

DGS Side-by-Side



California Department of General Services • a newsletter for employees by employees • Issue #28 • June 2000

GROUND BROKEN FOR CAPITOL AREA EAST END COMPLEX



Green ground breaking: Instead of turning dirt, dignitaries shoveled recycled asphalt to symbolize the Capitol Area East End Complex as the most environment sensitive state office building project ever. In the middle of all the action are State and Consumer Services Secretary Aileen Adams, and DGS' Cliff Allenby and Mike Courtney.

Photo courtesy of Kathryn Welch, RESD.

Ground was officially broken April 26th for what will be the largest and “greenest” civic office complex in California history. With the Capitol dome gleaming and Capitol Park’s rose garden in full bloom in the background, State and Consumer Services Agency Secretary Aileen Adams told the crowd of 300 dignitaries that the Capitol Area East End Complex sets a new high standard for state building projects.

“It saves the taxpayers \$220 million over the next 30 years, and it is extremely sensitive to the environment with features that ensure

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Spotlight on . . .

THE OFFICE OF PUBLIC SCHOOL CONSTRUCTION

(See page 6)

NEW DGS DIRECTOR APPOINTED

Governor Gray Davis announced on May 18th the appointment of Barry D. Keene as Director of the Department of General Services.

Mr. Keene served as a member of the California Assembly from 1972 to 1978 and the California Senate from 1978 to 1992. He has also taught Government Studies through the University of California, Berkeley and has been a lecturer at Stanford University’s Graduate School of Business. Mr. Keene has been project director of the California Casebook for the Center for California Studies at California State University, Sacramento (CSUS) and has served as a full-time

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To ensure quality, cost-conscious, and timely assistance and support to state and other public agencies so they can efficiently deliver needed services to California citizens. With the leadership of the Governor, and in cooperation with the Legislature, we seek to provide creative business solutions and serve our customers in a responsive and flexible manner. Our mission is dedicated to serving the customer.

INTERIM DIRECTOR'S

Message...



Clifford Allenby
Interim Director

Parting is such sweet sorrow!

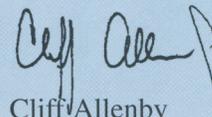
I was proud to serve as your "Interim" Director of General Services for the past 15 months, so leaving you comes with some sorrow. However, returning to just ONE full-time job—Director of Developmental Services—does have its rewards. Plus, you get the benefit of a new, full-time director, who knows how get things done in Sacramento.

As I leave you in the capable hands of your new Director, Barry Keene, I would like to thank you for the opportunity to serve you all. At DGS I have witnessed some of the brightest minds and innovative thinking in state government. You have truly transformed DGS into a top-notch department,

capable of finding smart solutions for your client agencies as well as those customers in the private sector. I'm sure Mr. Keene will be equally as impressed, and will be looking forward to guiding your next steps.

I would like to thank you for not only making me feel welcome here, but for the work you do every day on behalf of the people of California. It truly has been a pleasure working for you. You have my best wishes for your continued success.

Sincerely,



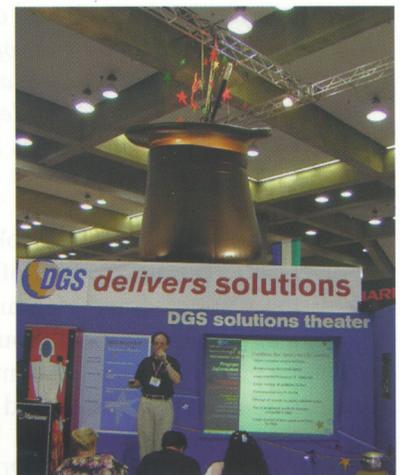
Cliff Allenby
Interim Director

DGS AT GTC

An electric hybrid car and new on-line "e-commerce" projects were just some of the highlights DGS unveiled at the 14th Annual Government Technology Conference at the Sacramento Convention Center last month. DGS staffers were on-hand to explain a number of innovative solutions DGS is providing to its customers to make the "business" of government more efficient and environment-friendly.

