

This chapter provides guidelines for statewide insurance and bond policies. It identifies the methods for reporting accidents and the policies regarding tort liability.

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SAM – INSURANCE SURETY BONDS

GENERAL POLICY **2400** (Reviewed 3/14)

The Office of Risk and Insurance Management (ORIM), Department of General Services, is available to consult on risk and insurance management issues. Additionally, ORIM has responsibility for most of the state's insurance and safety programs.

AIR TRAVEL INSURANCE **2410** (Revised 3/14)

State agencies may insure their officers and employees against injury or death from aircraft accidents while flying on state business in all but regularly scheduled passenger aircraft. See CalHR Rule 599.628(d) for qualifications. Agencies in need of this coverage should inform ORIM in writing the number of employee passengers and employee pilots separated between represented and nonrepresented employees

MOTOR VEHICLE LIABILITY SELF-INSURANCE PROGRAM **2420** (Revised 3/14)

The ORIM administers the State Motor Vehicle Liability Self-Insurance Program (VELSIP), which provides unlimited self-insured liability coverage for the state, agencies, and employees who operate covered self-propelled land vehicles on state business (California Vehicle Code Sections 17000 and 17001). Effective January 1, 2004, liability coverage is limited to \$1 million per occurrence/accident when the state vehicle is operated by a non-salaried employee (i.e. student assistant, volunteer, etc.) on state business. The driver's employing department/agency will be financially responsible for the payment of any claims, settlements, judgments or verdicts in excess of \$1 million. With the exception of peace officers as defined in [Insurance Code Section 557.5](#), the VELSIP provides excess liability coverage for state employees on state business while driving non-state vehicles, but only after the vehicle owner's liability policy limits have been paid. The VELSIP does not provide coverage for injury to state employees nor for damage to state vehicles. Employee injuries are handled through Workers' Compensation coverage. Damage to state vehicles are handled through the budget of the owning state agency.

MOTOR VEHICLE ACCIDENTS AND REPORTING **2430** (Revised 03/14)

If involved in a motor vehicle accident while on state business, state employee drivers **must report the accident within 48 hours** (regardless of the ownership of the vehicle) on a Vehicle Accident Report form, [STD. 270](#), to the:

Office of Risk and Insurance Management (ORIM)
707 Third Street, First Floor
West Sacramento, CA 95605
P (916) 376-5300.
F (916) 376-5277
Claims@dgs.ca.gov

Should the accident result in **bodily injury** to anyone **other than** the state employee, the accident must be **immediately** reported to the ORIM by telephone or an advance faxed or email copy of [STD. 270](#). On weekends, call (916) 376-5300, to leave a Voice Mail.

An Accident Identification card, [STD. 269](#), should be carried in the glove compartment of all state vehicles. This card should be completed and the tear-off portion given to the other party. The card provides a convenient place to write down pertinent information while still at the accident scene. This information should be transferred to the [STD. 270](#) and sent to ORIM.

(Continued)

SAM – INSURANCE SURETY BONDS

(Continued)

MOTOR VEHICLE ACCIDENTS AND REPORTING

2430 (Cont. 1)

(Revised 03/14)

For reporting purposes,

An **accident** is defined as one that involves a state-owned vehicle (or a non-state-owned vehicle operated by a state employee on state business) where there is damage caused to **another** person or property.

An **incident** involves **only** a state-owned vehicle where the damage, **regardless** of the amount, is limited **just** to the state vehicle which was **stationary** at the time the damage occurred. **Incidents** should **not** be reported to ORIM.

State employees should not discuss the accident with anyone other than the police, their supervisors, ORIM Claims Unit, or the independent adjusting company under contract with ORIM. If contacted by the other party, their attorney or insurance company, the state employee should refer the party or correspondence to ORIM Claims Unit. Under no circumstances should the state employee driver give either a written or recorded statement to the other party or their representatives.

If served with any post-accident legal papers, **call ORIM Claims Unit immediately.**

SUPERVISOR'S REVIEW AND POLICE REPORTS

2440

(Reviewed 3/14)

The supervisor of an employee involved in an accident must investigate the accident. This investigation will enable the supervisor to co-sign [STD. 270](#). The supervisor is also responsible to ensure that [STD. 270](#) is completed and promptly forwarded to ORIM.

