

SAM – INFORMATION SECURITY
(Office of Information Security)

ADDITIONAL STATE DATA CENTER REQUIREMENTS
(Revised 10/09)

5355.3

Agencies that obtain services from a state data center may enter into a formal agreement for the data center to assume operational responsibility for backup and restoration of automated files and databases.

- 1. Provision of Technical Security Services.** State data centers must offer their client agencies support services and technical capabilities that will ensure the protection of automated files and data bases under the custodial care of the data center at a level that is consistent with the requirements of the agency.

- 2. Restoration of Telecommunications Services Following a Disaster.** State data centers and their client agencies are jointly responsible for restoration of telecommunications capabilities. Typically, the data center is responsible for telecommunications restoration from the point data leaves the agency site (by wire, optical fiber, microwave, or radio) or from the point communications lines enter a multiplexer, concentrator, controller, or front-end communications processor belonging to the data center.