

DGS Side-by-Side

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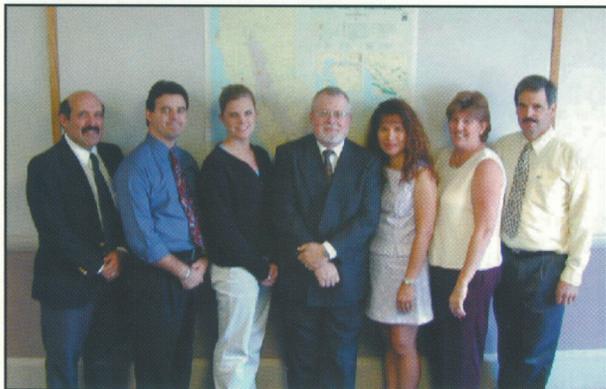
DGS GAINS NATIONAL RECOGNITION FOR INNOVATIVE GOVERNMENT

A money-saving, innovative energy program created by the Department of General Services has received national recognition that many say is comparable to being nominated for a Nobel Prize for public service. On October 12th DGS' Natural Gas Services program, which has saved the State of California millions of dollars in costs while providing energy for hundreds of publicly owned buildings, was among 25 finalists vying for Harvard University's John F. Kennedy School of Government "Innovations in American Government" award.

"The Innovations Program underscores our belief that creativity in public service is too often the untapped resource," said DGS Director Barry D. Keene. "People expect dependability but assume it drives out the creative capacities; not so. I could not be more proud of the people in this department. I also realize that this is just the start of something. Stay tuned!"



INNOVATIONS IN AMERICAN GOVERNMENT



DGS' nationally recognized Natural Gas Services program team: (from left to right) Marty Sengo, Barry Swart, Jill Ronning, Marshall Clark, Mary Lam, Becki Rowlan Mosley, and Bill Knox.



STATE EMPLOYEES CAMPAIGN

(See page 6)

DGS' Real Estate Services and Procurement Divisions teamed up to create this unique approach to managing energy price volatility, which has saved more than \$15 million in energy costs.

"It's a great feeling to know the Natural Gas Services program is protecting agencies from energy market extremes while at the same time saving the State money," said DGS Natural Gas Services manager Marshall Clark. "Even though it was not chosen as one of the ten winners, being a finalist has elevated our program to national stature. We know it works well for California and it can and will work in other states as well."

Continued on Page 3



To ensure quality, cost-conscious, and timely assistance and support to state and other public agencies so they can efficiently deliver needed services to California citizens. With the leadership of the Governor, and in cooperation with the Legislature, we seek to provide creative business solutions and serve our customers in a responsive and flexible manner. Our mission is dedicated to serving the customer.

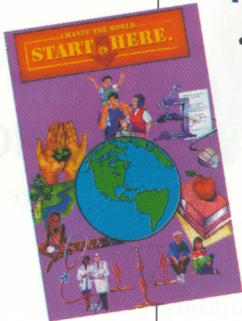
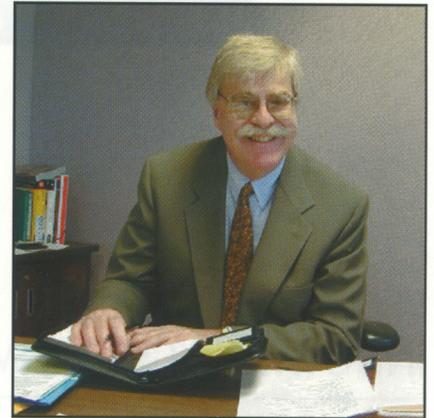
DIRECTOR'S MESSAGE

CHANGE THE WORLD—START HERE

That's the theme of this year's United California State Employees Campaign (UCSEC), the mainstay of charitable giving in our state. Recognizing that we are the beneficiaries of these good economic times, it is particularly important that we remind ourselves of the values represented by UCSEC and the opportunity to open our hearts to those in need. Mainly through automatic payroll deductions—targeted to charities selected by you—UCSEC makes a difference in many lives in the five-county Sacramento region. Thanks to all who have participated thus far... you truly are "Changing the World!"

