



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA
Department of General Services - Office of Procurement

PURCHASE ORDER

Purchase Order No.	Rev.	Date
62001		4/23/2008
Supplier No.	Solicitation No.	Delivery Date
800356	56800	As Specified
FOB Point	Invoice Terms	
Destination	N45	

IMAGINE SOLUTIONS LP 1501 LBJ FREEWAY, STE 790 DALLAS, TX 75234 Attn: MARK BEAN Phone: 949-394-5727	<i>S</i> DEPT OF GENERAL SERVICES <i>h</i> DIV OF STATE ARCHITECT <i>i</i> 1102 Q STREET, STE 5100 <i>o</i> SACRAMENTO, CA 95814 <i>p</i>	<i>C</i> DSA HEADQUARTERS C-34 <i>h</i> PUBLIC SCH PLAN FUND 328 <i>a</i> (SAME AS SHIP TO ADDRESS) <i>t</i> <i>r</i> <i>o</i> <i>g</i> <i>e</i>		
	Agency Billing	Agency Purchase Estimate	Purchase Estimate	Revision
	32505	3118872	67132	0
Agency Contact		Phone	Date Received	
ROLAND VERA		916-323-5678		

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<u>TERMS AND CONDITIONS:</u>						
THE ATTACHED STATEMENT OF WORK CONSISTING OF TWO (2) PAGES IS PART OF THIS AGREEMENT.						
THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.						
IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 http://www.pd.dgs.ca.gov/modellang/genprovit.htm						
Information Technology Software License Special Provisions (Effective 01/21/2003) http://www.pd.dgs.ca.gov/modellang/Software%20Special%20Provisions%2001-21-03.htm						
1	1	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE ANNUAL SUPPORT & MAINTENANCE FOR ADM PRODUCTS	6,600.0000	6,600.00
2	1	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE REINSTATEMENT FEE FOR LAPSED MAINTENANCE OF PRODUCTS	8,600.0000	8,600.00
Total Value:						15,200.00
<u>FOB DESTINATION:</u>						
For the purpose of this award, only FOB Destination will be accepted.						
<u>CHANGE ORDERS:</u>						
This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.						

Sales and/or use tax to be extra unless noted above

Buyer Diana Mercado	Phone 916-375-4430	BOC Number
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STATE OF CALIFORNIA

Department of General Services - Office of Procurement

PURCHASE ORDER CONTINUATION

Form GSOP 2-PIN (04/98)

<i>Purchase Order No.</i>	<i>Revision</i>	<i>Date</i>	<i>Supplier No.</i>	<i>Supplier Name</i>
62001		4/23/2008	800356	IMAGINE SOLUTIONS LP

<i>Item No.</i>	<i>Quantity</i>	<i>Unit</i>	<i>Commodity Code</i>	<i>Description</i>	<i>Unit Price</i>	<i>Extension</i>
<p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (https://www.scprs.dgs.ca.gov). The Registration Number is: 17600408300292</p>						

Department of General Services
Division of the State Architect

STATEMENT OF WORK

Altien

This Statement of Work ("Agreement") reflects the services to be provided by Imagine Solutions, hereinafter referred to as the "Contractor," for the Department of General Services, hereinafter referred to as the "State".

SCOPE

The Contractor will provide Altien and twelve (12) months Support. Support will include the following services:

- Services available via phone, email, or web.
- Support Services available during a 5X12 business day (excluding published holidays).
- 1-business-hour response time for critical issues.
- Availability of the most current releases and versions of BMC Service Desk Suite including any fixes, patches, or workaround products.

The Contractor's support will help the State streamline the product support model by providing quick resolution to questions, trouble shooting solutions, and updates that will help lead to the highest application availability possible.

PERIOD OF PERFORMANCE

The term of this Agreement will be twelve (12) months effective upon date the Purchase Order is signed through December 31, 2008.

BILLING INFORMATION

The Contractor shall submit invoices (including the purchase order number) to the following address:

Department of General Services, Division of the State Architect
1102 Q Street, Suite 5100
Sacramento, CA 95811
Attn: Farida Shaghasi, (916)323-9877

POINTS OF CONTACT

Contractor Primary Contact:

Debra Owen, Controller
Imagine Solutions
1501 LBJ Freeway, Suite 790
Farmers Branch, Texas 75234
Ph: (214) 572-3646
Fax: (214) 572-3601
Email: Debra.Owen@imaginesolutions.com

State's Primary Contact:

Farida Shaghasi, DPM II
1102 Q Street, Suite 5100
Sacramento, CA 95811
Ph:916-323-9877
Fax:916-327-3371
Email:Farida.shaghasi@dgs.ca.gov

Please forward renewal notices to the attention of the State's Primary Contact.

TERMINATION

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.