The supervisor is also responsible to prepare Review Of State Driver Accident (Supervisor's) form, [STD. 274](#), take any appropriate corrective action, and forward [STD. 274](#) to both ORIM and the agency's Safety Coordinator.

If a California Highway Patrol (CHP) or other police authority accident report is needed to allow the supervisor to do the above, he or she may obtain these reports as an "interested party" and at no cost.

REPORTING AND INVESTIGATING ACCIDENTS/INCIDENTS INVOLVING STATE EMPLOYEES OR STATE PROPERTY

2455

(Reviewed 3/14)

Reporting

In the event of an accident/incident involving state employees or state property the following procedures should be followed:

1. If the accident/incident involves motor vehicles contact the local CHP office.
2. All other types of accidents/incidents:

Report the incident to your supervisor. Departments will have written procedures to follow. Complete Accident Report (Other Than Motor Vehicle) form, [STD. 268*](#).

*If the accident/incident involves serious injury or death, extensive personal or state property damage or a significant potential for state/public liability, the Attorney General's Office will be notified within 24 hours by contacting the Department of Justice Command Center at (916) 227-3244.

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SAM – INSURANCE SURETY BONDS

(Continued)

REPORTING AND INVESTIGATING ACCIDENTS/INCIDENTS INVOLVING STATE EMPLOYEES OR STATE PROPERTY

2455 (Cont. 1)

(Reviewed 3/14)

If a completed report is not immediately available, provide the following information:

1. Identify the department/agency, unit and employees involved, including all contact information;
2. Date, time, place, injuries and circumstances;
3. Names, addresses and contact information of all injured people and witness(es);
4. Name and telephone number of a departmental contact person.

Upon completion, the original report and all relevant documents will be immediately forwarded to:

Attorney General's Office
P.O. Box 944255
Sacramento, CA 94244-2550
Attn: Tort and Condemnation Section
Telephone: (916) 324-5397.

Department/agencies will have written procedures for maintaining copies of the report for their purposes/records.

Employees are instructed to not discuss or speak to any individual concerning the accident/incident other than (or with approval of) a representative of their legal office or the Office of the Attorney General.

Investigation—Complete [STD. 268](#)

Obtain all witness information.

Obtain accurate measurements or relevant dimensions.

When possible and appropriate, photographs, video recordings, diagrams will be taken immediately.

Provide the names, titles and telephone numbers of the individual preparing the report and their immediate supervisor.

Opinions and conclusions, if provided, are to be prepared on a separate attached page.

Upon completion, the original report and all relevant documents will be immediately forwarded to:

Attorney General's Office
P.O. Box 944255
Sacramento, CA 94244-2550
Attn: Tort and Condemnation Section
Telephone: (916) 324-5397.

Requests for Copies of Accident/Incident Reports

All departments will have written procedures to respond to requests for copies of reports. Reports will only be released through appropriately designated personnel, the department's legal office, or the Attorney General's Office.

SAM – INSURANCE SURETY BONDS

STATE OF CALIFORNIA

ACCIDENT REPORT
(Other than Motor Vehicle)
 STD. 268 (REV. 8-94)

This report should be completed and distributed within 48 hours of the incident. Attach any photos or diagrams.

CONFIDENTIAL--ATTORNEY/CLIENT PRIVILEGED DOCUMENT

This is a CONFIDENTIAL report to provide information for use by legal counsel in the event a claim is filed against the State or its employees. Under no circumstances should information be given to anyone except authorized state officials.

INCIDENT DATE	LOCATION <i>(Describe specific location on reverse.)</i>	TIME
---------------	--	------

INJURED PARTY INFORMATION

INJURED PARTY'S NAME <i>(Last, First, M.I.)</i>	BIRTH DATE	DRIVER'S LICENSE NUMBER
INJURED PARTY'S MAILING ADDRESS <i>(Street, City, State, Zip)</i>	HOME TELEPHONE NUMBER ()	WORK TELEPHONE NUMBER ()
NATURE AND EXTENT OF APPARENT / CLAIMED INJURY <i>(Describe incident in detail on reverse.)</i>		