Here are a few examples of how...

- A gift of **\$5** a month provides emergency food for a family of five for one week.
- A gift of **\$10** a month will furnish five treatment sessions for a teen alcohol/drug abuser.
- A gift of **\$15** a month funds two weeks of day care for two economically disadvantaged children.
- A gift of **\$50** a month provides a special-need senior (i.e., Alzheimer's) with three and a half weeks of programs at a day support center.
- A gift of **\$60** a month will fund fifteen days of residential care for a homeless child.
- A gift of **\$75** a month provides a week's food and shelter for one battered woman and her child.



This year's monetary goal is \$175,000 with an employee participation rate goal set at 45 percent. With your generosity, I know DGS can do it!

Barry D. Keene
Barry D. Keene



*RESD Acting Deputy
Director Mike Courtney.*

REAL ESTATE SERVICES DIVISION HONORED BY BUILDERS GROUP



*Award-winning San Francisco Civic
Center Complex.*

DGS' Real Estate Services Division (RESD) has distinguished itself again with a pair of honors from the Design-Build Institute of America (DBIA).

RESD Acting Deputy Director Mike Courtney was recently awarded a Special Recognition Award in the 2000 DBIA Public Owner Distin-

guished Leadership Awards competition. The judges recognized the role Mike and DGS played in three major "design-build" efforts: the Los Angeles Broadway Building, the San Francisco Civic Center Complex, and the Capitol Area East End Complex. Through the "design-build" process, archi-

tects and contractors work as a team, which saves time and money.

DBIA also named the DGS-managed San Francisco Civic Center project its design-build "Building of the Year." The San Francisco Civic Center Complex was completed in 1998 on time and under budget.



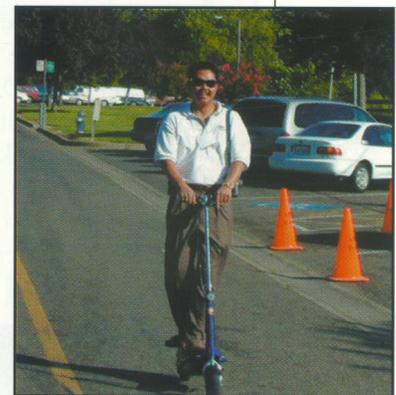


AN ELECTRIFYING EVENT FOR DGS

In partnership with the California Air Resources Board, DGS showed why California is leading the nation in encouraging the use of Zero Emission Vehicles (ZEV's) by participating in the first-ever "ZEVent" held at Sacramento's Miller Park this past August. Nearly 200 public and private sector electric cars, trucks and vans were on display and later took part in a smog-free "road rally."

DGS Director Barry D. Keene was one of the keynote speakers who told the assembled crowd and news media how DGS is helping to fight poor air quality by adding ZEV's to the State's fleet. The Office of State Publishing, for instance, uses an electric vehicle to transport Legislative bills to and from the State printing plant.

Not only do ZEV's help reduce pollution, they also save taxpayers money by saving the State hundreds of gallons of gasoline, and eliminating oil changes.



Office of Fleet Administration Chief Tim Bow takes an electric scooter for a test drive.



DGS Director Barry D. Keene (left) talks to the ZEVent crowd about the environmental and economic benefits of electric vehicles in the State's fleet.



DGS' Office of Fleet Administration's information booth (right) was a popular spot at the ZEVent.