Some of the DGS business solutions showcased included the State's "green fleet" of alternative fuel vehicles using the latest in zero and ultra-low emission technologies; an "e-Business

Card" system allowing government agencies to save time and money by designing and ordering business cards on-line; recycled-content products that help government agencies reuse and recycle everything from paper to petroleum products; and on-line registration and information for small businesses competing for State contracts.



DGS staffed the solutions "theater" at GTC to explain business solutions ranging from alternative fuel vehicles to e-business cards.

The Office of State Publishing handed-out its 150th anniversary calendars to GTC attendees.



GROUND BROKEN ...

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Mike Courtney, Acting Real Estate Services Deputy Director, speaking at future site of the Departments of General Services and Health Services.

energy efficiency, improved indoor air quality, and reduced waste,” said Secretary Adams.

Some of the “environment-friendly” features of the five-building project located just east of Capitol Park include:

- Photo-voltaic panels to provide electricity from the sun to power recharging stations for electric vehicles, and to supplement office energy needs;
- Buildings designed to be at least 30 percent more energy efficient than required by state code resulting in savings of approximately \$400 thousand a year in energy costs;
- Use of asphalt, concrete, steel, carpeting, glass, drywall, and other building materials derived from recycled sources including



Archeologists preserve gold rush era artifacts found at 15th and N Streets.

the historic marble flooring removed from the seismically renovated Jesse Unruh and State Library Buildings.

“Other State agencies—the Integrated Waste Management Board, the Energy Commission, the Air Resources Board, and the Department of Health Services—joined General Services to form the Sustainable Building Task Force,” Adams said. “This unique partnership ensured that these environmentally-sensitive features would play a significant role in

the project.”

“We are committed to bringing the project in on time and on budget as well as being respectful of the Capitol Park neighborhood,” said DGS Interim Director Cliff Allenby. “It’s been a long process made possible by the cooperation and support of the Legislature, City Hall and the community.”

When completed in early 2003 the complex will be home to approximately 6,300 employees with DGS, the Department of Health Services and the Department of Education.



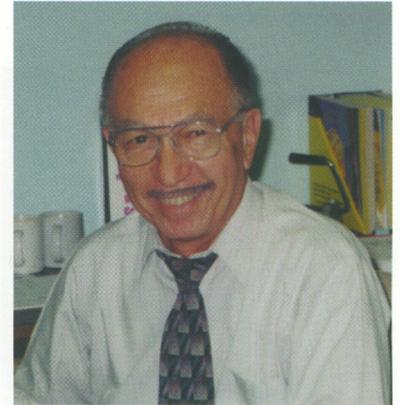
Excavation nears completion on the Department of Education portion of the Capitol Area East End Project located at 15th and N Streets.



DGS VETS CALL IT A CAREER

Four DGS veterans with more than a century's worth of combined State service have decided to call it a career.

DGS' Telecommunications Division (TD) has said so long to a pair of employees with 84 years worth of combined experience between them. Telecom's Chief of Support Services Gene Sapnaro has retired after 48 years of State service, the majority of those years with TD. During much of that time Gene also served in the Coast Guard. Known as the Telecom Division's "official photographer", Gene plans to spend more time pursuing his passion for pictures during retirement as well as spending quality time with his family.



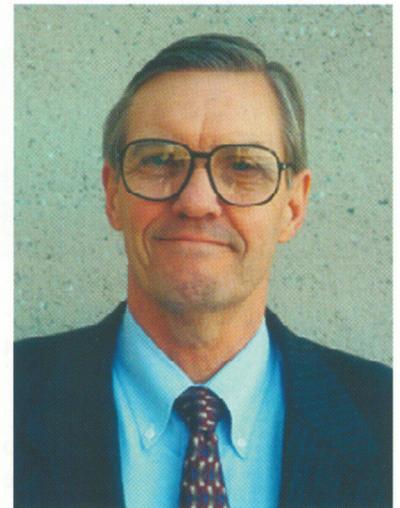
After nearly a half century in State service, Gene Sapnaro is calling it a career.



TD's Chief of Public Safety Radio Services Pete Wanzenried began work as an Electrical Engineer with TD in 1964. Now some 36 years later, Pete is looking forward to a few extra rounds of golf and enjoying his granddaughter.

