



STATE OF CALIFORNIA  
 Department of General Services - Office of Procurement  
**PURCHASE ORDER**

Purchase Order No.	Rev.	Date
62118		6/30/2008

Form GSOP 1-PIN (04/98)

Supplier No. 779192	Solicitation No. 56953	Delivery Date As Specified	FOB Point Destination	Invoice Terms N45
<i>S</i> ATASCADERO STATE HOSPITAL <i>h T</i> INFORMATION TECHNOLOGY <i>i o</i> 10333 EL CAMINO REAL <i>P</i> ATASCADERO, CA 93422-5808 Attn: M. MARZIELLO		<i>C</i> ATASCADERO STATE HOSPITAL <i>h a T</i> PO BOX 7002 <i>r o</i> ATASCADERO CA 93423 <i>g e</i> ACCOUNTING		
Agency Billing 49050	Agency Purchase Estimate 71480057	Purchase Estimate 67206	Revision 0	
Agency Contact MARY MARZIELLO		Phone 805-468-2540	Date Received	

SYDNEY PLUS INTERNATIONAL  
 LIBRARY SYSTEMS CORP  
 5138-13562 MAYCREST WAY  
 RICHMOND, BC V6V 2-J7  
 CANADA  
 Attn: VERONICA ALLEN

Phone: 604-278-6717

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p><b>TERMS AND CONDITIONS:</b></p> <p>THE ATTACHED STATEMENT OF WORK CONSISTING OF TWO (2) PAGES IS PART OF THIS AGREEMENT.</p> <p>THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.</p> <p>1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007  <a href="http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf">http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf</a></p> <p>2. IT Software License Special Provisions (Effective 01/21/2003)  <a href="http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf">http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf</a></p>						
1	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SYDNEY WEB ASP (WEB HOSTED) SOFTWARE SUBSCRIPTION FOR LIBRARY DATA	17,460.0000	17,460.00
<b>Total Value:</b>						17,460.00
<p>This purchase order is being awarded on August 4, 2008 pursuant to Government Code Section 13332.17. Any encumbrances made pursuant to this purchase order shall be construed to have been made on the last day of the preceding fiscal year.</p> <p><b>SALES TAX:</b></p> <p>For the purposes of this Award, there will be no tax charged.</p> <p><b>CHANGE ORDERS:</b></p> <p>This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing, change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier.</p>						

Sales and/or use tax to be extra unless noted above

Buyer  DIANA MERCADO	Phone 916-375-4430	BOC Number
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STATE OF CALIFORNIA

Department of General Services - Office of Procurement

**PURCHASE ORDER CONTINUATION**

Form GSOP 2-PIN (04/98)

<i>Purchase Order No.</i>	<i>Revision</i>	<i>Date</i>	<i>Supplier No.</i>	<i>Supplier Name</i>
62118		6/30/2008	779192	SYDNEY PLUS INTERNATIONAL

<i>Item No.</i>	<i>Quantity</i>	<i>Unit</i>	<i>Commodity Code</i>	<i>Description</i>	<i>Unit Price</i>	<i>Extension</i>
<p>Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (<a href="https://www.scprs.dgs.ca.gov">https://www.scprs.dgs.ca.gov</a>). The Registration Number is: 44400808326507</p>						

DEPARTMENT OF MENTAL HEALTH  
ATASCADERO STATE HOSPITAL

CENTRAL PROGRAM SERVICES  
LOGAN PROFESSIONAL LIBRARY

STATEMENT OF WORK

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SydneyPlus Maintenance and Support

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This Statement of Work ("Agreement") reflects the services to be provided by SydneyPlus, hereinafter referred to as the "Contractor", for the Department of Mental Health, Atascadero State Hospital, Information Technology Department, hereinafter referred to as the "State".

**SCOPE**

This is a software support renewal for SydneyPlus Library Automation. The Contractor will provide SydneyPlus Support for the period of thirty-six (36) months.

Modules selected by Atascadero State Hospital:

- **Cataloging:** Maximize the value of the collection by managing ALL types of resources. Import/export data using built-in XML, import facilities or use the z39.50 network to acquire and automatically load MARC records.
- **Circulation:** Display, track and report on all items for multiple locations in real time.
- **MARC Record Interface:** Ensures fast implementation, high quality records.
- **Serials:** Reduce overall costs by identifying who is using what serial resource, and eliminating unnecessary duplication.
- **Reports:** Demonstrate the value of the information center by reporting on many aspects of the system, including collection development, identification of costs and resource allocation.
- **Fully integrated multi-lingual:** Unicode compliant to simultaneously handle multiple languages and character sets throughout the system in single or multiple databases.
- **Service Start-up:** Asp Hardware Purchase/Set-Up & Software Deployment: Dedicated Server, Data Conversion from v11.3 to v3 MS-SQL, Customized Web Training (6 x 2hr web sessions): Dedicated Trainer.
- **Annual Subscription:** Web Client, Core System, Sydney WEB software Modules.

The Contractor's support will help the State streamline the product support model by providing quick resolution to questions, and trouble shooting solutions that will help lead to the highest application availability possible.

**PERIOD OF PERFORMANCE**

The term of this Agreement is effective upon the date the Purchase Order is signed through 6/30/2011.

**CONTRACTOR REQUIREMENTS**

- The Contractor shall assist the Atascadero State Hospital Information Technology Department in implementing the most effective IT service and support tools.
- The Contractor will provide upgrades and new version releases during the support. They will also provide hot fixes, service packs for current product and access to the technical support knowledgebase.

## DELIVERABLES

- Client Support is available 24/7.
- "Client Only" Website available to facilitate quick resolutions to minor issues.
- All calls are handled by a representative and worked on immediately.
- Helpdesk support hours 9 a.m. – 8 p.m. EST, outside of these times staff are on call as required to assist 24/7

## BILLING INFORMATION

The terms of payment are one year up-front in advance at the beginning of each term.

The Contractor shall submit invoices (including the purchase order number) to the following address:

Atascadero State Hospital  
Attn: Accounts Payable, Jenn Kitch  
PO Box 7002  
Atascadero, CA 93423-7001

## POINTS OF CONTACT

### Contractor Primary Contact:

SydneyPLUS International Library Systems Corp.  
Suite # 5138, 13562 Maycrest Way  
Richmond BC V6V 2J7  
(Ph) 604-278-6717  
(Fax) 604-278-9161  
Email: [support@sydneyplus.com](mailto:support@sydneyplus.com)

### State's Primary Contact:

Larry Ramos, Assistant Chief, RMS  
Atascadero State Hospital  
PO Box 7003  
Atascadero, CA 93423-7003  
(Ph) 805-468-2448  
(Fax) 805-468-3111  
Email: [larry.ramos@ash.dmh.ca.gov](mailto:larry.ramos@ash.dmh.ca.gov)

### Please forward renewal notices to the attention of:

Mary Marziello  
Information Systems Analyst  
10333 El Camino Real  
Atascadero, CA 93422  
Ph: (805) 468-22540  
E-mail: [mary.marziello@ash.dmh.ca.gov](mailto:mary.marziello@ash.dmh.ca.gov)

## TERMINATION

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to the 6/30/2011 renewal date.