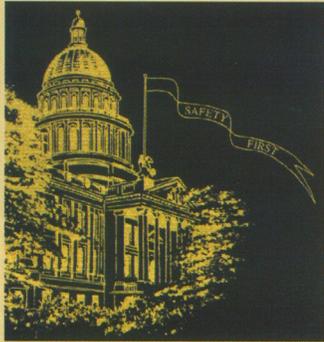
DGS GAINS NATIONAL RECOGNITION

Continued from Page 1

Director Keene and Mr. Clark made a formal presentation to a panel of distinguished judges and also represented DGS at the awards ceremony held at the National Press Club in Washington, D. C.

DGS was one of 25 finalists from more than 1,300 entries. The awards competition aims to bring public recognition to the quality and responsiveness of American government.





GOVERNOR'S EMPLOYEE SAFETY AWARDS HANDED OUT

Nearly 300 state employees and eight state agencies including DGS were honored August 25th at the 20th Annual Governor's Employee Safety Awards (GESA) program held at the Sacramento Convention Center. The program, co-hosted by DGS Director Barry D. Keene and State and Consumer Services Secretary Aileen Adams, honored state employees who

elevated public service to new heights by promoting safety both within and outside of the workplace.

The 280 state employees who received GESAs included Real Estate Services Division Stationary Engineer George Haley who improved the health and safety of his fellow Building and Property Management workers in Fresno. In his spare time and after hours George created an injury and illness prevention program for his unit. George has also become a safety coordinator and has been instrumental in increasing safety awareness and preventing accidents.



DGS Director Barry D. Keene presents RESD's George Haley with his GESA.



The OSP Safety Focus Team accepts their GESA from State and Consumer Services Secretary Aileen Adams.

The Office of State Publishing's Safety Focus Team also won a GESA for volunteering to conduct safety workshops, and improve the safety inspection process. The result has been a positive impact on worker safety and a lowering of the injury rate at the State printing plant. The Safety Team includes Kevin Bayne, Manuela Carmona, Manuel Gonzales, Chris Martinez, Kevin Greenlese, Joyce Hafner, David Osuna, Michael Wolcott, Ruben Lopez, Tedalin Vallejos, Lin McGee, Paul Rubio, Robert Winkler, Deborah Hall and Edward Page.

DGS won a third GESA for the department with the "Greatest Improvement in Reducing the Cost of Work Related Injuries Among Departments with Payroll Over \$150 Million."

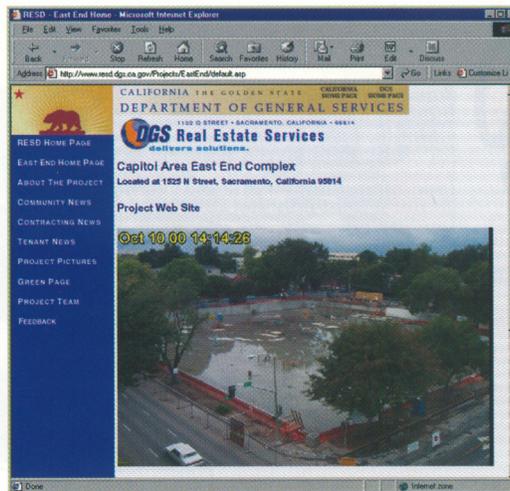


From l to r: Lynn Catania, OHR Personnel Manager; Ed Sullivan, Workers' Compensation/Return to Work Coordinator; Bernadette Fees, Manager OHR Workers' Compensation/Return to Work; and Debra Bouler, OHR Chief, with DGS' GESA for Greatest Reduction in Work Related Injuries.



CAPITOL AREA EAST END COMPLEX WEBSITE NOW ONLINE

Even if you don't have a hard hat, you can still check the progress of the Capitol Area East End Complex, which is the largest and most environment-friendly civic office building project in State history. The DGS Internet home page has a link to the Real Estate Services Division's East End site, which you can access at <http://www.dgs.ca.gov>. You'll find continually updated web camera images of the construction zone along with photos, and interesting facts and figures about the complex, which is due to be completed in 2003.



CHECK IT OUT!