PHOTOGRAPHS TAKEN <input type="checkbox"/> YES <input type="checkbox"/> NO IF YES, BY WHOM _____	FIRST AID GIVEN <input type="checkbox"/> YES <input type="checkbox"/> NO IF YES, BY WHOM _____
--	--

PROPERTY DAMAGE/LOSS INFORMATION

PROPERTY OWNER'S NAME <i>(Last, First, M.I.)</i>	HOME TELEPHONE NUMBER ()	WORK TELEPHONE NUMBER ()
PROPERTY OWNER'S MAILING ADDRESS <i>(Street, City, State, Zip)</i>		
NATURE AND EXTENT OF DAMAGE / LOSS <i>(Describe in detail on reverse of this page)</i>		

WITNESS INFORMATION

NAME <i>(Last, First, M.I.)</i>	ADDRESS <i>(Street, City, State, Zip)</i>	TELEPHONE NUMBER
1.	WORK	()
	HOME	()
DRIVER'S LICENSE NUMBER:		()
2.	WORK	()
	HOME	()
DRIVER'S LICENSE NUMBER:		()
3.	WORK	()
	HOME	()
DRIVER'S LICENSE NUMBER:		()
REPORTING AGENCY NAME		
REPORTING EMPLOYEE'S NAME AND TITLE <i>(Print or Type)</i>		TELEPHONE NUMBER ()
REPORTING EMPLOYEE'S SIGNATURE 		
REPORTING EMPLOYEE'S SUPERVISOR'S NAME AND TITLE <i>(Print or Type)</i>		TELEPHONE NUMBER ()

DISTRIBUTION: ORIGINAL--OFFICE OF THE ATTORNEY GENERAL, TORT UNIT, P. O. BOX 944255, SACRAMENTO, CA 94244-2550 (OR IMS D-8)
 COPY--OFFICE OF RISK AND INSURANCE MANAGEMENT, 707 3RD ST., WEST SACRAMENTO, CA 95605 (OR IMS D-32)
 COPY--RETAINED BY REPORTING AGENCY

SAM – INSURANCE SURETY BONDS

REPORTING AUTOMOBILE ACCIDENTS

STATE OF CALIFORNIA

The State administers a vehicle liability self-insurance program against loss for personal injury and property damage to others. The program protects any officer or employee of the State while operating a state-owned vehicle while on official business.

All vehicle accidents which in any way involve personal injury or property damage to others must be reported within 48 hours on Report of Vehicle Accident form STD. 270. The completed report must be signed by the operator and approved by his or her supervisor.

Accidents resulting in any injury to persons other than employees, or involving serious damage to the property of others, must be reported immediately by telephone to the Office of Risk and Insurance Management or an advance copy of STD. 270 may be faxed to the ORIM.

DO NOT DISCUSS ACCIDENT WITH ANYONE EXCEPT:

- a. Investigating Traffic Officers
- b. Your Supervisors
- c. Authorized State Officers
- d. State's Insurance Adjusters

Subsequent to any accident involving a State vehicle all communications and forms, including Summons and Complaint, must be forwarded to the Department of General Services, Office of Risk and Insurance Management, Sacramento. Transmittal letter should include date and place of service together with any other pertinent information, including name of person or agency served and date of service.

COMPLETE ENTRIES ON ACCIDENT IDENTIFICATION CARD—DETACH AND GIVE TO OTHER DRIVER



NAME STREETS OR ROADS - SHOW TRAIN TRACKS, DIRECTION AND POSITION OF ALL VEHICLES IN ACCIDENT.

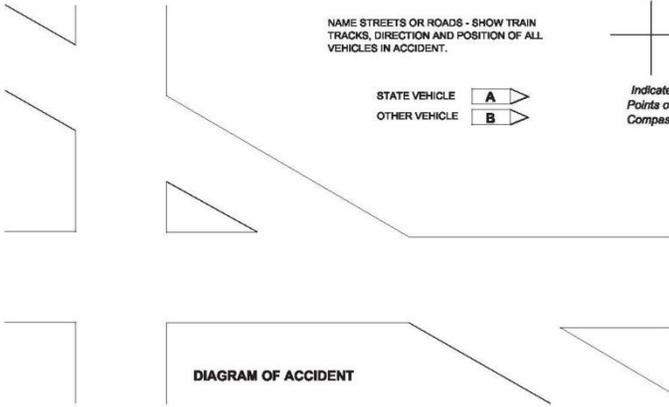
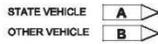