Telecom's Pete Wanzenried retires after 36 great years with DGS.

Jack Smith will have more time to enjoy the grapes in Napa where he lives now that he is retiring. DGS' Management Services Division Deputy Director began his 33-year State career with various departments before being named a DGS Deputy Director in 1987. He supervised the offices of Risk and Insurance Management, Fiscal Services, Administrative Services, and the Program Research and Evaluation Section. Jack also served briefly as Acting Director of DGS.



Jack Smith is all smiles as he contemplates his retirement in California's Wine Country.



State Printer Celeste Maia Cron announced her retirement after six and one-half years. She holds the distinction of serving as the 36th California State Printer and the first woman ever appointed to the position. The Office of State Publishing realized many advancements under Celeste's leadership, fueled by her 30 years of experience in the printing industry. Celeste plans to spend more time with her family and expects to enter the consulting business.

California State Printer, Celeste Maia Cron retires after 6 and 1/2 years.



SUPERIOR ACHIEVEMENT AWARD

DGS Executive Office secretary LaRay Macchiavelli was recently honored with a Superior Achievement Award for her role as Department Parking Coordinator for employees at DGS Headquarters at 1325 J Street.

LaRay worked under a tight deadline to make sure that all employees were successfully accommodated following the simultaneous closure of several state parking lots and opening of a new parking garage. She now works closely with the Office of Fleet Administration to monitor and maintain future parking needs.

LaRay's accomplishment was all that much more impressive considering she got the job done shortly after returning from a major medical leave.



DGS Interim Director Cliff Allenby and Special Assistant to the Chief Deputy Director Nancy Galindo (r) present LaRay Macchiavelli (center) with a Superior Achievement Award.

DGS STAFFER NAMED A "CHAMPION"

At its National Conference in San Diego, the American Society of Public Administration honored 25 of its 10,000 members who have shown "continuous dedication and commitment to an ASPA chapter." Richard Hill of DGS' Program Research and Evaluation Section was named to the group's "Hall of Champions." Over the last decade, Richard has served as president, secretary, council-member and newsletter editor of the Sacramento chapter. ASPA is dedicated to advancing the science, processes, art and image of public administration.

IN MEMORIAM



Tom Thompson

DGS extends its deepest sympathies to the family, friends and co-workers of Tom Thompson who died in April at the age of 52.

Tom worked as the building manager of the State Capitol for the past 12 years. He began his career with DGS as a carpenter at the Capitol in 1981. He was promoted to Building Trades Supervisor in 1990. Tom was known as someone who went above and beyond the call of duty to care

for one of the most beautifully restored government buildings in the world, as well as providing great customer service to the Capitol's occupants and visitors.

Tom served his country in Viet Nam and was awarded the Bronze Star. He was also awarded the Medal of Valor by the Sacramento Fire Department for his heroic efforts to rescue a person from a burning building.

His wife Cindy, his children Michele, Ryan, and Nicole, and his grandchildren Sean, Ryan, Madison and Lauren survive Tom.

NEW DIRECTOR ...

Continued From Page 1

instructor in the Graduate Program in Public Policy and Administration for CSUS.

Mr. Keene was president and chief executive officer of the Association for California Tort Reform and is a member of the California State Bar. He earned a Bachelor of Arts and Juris Doctorate degrees for Stanford University.

He replaces Interim Director Cliff Allenby, who will resume full duties as Director of the Department of Developmental Services in July.





SPOTLIGHT ON..

THE OFFICE OF PUBLIC SCHOOL CONSTRUCTION

Thanks in part to the extraordinary efforts of DGS' Office of Public School Construction (OPSC), students and teachers all over California will have brand new classrooms and newly modernized campuses to call home in the coming years.

