logo and Click
 - Use ITLA materials



The screenshot shows the website for the Information Technology Leadership Academy (ITLA 21). At the top, there is a navigation bar with links for 'Contact Us', 'Accessibility', and 'CA.gov'. Below this is a search bar and a dropdown menu for 'This Site' and 'California'. The main navigation bar includes 'HOME', 'TRAINING & EDUCATION CENTER', 'IT WORKFORCE PLANNING', and 'ITLA'. The main content area features a large 'ITLA 21' logo with the text 'Information Technology Leadership Academy' below it. To the right, there is a 'Training & Education Center' section with a list of links: 'Course Schedule', 'Registration', 'Room Rental Policy', 'Virtual Tour', 'eLearning', 'PACe', 'Leadership Programs', and 'IT Leadership Academy'. At the bottom of the page, there is a row of five small portrait photos of people.



www.fiscal.ca.gov

or e-mail the FI\$Cal Project at:
fiscal.cmo@fiscal.ca.gov

SARA Recap

Judith Burnett

AGPA

DGS Procurement Division

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SARA Recap

- DGS presented certificates to 37 state agencies and 20 state employees
- *Most Improved SB and DVBE Participation*
6 awards
- State Agency Recognition Award (SARA)
5 awards
- *Advocate of the Year*
3 awards

SARA Recap

- *SB Advocate Innovation Award*
- *Secretary's Special Achievement Award*
- *Governor's Award*

SARA Recap

- Governor's Award – *Department of General Services-Multiple Awards Program*
- Government Operations Agency Secretary's Special Achievement Award – *Department of Technology*
- Small Business Advocate Innovation Award – *California Public Employee Retirement Service*

SARA Recap

Most Notable Improvement for Small Business (SB) Contracting –

- ***California School Finance Authority***
Small – under \$1 million
- ***Department of Community Services & Development***
Medium – between \$1 million and \$7 million
- ***Office of Systems Integration***
Large – Over \$7 million

SARA Recap

Most Notable Improvement for Disabled Veteran Business Enterprise (DVBE) Contracting –

- **California Debt Limit Allocation Committee**
Small – under \$1 million
- **Department of Finance**
Medium – between \$1 million and \$7 million
- **Department of Fair Employment & Housing**
Large – Over \$7 million

SARA Recap

State Agency Recognition Awards

- **Gold** – *California Department of Corrections and Rehabilitation-California Institution for Men*
- **Silver** – *Department of Public Health*
- **Silver** – *Department of Transportation
District 10*
- **Bronze** – *The Military Department*
- **Bronze** – *California Department of Corrections and Rehabilitation -Pleasant Valley State Prison*

SARA Recap

Advocate of the Year Awards -

- **Gold – Lynette Hall**

California Public Employees Retirement System

- **Silver – Curt Dickinson**

Department of Forestry and Fire Protection

- **Bronze – Linda L. Langley**

California Department of Corrections and Rehabilitation – Wasco State Prison

SARA Recap

Submit your nominations by using the Business Development Success Survey link at:

<http://www.dgs.ca.gov/pd/Resources/BusinessDevelopment.aspx>

If you have any questions regarding this new Recognition Award program, contact Tanya Little at:

BusinessDevelopment@DGS.CA.GOV

SARA Recap

- You will receive a broadcast notification announcing when the SARA web page is up

<http://www.dgs.ca.gov/pd/Home/SARA2015.aspx>

CalPCA Update

Joseph Watkins

CalPCA Manager

DGS Procurement Division

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CaIPCA Update

- **2013/14 Attendance Goal = 2,000**
- **Actual Attendance = 2,829**
- **2014/15 Attendance Goal = 3,000**
- **Attendance as of today = 1,093**

CaIPCA Update

- New Online Webinar:
- **Contract Management Workshop**
- **January 21-22, 2015**
- **March 11-12, 2015**

CaIPCA Update

- **New Webcast:**
- **Cloud Computing Contract Special Provisions**
- Premiered November 12-13, 2014
- Modules Available on PD Webpage
- **Next Webcast:**
- **Thursday, February 5, 2015**

CalPCA Update

DGS Training Registration System

<https://www.training.dgs.ca.gov>

CalPCA Update

Student Information		Click Here to View/Edit Subscriptions	
User Name	joslwat	Password	Change Password
*First Name	Joseph MI L	*Last Name	Watkins
*Email	joseph.watkins@dgs.ca.gov	*Entity Type	State
You are a member of GENERAL SERVICES Z-01 . Click Here to change it.			
*Phone	916 - 375 - 4637	Cell Phone	916 - 719 - 9966
Title	Cal-PCA Manager	Fax	916 - 375 - 4545
*Address	707 3rd Street	Address 2	
*City	WEST SACRAMENTO	*State	CA
*Zip	95605		
<input checked="" type="checkbox"/> You are an instructor Courses You Teach		<input checked="" type="checkbox"/> I am a training coordinator.	
Special Needs	<input type="checkbox"/> Lactation Room <input type="checkbox"/> large font handouts <input type="checkbox"/> Open Caption Videos <input type="checkbox"/> Other <input type="checkbox"/> Sign Language Interpreter		
Supervisor Information:			
First Name	Ricardo	Last Name	Martinez
Email	ricardo.martinez@dgs.ca.gov	Phone	916 - 375 - 4563
		<input type="button" value="Submit Form"/>	<input type="button" value="Cancel Changes"/>
* Required			

CalPCA Update

- CalPCA is going **DIGITAL!**
- Development underway for on-demand online BACP mods!
- Learning Management System by December 31, 2015!
- Improved Outreach!

