

**SAM – INFORMATION TECHNOLOGY
(California Technology Agency)**

**POST-IMPLEMENTATION EVALUATION REPORT—CONTENT
AND FORMAT**
(Revised 03/11)

4947.2

The PIERs must be submitted in a format specified by the Technology Agency and signed by the agency director or his/her designee, see SIMM Section 50. The level of detail included in the Post-Implementation Evaluation Report must be commensurate with the scope and complexity of the project and its anticipated benefits. The narrative portion of the PIER for a minor project can be as brief as one or two pages. However, it must provide sufficient information for agency management, executive branch control agencies, and the Legislature to assess the success of the project. In particular, the PIER must contain a comparison of the timelines, costs and benefits forecast by the FSR with the actual timelines, costs and benefits of the project. If the project was a limited success or involved significant differences between expectations and results, the agency must present the actions it intends to take to improve the outcome. If the project was a failure and the problem or opportunity that led to the project still exists, the agency must present the actions it intends to take to address that problem or opportunity.