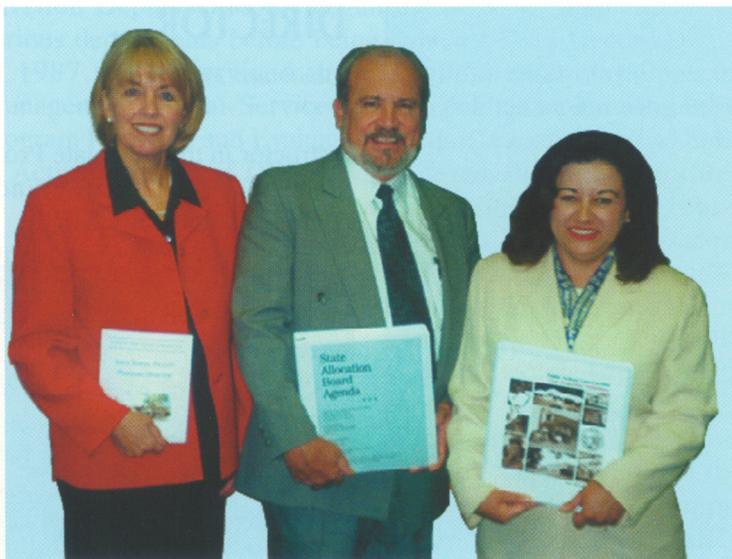
"The new School Facility Program has been the most successful state school-funding program in history," said DGS Interagency Support Division Deputy Director Karen McGagin. "In less than 18 months since the

inception of the new funding process, nearly \$3 billion has been made available to public school districts for construction, modernization, and class size reduction."

This money has funded nearly 500 new school projects providing new facilities for more than 74,000 kids. Funding also went to more than 1,500 modernization projects, upgrading schools and classrooms used by some 340,000 children. In addition to these projects, an estimated 82,000 elementary pupils have been housed through the class size reduction program.

As the second funding cycle of Proposition 1A begins in July, the apportionments are expected to continue to provide new classrooms and modernize older facilities at an unprecedented rate. All of this has been accomplished while state oversight and regulation has been reduced and local control and responsibility has been increased.

"I can't say enough about our dedicated staff and their tireless efforts to make this program such a success," said OPSC Interim Executive Officer Luisa Park. "They're doing a fantastic job of turning around an average of 360 new construction and modernization applications we are receiving each month."



Approximately \$3 billion in Prop 1A school bond funding made available so far... and counting! L to r: DGS Interagency Support Division Deputy Director Karen McGagin, OPSC Assistant Executive Officer Bruce Hancock, Interim Executive Officer Luisa Park.



The top recipient of Prop. 1A funding has been the Los Angeles Unified School District with nearly \$360 million. More than 300 other districts representing 48 of California's 54 counties have also received Prop. 1A money.

OPSC continues to enhance the program with several innovations to make the process more "user friendly" including a CD-ROM containing e-forms for use by school districts wanting funding, and a prototype School Designs Web site that serves as a catalogue of school construction projects.

OPSC is proud to be part of making the largest school bond program in history a smashing success.

CALIFORNIA THE GOLDEN STATE CALIFORNIA HOME PAGE DGS HOME PAGE
 DEPARTMENT OF GENERAL SERVICES
 1130 K STREET • SUITE 400 • SACRAMENTO, CALIFORNIA • 95814
DGS Public School Construction
 delivers solutions.

Prototype School Designs
 The Prototype School Designs Web Site was established by the State Allocation Board and the Office of Public School Construction as a comprehensive source of school planning and design information, including:

- Plan Abstracts
- Construction Data
- Architect Contacts
- Site Plans
- Floor Plans
- School Contacts
- Photographs
- Program Data
- Database Search

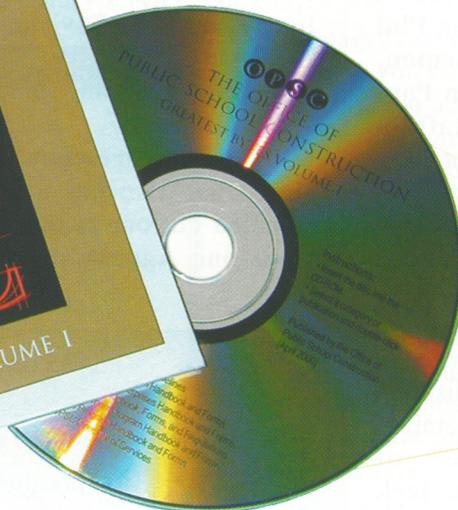
Click on one of the three categories below to scroll through the projects:

[Elementary Schools](#) [Middle Schools](#) [High Schools](#)

Credits:
 Shool Creek Elementary - tEP Architects
 Manhattan Beach Middle School - HMC Architects
 Redlands High - WLC Architects

[DGS Disclaimer](#)

A comprehensive web-database of California school designs.
 User interface and plan abstract language by DesignShare.com





Orchids

The cards and letters (and e-mails!) keep pouring-in about the great customer service provided by DGS. Here's some of the latest kudos...