LONG-TIME DGS EMPLOYEE, ROY GILKEY, WILL BE MISSED

Long-time DGS employee Roy Gilkey passed away on September 19, 2000 from complications of a massive stroke.

Roy began his career in State service with the Real Estate Services Division's Building and Property Management Branch (formerly the Office of Building and Grounds) in March 1962. He rose quickly through BPM ranks from a Janitor to a Supervisor, then later from a Building Manager to a Regional Manager. During his

38 years of service, Roy was instrumental in developing BPM procedures, improving working conditions, ensuring fiscal controls, and mentoring his staff of approximately 200 employees.

Roy's dedication to DGS and his strong work ethic are evidenced in the employees he has developed and in the client relationships he fostered during his long tenure.

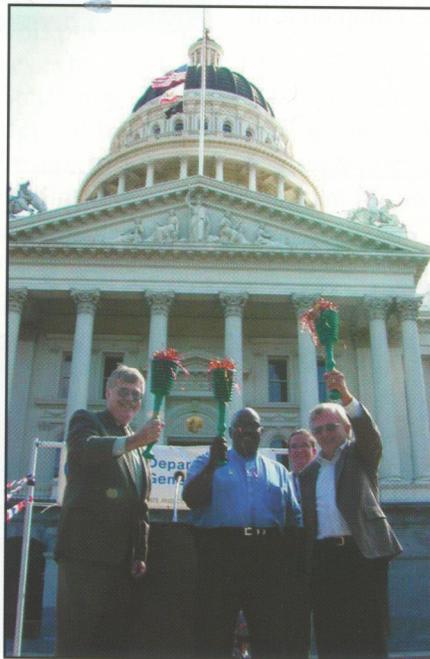
The Gilkey family wishes to extend its sincere appreciation for all of the sentiments, cards and donations shared by various staff at BPM and DGS during this difficult time.





SPOTLIGHT ON...

STATE EMPLOYEES CAMPAIGN



***Let the DGS
Wacky Olympik
Games begin!***

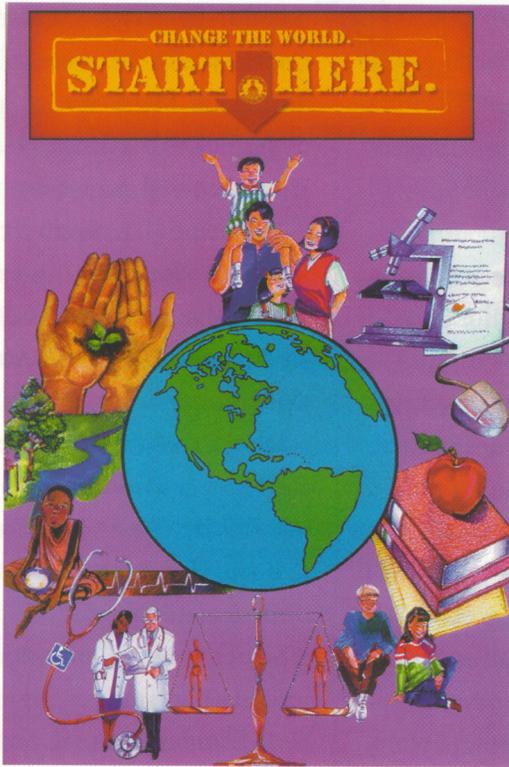
*R to l: DGS Director
Barry D. Keene, Board
of Equalization Loaned
Executive James Black,
UCSEC Departmental
Chair Deborah Furlow,
and DGS Special
Assistant to the
Director Dennis Dunne.*

If all the initial participation, enthusiasm and creativity are any indication, then this year's United California State Employees Campaign (UCSEC) could well be the most successful in DGS history.

From the "Beach Blanket Baseball" theme at the United Way kick-off at a Sacramento River Cats game, to the DGS "Wacky Olympiks" held at the Capitol west steps, and scores of fundraisers and candy sales in between, DGS employees have shown tremendous enthusiasm for helping those in need. September's Month of Caring was another huge success with more people than ever before volunteering their time and energy to charitable events.

