



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA
Department of General Services - Office of Procurement

PURCHASE ORDER

<i>Purchase Order No.</i>	<i>Rev.</i>	<i>Date</i>
61886		3/20/2008

<i>Supplier No.</i>	<i>Solicitation No.</i>	<i>Delivery Date</i>	<i>FOB Point</i>	<i>Invoice Terms</i>
657069	56588	As Specified	Destination	N45

VERIZON NETWORK INTEGRATION CO 11080 WHITE ROCK ROAD STE 100G RANCHO CORDOVA, CA 95670 Attn: STEPHANIE MCDONALD Phone: 916-779-5692	<i>S</i> DEPT OF CNSUMER AFFAIRS <i>h T</i> 1625 NORTH MARKET BLVD <i>i o</i> SUITE S-300 <i>P</i> SACRAMENTO, CA 95834 Attn: SCOTT ROBINSON	<i>C</i> CONSUMER AFFAIRS B-03 <i>h a T</i> ACCOUNTING 916/323-3469 <i>r o</i> PO BOX 980518 <i>g e</i> WEST SACRAMENTO, CA 95798	
	<i>Agency Billing</i>	<i>Agency Purchase Estimate</i>	<i>Purchase Estimate</i> <i>Revision</i>
	58023	8023E0105-7	66921 0
<i>Agency Contact</i>		<i>Phone</i>	<i>Date Received</i>
BONNIE ELLERING		916-574-7280	

<i>Item No.</i>	<i>Quantity</i>	<i>Unit</i>	<i>Commodity Code</i>	<i>Description</i>	<i>Unit Price</i>	<i>Extension</i>
THE ATTACHED DOCUMENTS ARE PART OF THIS AGREEMENT: 1. EXHIBIT A, STATEMENT OF WORK CONSISTING OF TWO (2) PAGES 2. EXHIBIT B, BUDGET DETAIL AND PAYMENT PROVISIONS 3. VERIZON QUOTE #8-377L49 THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf Information Technology Software License Special Provisions (Effective 01/21/2003) http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf						
1	1	EA	9091-250-0051-6	SOFTWARE SUPPORT	104,543.2700	104,543.27
Total Value:						104,543.27
FOR THE PURPOSE OF THIS AWARD, ONLY FOB DESTINATION WILL BE ACCEPTED. <u>CHANGE ORDERS:</u> This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier. This Purchase Order has been registered into the State Contracts						

Sales and/or use tax to be extra unless noted above

<i>Buyer</i> DIANA MERCADO	<i>Phone</i> 916-375-4430	<i>BOC Number</i>
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STATE OF CALIFORNIA

Department of General Services - Office of Procurement

PURCHASE ORDER CONTINUATION

Form GSOP 2-PIN (04/98)

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<i>Purchase Order No.</i> 61886	<i>Revision</i>	<i>Date</i> 3/20/2008	<i>Supplier No.</i> 657069	<i>Supplier Name</i> VERIZON NETWORK INTEGRATION CO
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<i>Item No.</i>	<i>Quantity</i>	<i>Unit</i>	<i>Commodity Code</i>	<i>Description</i>	<i>Unit Price</i>	<i>Extension</i>
<p>and Procurement Registration System (https://www.scprs.dgs.ca.gov). The Registration Number is: 11101107267682</p>						

EXHIBIT A

DEPARTMENT OF CONSUMER AFFAIRS OFFICE OF INFORMATION SYSTEMS

STATEMENT OF WORK

This Statement of Work ("Agreement") reflects the services to be provided by Verizon Business, hereinafter referred to as the "Contractor," for the Department of Consumer Affairs, Office of Information Services, hereinafter referred to as the "DCA OIS".

SCOPE OF WORK

1. The Contractor agrees to provide the DCA OIS with Nortel Software Service for a Software Services Support Summary.
2. The services shall be provided at the DCA OIS located at 1625 North Market Street, 3rd Floor, Sacramento, CA 95834.
3. The Contractor will provide the software services listed in the attached vendor's quote.
4. The Contractor agrees to provide written notification to the DCA OIS of any changes in ownership, merges with any other company, address, and/or contact information. The DCA OIS must receive the written notification 30 days prior to the change.

PERIOD OF PERFORMANCE

The term of this Agreement will be for twelve months effective within two weeks from the time the Contractor is awarded the Purchase Order.

POINTS OF CONTACT

The project representatives during the term of this agreement will be:

Department of Consumer Affairs

Scott Robinson
Ph: (916) 574-8044
Fax: (916) 574-8048

Verizon Business

Ph: (800) 265-2316 (Support)
Fax: (916) 779-1350
<https://calnet2.verizonbusiness.com>

Direct all agreement inquiries to:

Department of Consumer Affairs

Attn: Telecomm Support Team
1625 N Market Blvd., Ste S-300
Sacramento, CA 95834
Ph: (916) 574-8044
Fax: (916) 574-8048

Verizon Business

Attn: Keith Nagel
2998 Douglas Blvd., Ste 322
Roseville, CA 95661
Ph: (916) 768-2369
Fax: (916) 779-1350 (Include Reps
name)

EXHIBIT B

BUDGET DETAIL AND PAYMENT PROVISIONS

1. INVOICING AND PAYMENT: For services satisfactorily rendered and upon receipt and approval of the invoices, the State agrees to compensate the Contractor for actual expenditures incurred in accordance with the rates specified herein.