The **Office of Risk and Insurance Management's** (ORIM) **Lauren Neisen** won praise from a customer who said he was concerned that his insurance claim would "fall into a bureaucratic mess", but that ORIM's "quick response" got his issue taken care of without a glitch. ORIM's **Helen Rogers** made quite an impression with her work on the Foster Care Program prompting a customer to say she hopes "there is a Governor's Order...saying you can't change jobs!"

The **Office of Public School Construction** (OPSC) continues winning the hearts of school districts from all over California. **Lina Lessa, Randy LaBorde, Selena Mulligan, Jean Evenskaas, Irene Yamagiwa-Oliver, Phil Shearer, Carolyn Harmon, Lisa Avalos** and **Steven Paul** are among OPSC staffers getting compliments for their "dedication... and responsiveness" in helping school districts apply for school bond funding.

The **Division of the State Architect** (DSA) also won the admiration of school districts statewide for the "cooperation and professionalism" of staffers **Nat Chauhan, Jack Bruce, Shaf Ullah, Mike Chiorea, Victor Robles** and **Datta Bhende** in the school

construction process.

The **Office of Human Resources** (OHR) has some more happy customers thanks to the "expertise, knowledge and sensitivity" of staffers like **Linda McGuire, Beverly Fields, Rick Rusk, Alice Harris** and **Anita Macaluso**.

Not to be outdone, the **Office of Legal Services** (OLS) impressed the Department of Industrial Relations with an "absolutely incredible... informative and awe-inspiring" State contract training seminar run by OLS' **Al Wildermuth**.

Small business owners continue to show their gratitude to the **Office of Small Business Certification and Resources** (OSBCR) for the "prompt, professional, courteous" service provided by OSBCR's **Penny Schell, Tay Higashi** and **Jeanne Simmons**.

The **Office of Fiscal Services** received a nice compliment from the Real Estate Services Division for **Lori Allio's** "fabulous customer service" in doing some last second research.

The **Procurement Division** (PD) also has a lot of satisfied customers thanks to what one Agency calls the

"dedication, integrity, knowledge and commitment" of PD employees such as **Ron La Sala, Dawn Ford, Mary Gilbert, Steve Lower, Irene Johnson, Tim Taylor, Mark Mitchell, Elaine Hall, Camille Daily, Pam Mitzukami, Tony Diaz, Gary Klaus, Sheryl Carino,** and **Pat Wargo**.

The **Office of State Publishing** (OSP) impressed the Department of Consumer Affairs thanks to the work of **Deborah Pearce** and **Ghedeon Bere** on "a professional publication" the Department is "extremely proud of." Kudos as well to OSP's **Sandra Ovens, John Vester** and **Mike Lee** from the Office of Criminal Justice Planning and the State Board of Control for "outstanding work."

The **Telecom Division** (TD) got a thumbs-up from the CHP for radio work done by **Steve Ashbaugh, Chet Ashbaugh, Evelyn Jontz** and **Gary Spronz**. TD staffers **Jim Pratt** and **John Lemmon** were cited by the Department of Fish and Game and **Gary Estep** was singled-out by CalTrans for "outstanding customer service."