Contribution forms are being collected this month and in the next few weeks we'll know whether we've met or maybe even exceeded this year's monetary goal of \$175,000 along with a participation rate of 45 percent. Thanks to one and all who helped turn this year's theme, "Change the World. Start Here," into reality.





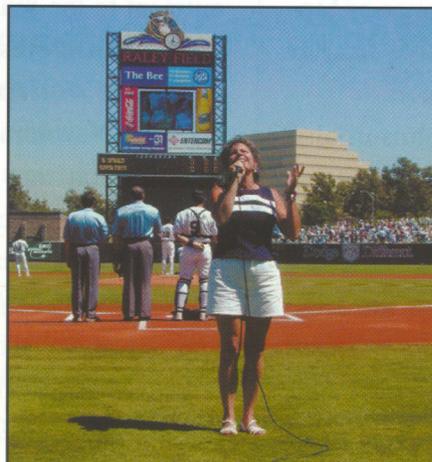
Hula-Hooping for dollars!



Beach Blanket Baseball was DGS' winning theme at the United Way Kick-Off event held at a Sacramento River Cats game.

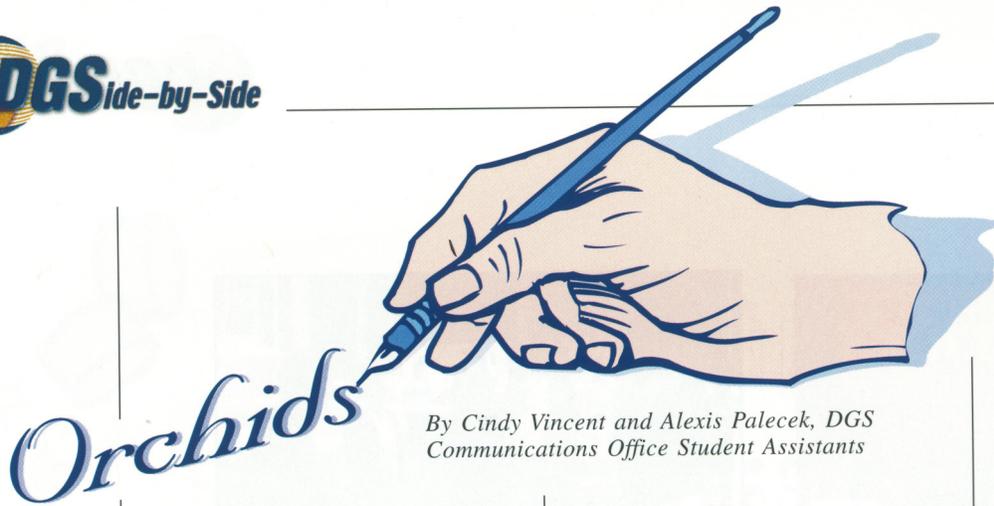


Raising money for UCSEC at the DGS Wacky Olympiks Pentathlon never tasted so good!



Linda Lange of the Procurement Division sings the National Anthem at the United Way Kick-Off.





Orchids

By Cindy Vincent and Alexis Palecek, DGS
Communications Office Student Assistants

DGS employees continue to win praise for excellent customer service. Here's the latest letters...

The **Procurement Division's** (PD) **Rose Schembi** and **Mary Purvis** were successful in the LEAD workshop not only in the eyes of the participants involved, but also to the Governor's Office for Innovation in Government. Both have been recognized for their dedication and talent that helped "make the workshop so meaningful and productive for so many individuals." **Carol McCollum** has taken work a step further and has gone "beyond the call of duty," leaving one customer exceptionally appreciative for her reliability and support.