DIAGRAM OF ACCIDENT

ACCIDENT DATA			
HOUR	DATE	CITY	COUNTY
	AM PM		
LOCATION (ADDRESS, INTERSECTION, ETC.)		DISTANCE FROM CURB	APPROXIMATE ROAD WIDTH
		FEET	FEET
INVESTIGATED BY		REPORT NUMBER	
CITY OF			
<input type="checkbox"/> POLICE DEPT.	COUNTY OF		
<input type="checkbox"/> SHERIFF'S DEPT.	CITY		
<input type="checkbox"/> CHP	NAME AND LOCATION		
<input type="checkbox"/> OTHER			
OCCUPANTS OF OTHER VEHICLE			
NAME	ADDRESS	PHONE	
NAME	ADDRESS	PHONE	
NAME	ADDRESS	PHONE	
OCCUPANTS OF STATE VEHICLE			
NAME	ADDRESS	PHONE	
NAME	ADDRESS	PHONE	

STATE OF CALIFORNIA - DSS 0818A

ACCIDENT IDENTIFICATION

STD. 269 (REV. 7/2012)

IMPORTANT

Complete entries below, detach this card and give to other driver who may need information for financial responsibility form.

DRIVERS FULL NAME AND WORK TELEPHONE NUMBER

DRIVERS LICENSE NUMBER

DEPARTMENT EMPLOYED BY

DATE AND LOCATION OF ACCIDENT

YEAR AND MAKE OF STATE VEHICLE

LICENSE NUMBER OF STATE VEHICLE



ANY INQUIRY REGARDING ACCIDENT MAY BE ADDRESSED TO:

OFFICE OF RISK AND INSURANCE MANAGEMENT
DEPARTMENT OF GENERAL SERVICES
707 THIRD STREET, FIRST FLOOR
WEST SACRAMENTO, CA 95605
Internet: claim@dgs.ca.gov

(916) 376-5302
1-800-400-3634 Toll Free

SAM – INSURANCE SURETY BONDS

NOTE: This accident identification card (on reverse) should be filled out, detached and given to other driver.

IMPORTANT	
ASK NAMES AND ADDRESSES OF WITNESSES FIRST	
NAME	PHONE
1 ADDRESS	
NAME	PHONE
2 ADDRESS	
NAME	PHONE
3 ADDRESS	
INJURED PERSONS	
NAME	AGE
ADDRESS	PHONE
HOSPITAL TAKEN TO	
NAME	AGE
ADDRESS	PHONE
HOSPITAL TAKEN TO	
OTHER VEHICLES	
LICENSE	YEAR MAKE
REGISTERED OWNER	
ADDRESS	CITY
DRIVER'S NAME	
ADDRESS	CITY
OPERATOR'S LICENSE NUMBER	EXPIRATION DATE
(OVER)	

EVIDENCE OF FINANCIAL RESPONSIBILITY

This vehicle is owned or leased by the State of California, a public entity, and operated by employees or agents of the State. California Vehicle Code Sections 16000, 16020, 16021 et seq. state that ownership or lease of a vehicle by a public entity establishes evidence of financial responsibility.

REPORTING OF CLAIMS

In case of accident resulting in **injury** to persons (other than employees), or involving **serious damage** to the property of others, call the Office of Risk and Insurance Management **IMMEDIATELY** (or FAX an advance copy of STD. 270, Vehicle Accident Report, to):

OFFICE OF RISK AND INSURANCE MANAGEMENT
 (916) 376-5300/5302 (CALNET: 480-5300/5302) or
 1-800-900-3634 TOLL FREE
 FAX (916) 376-5277

On weekends or holidays, leave a Voice Mail message
 (which will be returned on the next business day).