Numerous customers including Lt. Governor Cruz Bustamante and State and Consumer Services Secretary Aileen Adams have written letters of thanks recently for several employees at the **Real Estate Services Division**

Please send your "Orchids" to:

Ken Hunt

1325 J Street, Suite 1910 • Sacramento, CA 95814-2928

or fax them to (916) 323-6567

or e-mail to

Ken.hunt@dgs.ca.gov



(RESO) for “a job well done... creativity in solving problems... and professionalism.” Congrats to RESO’s **Kenneth Geisser, Michael Nielson, Les Skalisky, David Esparza, John Dickle, Jason Adge, Mark Herin, Jim Miller, Gary Olson, Bud Miller, Jeff Henninger, Doug Button, Joseph Martinez, Michael Haviland, Jo Faubush, Cheri Johnson, Irene Anderson, Danny Tarrant, Robert Uvalle and Mike Gutierrez.**

Finally, Marketing Manager **Don Hallberg** received an Orchid from a satisfied customer “very impressed and appreciative of the fast service” Don provided to a query posted on the DGS Internet “feedback” page.

Congrats to one and all!

DGS TEAMS EXTERMINATE THE “LOVE BUG”



On May 4, 2000 an extremely dangerous computer virus was launched worldwide against personal computers and networks. Referred to as the “I LOVE YOU” or “LOVEBUG”, the virus caused significant damage and system downtime to computers and network systems around the globe. Some Information Technology specialists estimate the damage caused by the virus exceeded \$10 billion.

Due to extraordinary efforts of DGS’ Office of Technology Resources (OTR) staffers, the department was protected from the potentially widespread catastrophic effects of this virus attack. In a period of less than 48 hours OTR teams successfully intercepted more than 43,000 copies of the original virus, and rapidly treated a handful of “LOVEBUG” infections.

DGS is constantly vigilant for newer, even meaner strains of computer “bugs” and with the “LOVEBUG” incident the OTR crew has shown it’s the best in the business when it comes to finding and stopping these attacks.

Bugbusters! DGS’ Office of Technology Resources team (standing l to r): James Crittenden, Tom Dovi, Jamie Mangrum, Larry Yu, OTR Manager Joe Sogge, Khalid Siddiqui, Ed Gonzales, Tony Drexel, Carolyn Lawson, Mike Gwilt. (Seated l to r): Prudence Dulce, Deby Keller. Not pictured: Jenny Kennedy (OTR), Marcie Kahbody, Greg Selk, and Curtis Massengale of the Telecom Division.

DGS WINS AWARD AT GTC

For the second year-in-a-row the Microsoft Corporation has honored DGS at the annual Government Technology Conference with a Solutions Showcase Award for e-government innovation. The winning web-based application called **Me.DGS** makes it possible for DGS’ approximately 4,000 employees to easily update information.

“It’s a honor to be recognized for demonstrated expertise and commitment to providing outstanding government technology solutions and customer service,” said DGS’ Office of Technology Resources

Manager Joe Sogge. “**Me.DGS** makes it easy for employees to keep their information accurate and up-to-date.”

With more reliance on computer e-mail systems to maintain communications, **Me.DGS** plays an important role in ensuring that employee information is current. **Me.DGS** allows employees to manage and update their profile and contact information including office address, interagency mail code, and telephone, fax, cellular and pager numbers.

Last year DGS won a Solutions Showcase Award for its Internet home page.

The screenshot shows the 'me.dgs' logo at the top left. Below it is a photo of a woman. The main content area is titled 'Please update your information displayed below, then click the SUBMIT button.' Underneath, it says 'Darren Jew's Profile Data'. The form fields are as follows:

- Title:
- Office Address Name: (Optional-Additional Address Name)
- Address:
- IMS Code:
- Telephone: Telephone Number Format:
- Facsimile:
- Pager:
- Mobile:

At the bottom of the form is a 'Submit' button. Below the form are navigation links: 'DGS Intranet Home', 'Search', 'About the DGS Net', 'Feedback', and 'Who's Who'. There is also an 'Enable Bookmarks' button and a URL: 'http://me.dgs.ca.gov/myprofiletrain.asp'.



RESD WINS AWARDS

DGS' Real Estate Services Division was honored recently with a pair of awards.

The newly renovated Broadway Building in downtown Los Angeles was awarded the Los Angeles Conservancy Preservation Award. The project brought a previously abandoned and deteriorating building back to its original Italian neoclassic elegance. More than 1,000 State employees from twelve different departments are consolidated in this structure. Project Director Shelley Whitaker and Project Management Branch Chief Margaret Hudson accepted the award for DGS.



