



Excellence in the Business of Government

# Procurement Division's State Department Customer Forum

7/11/2012  
9:00 AM to 11:30 AM  
DGS Auditorium

**Type of meeting:**

**\*Open to State Department Employees  
Only\***

## Agenda topics

9:00 am – 9:05 am	Introductions	Eric Mandell
9:05 am – 9:15 am	Upcoming SB/DVBE Outreach Events	
	SARA information	Wayne Gross
9:15 am – 9:40 am	Air Resources Board/Cal Recycle	Marshalle Graham
9:40 am - 10:05 am	Contracts – Upcoming, current, CAL-Card	Steven Casarez Steve Kobayashi
10:05 am – 10:15 am	New Forms Library	Carlos Chavez
10:15 am – 10:25 am	BREAK	
10:25 am – 10:40 am	CAL-PCA update	Joseph Watkins
10:40 am – 11:00 am	Interagency Agreements	Kathleen Yates
11:00 am – 11:20 am	Q & A	Eric Mandell
11:20 am – 11:30 am	Closing Remarks	Eric Mandell

\*After the Customer Forum, please stop by the tables set up in the atrium for:

- FI\$CAL
- New Forms Library

**Your input is appreciated.**  
**Please return completed survey to front registration table upon departure  
or fax to (916) 375-4662 by close of business July 13, 2012.**

**Mark your Calendar for the  
Next Customer Forum (October 10, 2012)**

Americans with Disabilities Act (ADA): It is the policy of the State to make every effort to ensure that its programs, activities and services are available to all persons, including persons with disabilities. Persons with disabilities requiring reasonable accommodation to participate in the meeting/training should provide their email request to Judith.burnett@dgs.ca.gov or call (916) 375-4578. You can also contact the Procurement Division main office at (916) 375-4400 or the Procurement Division TTY (West Sacramento) at (916) 376-1891, California Relay Service at 1-800-735-2922 or 1-888-877-5379; TTY at 1-800-735-2929 or 1-888-877-5378, Speech to speech at 1-800-854-7784. It is recommended that DGS receives the request at least five working days prior to the event. Parking: Should you park in the parking structure next to the Ziggurat, please refrain from parking in the reserved parking spaces on the 3<sup>rd</sup> Floor.