CalPCA Update

Questions, Comments

CalPCA Help Desk

calpcahelp@dgs.ca.gov

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CaIPCA Update



Questions?

Policy Update

Bernie Quinn

Research Writer

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Policy Update

- SCM revisions
- SAM revisions
- Cloud Computing

Policy Update

- Cloud Computing
 - Cloud first policy
 - Requirements
 - DGS support

Policy Update

- DGS support
 - SaaS Special Provisions
 - Tools
 - Webpage
 - Training

Cloud Computing Services

In recent years, Cloud Computing has emerged as an important solution for cost effective and reliable delivery of IT services. Cloud Computing includes several categories of services. The three common cloud service models are Software as a Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS).

To help California agencies/departments understand and evaluate Cloud Computing services as a viable solution for business needs, the following can be a reference point:

- The “Cloud First” policy (TL 14-04) for all new reportable and non-reportable IT projects in accordance with [State Administrative Manual \(SAM\)](#) 4983 and 4983.1.
- Cloud Computing service model definitions found in SAM section 4819.2.

DGS published the Special Provisions for Cloud Computing for SaaS in [Broadcast Bulletin #P-20-14](#)

Understanding Cloud Computing and Cloud Solutions

What is Cloud Computing?

California's "Cloud First" policy

Special Provisions for Cloud Computing Services

Tools and Information Resources

CalPCA Training Webinars

CalCloud and Procurement Solutions

Tools and Information Resources

The DGS Procurement Division has provided tools and links to information resources when contracting for Cloud Computing services

Tools:

- [Cloud Computing Contract Checklist](#)
- [Cloud Frequently Asked Questions \(FAQs\)](#)
- [Cloud Computing Contract Approval Pathway \(decision flow\)](#)
- [CalTech's document *Cloud Computing Reference Architecture \(CCRA\)*](#)

Information Resources:

- [State Administrative Manual \(SAM\): 4819.2, 4983, 4983.1, \(Data security, management\) 5305.5](#)
- [Statewide Information Management Manual \(SIMM\): 5305-A \(Data security program management\), 58C, 58D, 66B, 5310A and B, 5325A and B, 5330A, B and C, 5340A, B and C, 5360B\)](#)
- [Information/Data security and privacy control framework: NIST 800-53 rev. 4, FIPS Publication 199](#)
- [State Contracting Manual, Volume 3 \(IT\)](#)
- [Information security provisions/standards: IRS Publication 1075, Payment Card Industry \(PCI\) Data Security Standard \(PCIDSS\), HIPAA Security Rule and HITECH, CJIS](#)
- [Encryption provisions/standards: SAM 5350.1 and SIMM 5305A](#)
- [Federal Privacy Act of 1974](#)
- [Federal Risk and Authorization Management Program \(FedRAMP\)](#)
- [California Information Practices Act \(Civil Code Sections 1798 et seq.\)](#)

CalPCA Training Webinars

CalCloud and Procurement Solutions

Policy Update



Questions

Acquisition Branch Update

Diane Leung

Master Agreements

Senior EDP Acquisition Specialist, Supervisor

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Acquisition Branch Update

- Information Technology (IT) Negotiations Consulting Services Master Service Agreement (MSA) – notification of award posted January 20, 2015
- Commercial Car Rental Services (CCR) extended to 12/31/2015

Acquisition Branch Update

Steven Kobayashi

Cooperative Agreements
Software Licensing Program
CAL-Card

Program Manager

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Acquisition Branch Update

- Information Technology (IT) Negotiations Consulting Services Master Service Agreement (MSA) anticipated award mid-January
- Commercial Car Rental Services (CCR) extended to 12/31/2015

Acquisition Branch Update

Cooperative Agreements

- Aftermarket Auto Parts, Light Duty Vehicles
- Data Communications Products and Services

Software Licensing Program

- Attachmate
- Microsoft Enterprise License Agreements

CAL-Card

- Program Update

Acquisition Branch Update

Contact information for CMAS

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CMAS

Program Manager

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Acquisition Branch Update

Carol Bangs

Contracts Management Unit 1

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Acquisition Branch Update

- Remanufactured Toner Cartridges
- Sheets Pillowcases
- Upcoming: Herbicides
- Upcoming: Bio Diesel
- Upcoming: Lunch Bags for CDCR

Acquisition Branch Update

Christina Nunez

Contracts Management Unit 2

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Acquisition Branch Update

- Recent
 - Smart EVSE
- Current
 - PC Servers
 - Printers

Acquisition Branch Update

- Upcoming
 - Plastic Bags
 - Electric Carts
 - Traffic Control Modules
 - Paratransit Busses
 - Light Duty Electric Vehicles
 - Enforcement Vehicles

Acquisition Branch Update



Questions

Feedback

**PLEASE fill out the feedback form
before you leave.**

Your input is greatly appreciated!

**Mark your calendar for the next
Customer Forum:
*May 20, 2015***

Closing Remarks

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DGS Procurement Division

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