SAM—INSURANCE AND SURETY BONDS



Print

Clear

STATE OF CALIFORNIA - DGS ORIM

VEHICLE ACCIDENT REPORT

STD. 270 (REV. 2/2002c)

**THIS REPORT MUST BE MAILED WITHIN 48 HOURS AFTER ACCIDENT
(ACCIDENTS INVOLVING INJURY SHOULD FIRST BE CALLED OR FAXED
TO ORIM AT (916) 376-5302 - CALNET 480-5302 - FAX (916) 376-5277.)**

*** CONFIDENTIAL INFORMATION ***

DO NOT RELEASE TO OTHER PARTIES WITHOUT CONSENT OF THE
OFFICE OF RISK AND INSURANCE MANAGEMENT

DISTRIBUTION: OFFICE OF RISK AND INSURANCE MANAGEMENT
ORIGINAL - 707 THIRD STREET, FIRST FLOOR
WEST SACRAMENTO, CA 95605
COPY - STATE GARAGE (DGS pool vehicle only)
COPY - DEPT. FILES (Dept. owned vehicles only)
COPY - STATE DRIVER (Dept. owned vehicles only) Page of

ACCIDENT PREVIOUSLY REPORTED TO ORIM? (If Yes, give date)
 YES NO

STATE DRIVER	NAME		AGE	EMPLOYING DEPARTMENT		AGENCY BILLING CODE	
	DRIVER'S LICENSE NO.		ACCIDENT DATE	TIME	OFFICE ADDRESS		AGENCY DOCUMENT NO. (Optional)
	WAS VEHICLE BEING USED ON OFFICIAL STATE BUSINESS? (If NO, attach explanation) <input type="checkbox"/> YES <input type="checkbox"/> NO						
	DATE DRIVER LAST COMPLETED STATE DEFENSIVE DRIVER TRAINING <input type="checkbox"/> NOT TAKEN			MONTH/YEAR		JOB TITLE	BUSINESS TELEPHONE

STATE VEHICLE	VEHICLE LICENSE NUMBER	VEHICLE YEAR, MAKE, MODEL		VEHICLE OWNER		DEPT. VEHICLE NO. (Optional)
	DESCRIBE DAMAGES TO STATE VEHICLE			ESTIMATED REPAIR COST	<input type="checkbox"/> DEPARTMENT OWNED <input type="checkbox"/> DGS POOL <input type="checkbox"/> RENTAL <input type="checkbox"/> EMPLOYEE OWNED IF DEPARTMENT OWNED OR RENTAL, ENTER OWNER'S NAME	

ACCIDENT DETAILS (See Reverse for Diagram and Description)	ACCIDENT LOCATION (Address/Area)		ROAD CONDITIONS			
	(City/State)		WEATHER CONDITIONS			
	(County)		TRAFFIC CONDITIONS			
	POLICE REPORT MADE <input type="checkbox"/> YES <input type="checkbox"/> NO		NAME AND ADDRESS OF INVESTIGATING AGENCY			
	AGENCY <input type="checkbox"/> CHP <input type="checkbox"/> OTHER		HOW FAST WERE YOU DRIVING? EST. SPEED OF OTHER CAR			

OTHER VEHICLE	DRIVER'S NAME		AGE / DOB	VEHICLE LICENSE NUMBER	VEHICLE YEAR, MAKE, MODEL	NO. OF PASSENGERS
	DRIVER'S LICENSE NO.		HOME TELEPHONE	WORK TELEPHONE		REGISTERED OWNER
	DRIVER'S ADDRESS (Street, City, State, Zip Code)			OWNER'S ADDRESS		HOME TELEPHONE
	BRIEFLY DESCRIBE DAMAGES TO OTHER VEHICLE OR PROPERTY			WORK TELEPHONE		
				NAME AND ADDRESS OF OTHER PARTY'S INSURANCE		

INJURED	NAME		AGE	ADDRESS	HOSPITAL
	NAME		AGE	ADDRESS	HOSPITAL

WITNESS	NAME		TELEPHONE	ADDRESS
	NAME		TELEPHONE	ADDRESS

VEHICLE PASSENGERS OTHER	NAME		ADDRESS
	NAME		ADDRESS
	NAME		ADDRESS
	NAME		ADDRESS

(CONTINUE ON REVERSE)

SAM—INSURANCE AND SURETY BONDS

STATE OF CALIFORNIA - DGS ORIM

VEHICLE ACCIDENT REPORT

STD. 270 (REV. 2/2002c) (REVERSE)