In 1999, the Broadway Building renovation was awarded an "Outstanding Achievement Award" from the Southern California Development Forum, which recognizes the contributions of organizations that enhance the real estate and business environment of the region.



An award-winning retrofit project is complete at San Francisco's Transbay Terminal.

RESD's Professional Services Branch (PSB) was recently honored with a Marvin M. Black Excellence in Partnering Award for successful use of partnering with McCarthy Construction at the Transbay Transit Terminal seismic retrofit project in San Francisco. The award, presented by the Associated General Contractors of America, honors construction practices best epitomizing the elements of teambuilding, communication, conflict resolution and delivery of a quality product at the jobsite.

PSB's Craig Valente was the Construction Manager at the site and Curt Moore, was the Project Manager. The Transbay Terminal is the busiest bus depot in Northern California. The facility stayed in operation 24 hours a day throughout the seismic retrofit.



25 YEARS OF GREAT STATE SERVICE



Colleen Kirtlan, Office of Human Resources Assistant Manager, Personnel Operations (r) receives her 25 year State service award from OHR's Lynn Catania.



Ellen Fong of the Office of Human Resources (center) receives her 25 year award from OHR Chief Debra Bouler (r) and Manager Bernadette Fees (l).



RESD Van Nuys Building Manager Jo Faubush gets her 25th anniversary certificate from RESD Building and Property Management Regional Manager Mel Gilliard.



25 x 4! Front row: Office of Fleet Administration (OFA) employee Nickolis "Nicky" Gwilt, Fiscal Officer receives her 25 year certificate from OFA Chief Tim Bow. Back row l to r: Rick Slama, Alternative Fuels Program Manager receives his 25 year certificate from Interagency Support Division Deputy Chief Karen McGagin along with Simplicio "Paul" Cordero, Capitol Garage Automotive Pool Attendant I; and John Ramirez, Capitol Garage Automotive Pool Attendant III.

NORTHERN CALIFORNIA JOB FAIR A HIT

DGS' Office of Human Resources (OHR) co-sponsored the Greater Bay Area Job Fair in the Elihu Harris Building in Oakland in April, which attracted thousands of people interested in career opportunities with the State. OHR staffers Reymunda "Munda" Vences and Reuben Jimenez hosted a booth answering questions about DGS job opportunities and open exams from about 3,000 job seekers.



DGS EMPLOYEE RESCUES TRUCK DRIVER

Mike Moore of the Real Estate Services Division (RES D) displayed true heroism recently. He played a major role in saving a driver's life in a fuel tanker truck accident that occurred on Interstate 80 near Sacramento March 30. Mike was headed to a RES D meeting in Sonoma when a fuel tanker in front him tried to pull off the side of the freeway. Mike recalls that the truck ran into gravel and lost control. The truck shot across two lanes of traffic, flipped

over sideways, and came to rest about 50 yards in front of him.

By the time the driver stopped the truck, Mike was about 15 yards down the freeway from him. He could see fuel leaking out of the truck and sparks igniting the fuel. The driver was not getting out of the cab. Running over to the driver's side, Mike opened the door to find the disoriented driver (Tom) lying down on the passenger's side of the cab unable to respond. As flames were getting closer to the cab, Mike grabbed Tom's arm and pulled him out of the cab. "He was a big guy, probably 250 pounds. I remember thinking 'How am I going to get this guy out of here?' God gave me the strength to stay with him." Once out of

the cab Mike and another bystander dragged Tom away from the truck just before the fuel tanks began exploding, engulfing the entire cab in flames. "We might have had a minute or two to spare." Within minutes emergency crews arrived on the scene.

"When you think about it," says Mike, "what happened was no different than what our police officers, fire fighters, and combat soldiers are exposed to every day. In the end, I can look back and be glad that was a spiritual lesson in which no one was seriously injured."

Even more amazing is the fact that following the incident Mike continued his trip on State business and wasn't even late to his meeting!



Gray Davis
Governor

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CALENDAR

June 28..... DGS Poker Walk
August 25..... Governor's Employee Safety Awards