

SAM-PURCHASES

QUALITY CONTROL SECTION (New 2/71)

3510.3

Quality Control assistance is available from the Office of Procurement, Department of General Services, for agencies throughout the State. The Quality Control Section should be contacted in the event:

- An agency has questions as to whether an item delivered against a purchase order meets specifications. (If necessary, Quality Control will arrange to inspect the item in question.)
- Equipment or supplies received and placed in services do not appear to be performing as expected or represented by the seller.
- You are receiving poor service, or experiencing other problems after items have been received.