

**SAM – INFORMATION TECHNOLOGY
(California Department of Technology)**

INTRODUCTION
(Revised 1/2016)

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In recent years, Cloud Computing has emerged as an important solution for cost effective and reliable delivery of IT services. Cloud Computing will play a major role in improving the delivery of government services in the State of California.

To harness the benefits of Cloud Computing, Agencies/state entities shall adopt a “Cloud First” policy. This policy is intended to accelerate the pace at which the Agencies/state entities will realize the benefits of cloud computing while adequately addressing relevant statutory and policy requirements associated with State IT systems, including information security and risk management, privacy, legal issues, and other applicable requirements.

The Office of Technology Services (OTech) provides efficient, flexible, and secure cloud services. Whenever feasible, Agencies/state entities must utilize cloud services provided by the OTech. If required services are not available through OTech, Agencies/state entities must utilize other commercially available Software as a Service (SaaS), Platform as a Service (PaaS), or Infrastructure as a Service (IaaS) cloud service models when feasible and cost effective. Additionally, Agencies/state entities must utilize the Department of General Services’ Cloud Computing Services Special Provisions when procuring commercial cloud services.