Itemized invoices shall include the Agreement Number and be submitted, in triplicate, not more frequently than monthly in arrears to:

Department of Consumer Affairs
Office of Information Services
Agreement Number:
P.O. Box 980518
West Sacramento, CA 95798-0518

2. BUDGET CONTINGENCY CLAUSE: It is mutually agreed that if the Budget Act of the current year and/or any subsequent years covered under this Agreement does not appropriate sufficient funds for the program, this Agreement shall be of no further force and effect. In this event, the State shall have no liability to pay any funds whatsoever to the Contractor or to furnish any other considerations under this Agreement and the Contractor shall not be obligated to perform any provisions of this Agreement.

If funding for any fiscal year is reduced or deleted by the Budget Act for purposes of this program, the State shall have the option to either: cancel this Agreement with no liability occurring to the State, or offer an Agreement Amendment to the Contractor to reflect the reduced amount.

3. PROMPT PAYMENT CLAUSE: Payment will be made in accordance with and within the time specified in Government Code, Chapter 4.5 (commencing with Section 927).
4. COST BREAKDOWN:

This purchase is for Fiscal Year 2007/08

8212 / 445 / 70201

Verizon – Nortel Software Services Renewal (SRS)

(See Attached Vendor's Quote)

Quote



Quote # 8-377L49 Revision # 1 Date 02/08/2007

Bill To:
 SOC/DEPT OF CONSUMER AFFAIR
 PO BOX 980518
 WEST SACRAMENTO, CA 95798

Customer Ship To:
 SOC/DEPT OF CONSUMER AFFAIR
 1625 N MARKET ST
 SACRAMENTO, CA 95814

Attn:
 Christy Wilson

Attn:
 Christy Wilson

Quote Date 02/08/2007	Project Engineer Christy Wilson	NSE Christy Wilson	CAM Keith Nagel 916.768.2369
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Upgrade Symposium Call Center to Call Center Manager 6.0 SRS Software Support for CS1000, CallPilot and Call Center

MatCode	Part Number	Description	Qty	Price	Extended
73107639	NT9S32AA	CCM RCW FIRST 4 ADDL	1	\$2,464.65	\$2,464.65
73107197	NT9S34AA	CC 6.0 LICENSE FILE	1	\$246.46	\$246.46
73107640	NT9S40AA	SCCS 5.0 BASE UPG.TO	1	\$2,435.04	\$2,435.04
73107645	NT9S40GA	SCCS5.0 TO CC6.0 AGU	285	\$120.77	\$34,419.45
73107688	NT9S80AA	CC6.0 LICENSE INFO S	1	\$.00	\$.00
73107690	NT9S90AA	CCT 5.0 TO CCT 6.0 P	1	\$.00	\$.00
73107693	NT9S90BA	CCT 5.0 TO 6.0 PP 1	300	\$.00	\$39,565.60

PRICING SUMMARY

TOTAL EQUIPMENT PRICE	\$39,565.60
LABOR CHARGES	\$5,950.00
CALL CENTER MIGRATION	\$10,666.40
TRAINING	\$3,199.92
DISCOUNTS	-\$2,595.49
SHIPPING & HANDLING	\$739.40
TOTAL SYSTEMS PRICE	\$57,525.83

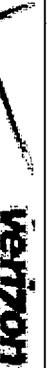
TOTAL MAINTENANCE PRICE	\$47,017.44
TOTAL PRICE	\$104,543.27

PRICING IS VALID FOR ONLY 45 DAYS FROM QUOTE DATE

PRICES DO NOT INCLUDE TAXES

THE EQUIPMENT LISTED ON THIS QUOTE IS SOLELY FOR DOMESTIC USE IN THE UNITED STATES

Quote



Quote # 8-377L49
Revision # 1
Date 02/08/2007

MAINTENANCE SUMMARY

Qty	1	GW5500930 SOFTWARE REL SVC BASIC	Ext Price	\$1,100.10
Qty	285	GW5500936 SOFTWARE REL SVC BASIC	Ext Price	\$17,216.85
Qty	1	GW5500975 SOFTWARE REL SVC BASIC	Ext Price	\$337.14
Qty	300	GW5500980 SOFTWARE REL SVC BASIC	Ext Price	\$2,481.00
Qty	1	GW5500AJ7 SOFTWARE REL SVC - BASI	Ext Price	\$309.86
Qty	1200	GW5500811 SOFTWARE REL SVC - BAS	Ext Price	\$16,104.00
Qty	1	GW5500A27 SOFTWARE REL SVC BASIC	Ext Price	\$780.49
Qty	1200	GW5500A52 SOFTWARE REL SVC BASIC	Ext Price	\$8,688.00

Notes: This is budgetary pricing only. This pricing does not include new servers. It may be determined with additional engineering that new servers will be required.

PRICING IS VALID FOR ONLY 45 DAYS FROM QUOTE DATE

PRICES DO NOT INCLUDE TAXES

THE EQUIPMENT LISTED ON THIS QUOTE IS SOLELY FOR DOMESTIC USE IN THE UNITED STATES