* CONFIDENTIAL INFORMATION *

DO NOT RELEASE TO OTHER PARTIES WITHOUT CONSENT OF THE
OFFICE OF RISK AND INSURANCE MANAGEMENT

ACCIDENT DETAILS - DESCRIPTION	FULLY STATE HOW ACCIDENT OCCURRED (Give details, attach additional sheets if necessary)			
ACCIDENT DETAILS - DIAGRAM	<div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="flex: 1;"> <p style="text-align: center;">Indicate Points of Compass N. S. E. W.</p> </div> <div style="flex: 1; font-size: small;"> <p>Number State vehicle as 1, other vehicle(s) as 2, 3, etc.</p> <p>Show pedestrian by ○</p> <p>Show direction of travel as follows: Before accident ← After accident ←- - - - -</p> <p>Give names or numbers of streets or roads</p> </div> </div>			
VEHICLE	DRIVER'S NAME		AGE/DOB	VEHICLE LICENSE NUMBER
PASSENGER(S)	DRIVER'S LICENSE NO.	HOME TELEPHONE	WORK TELEPHONE	REGISTERED OWNER
VEHICLE	ADDRESS (Street, City, State, Zip Code)		ADDRESS (Street, City, State, Zip Code)	HOME TELEPHONE
PASSENGER(S)	BRIEFLY DESCRIBE DAMAGES TO OTHER VEHICLE OR PROPERTY		WORK TELEPHONE	
VEHICLE	NAME AND ADDRESS OF OTHER PARTY'S INSURANCE CARRIER			
ADDITIONAL VEHICLE/PASSENGER(S)	NAME	AGE	ADDRESS	HOSPITAL
INJURED	NAME	AGE	ADDRESS	HOSPITAL
PASSENGER	NAME	ADDRESS		
INJURED	NAME	ADDRESS		
The answers in this report contain a true and full account of the accident, and the vehicle was being operated on official business of the state at the time of the accident. (The reviewing officer is to explain any exception.) Attach extra pages as necessary.			Type Name and Title of Reviewing Officer	
Employee Signature and Date		Reviewing Officer Signature (Supervisor or Safety Coordinator)		Telephone Number of Reviewing Officer

SAM—INSURANCE AND SURETY BONDS

ACCIDENTS NOT TO BE REPORTED ON ACCIDENT REPORT, STD. 268

2460.1

(Reviewed 3/14)

Do not report the following on STD. 268:

1. Accidents resulting from operating motor vehicles by officers, agents, and employees of the state which are reported on Report of Vehicle Accident, STD. 270. See SAM Section 2430.
2. Accidents and occurrences arising from the activities of the Department of Transportation. These incidents are handled according to Department of Transportation procedure.

RECEIPT OF LEGAL PAPERS

2461

(Reviewed 3/14)

All departments/agencies will have written procedures to follow in the event legal papers are delivered/served.

The employee will immediately prepare a memo to the department/agency's legal office stating (1) the date of receipt and (2) the method of receiving the papers (i.e. personal/mail/etc.).

This memo will be attached to the original papers and forwarded immediately to the legal office. The legal office will contact the Office of the Attorney General.

Employees are instructed to not (1) sign or return any legal papers concerning the accident/incident and/or (2) discuss or speak to any individual concerning the accident/incident other than their legal office or a representative of the Office of the Attorney General.

COOPERATION WITH THE ATTORNEY GENERAL'S OFFICE

2462

(Reviewed 3/14)

Upon request of the Office of the Attorney General departments/agencies and employees will cooperate fully during investigations, settlements, hearings and trial or in any other manner of assistance that may be required.

INQUIRIES FOR FILING CLAIMS AGAINST THE STATE OF CALIFORNIA

2464

(Reviewed 3/14)

Any inquiry or claim against the State of California, departments or employees will be directed to:

Victims Compensation and Government Claims Board
P.O. Box 3035, Sacramento, CA 95812-3035 (800) 955-0045

Additional information and services may be accessed from Victim Compensation and Government Claims Board home page located at <http://www.vcgcb.ca.gov>.

REPORTING REQUIREMENTS

2482

(Revised 3/14)

Property or money losses due to employee infidelity or dishonesty must be reported in writing to Department of Finance, Office of State Audits and Evaluations and the Bureau of State Audits. See SAM Section 20060.