PD's **Irene Johnson** also provided support as well as being "wonderful to talk with [and] very efficient" relieving one customer from the frustrations of having to deal with the age of communication. **David Keskeys** was well praised for "great customer service" and "extra efforts" that

helped to make certification processes go smoothly for SSI Systems, Inc.

Marie Tapias helped one frequent customer at the State Surplus warehouse to find a "breath of fresh air" as well as "exceptional interpersonal skills and compassion" when she was at the store. **Irma Barbosa** is "greatly appreciated" for her "prompt manner" in which she processed her client's application.

The **Office of Public School Construction** (OPSC) is continuing to make school districts happy. **Lina Lessa** and **Sue Resse** both received compliments on their "commitment to the school districts in Los Angeles County." **Katrina Valentine** and **Darlene Newman's** work for the Education Center in Redding didn't go unnoticed. Their professionalism and "willingness to help" was much appreciated by the Center, which includes the Redding, Shasta Union Elementary, French Gulch-Whiskeytown, and Igo-Ono-Platina Union

School Districts. **Katarina's** "tireless efforts" were of note to the La Mesa-Spring Valley School District and **Darlene** also received praise from the Sebastopol Union School District for her incredible responsiveness. Much appreciation went to **Olivia Campos-Mulligan, Tom Abeyat,** and **Mike Rose** for a project at Jefferson Middle School in Oceanside. And a big thanks to **Eddie Hernandez** from the San Leandro Union School District for assistance during a critical hardship.

Tamera Calmer and **Chi Nguyen** of the **Office of Fiscal Services** had the Council for Excellence in Government gushing over their "excellent customer service!" A thank you of high importance goes to **Andrea Payton, Laura Sideco,** and **Beatrice Deng** for the "prompt, courteous and very helpful" customer service.

Kudos to the **Office of Risk and Insurance Management**, by way of **Mike Abbott** and **Gail Saruwatari** on their well known "expertise and professionalism (and)... generosity" by San Jose State University.

The **Executive Office's** (EO) **Nancy Galindo,** Assistant to the Chief Deputy



Director, wowed the Department of Alcohol and Drug Programs. She was thanked for her “kindness and patience in assisting our staff.” Special thanks also went to EO receptionist **Michael Randell**.

The **Real Estate Services Division’s (RESD) Jerri Dale** in the Customer Account Management Branch received a few kind words on her “remarkable people skills and attention to detail” in helping plan the Capitol East End Complex Groundbreaking Ceremony. Jerri, in turn, thanked **Jim Miller and staff** at Building and Property Management for their help and efficiency while setting up the Groundbreaking Ceremony.

Attorney General Bill Lockyer applauded **Greek Harvey**, and **Marcell Lewis** of the Building and Property Management Branch, for their assistance during some Department of Justice (DOJ) public hearings. Building and Property Management ex-

pressed their gratitude toward **Elmo Haas** for “a great deal of support...(and) a knack for making a person feel at ease to ask questions.” The Commission on Judicial Performance valued **Bryan Andrews’** “tremendous respect and promptness” during service calls. **Abe Reyes** was commended by the Chief of Staff to Senator Patrick Johnston for the “great care Abe takes in executing his job.” And **Fran Johnson’s** “exceptional dedication to duty and outstanding attendance record” has not gone unnoticed by her supervisor.

And kudos to **Neil Fairbanks**, RESD Design Services Section, for his “very successful efforts at managing and overseeing a series of technically complex...projects” from the Department of Transportation.

The **Office of Fleet Administration’s Roy E. Breedlove** was recognized by the Department of Food and

Agriculture, for his outstanding performance. Roy “went out of his daily work schedule to provide inspection services” on vehicles used in the fight against the Glassy-Winged Sharpshooter. The Department of Health Services and the Department of Corrections praised **Tim Bow**, **Max Ballesteros**, and **staff** for the excellent service received at the San Diego State Garage. **Earl Howell** and **Eulalio Moncada** impressed the California State Lottery with their willingness to inspect 17 vehicles on short notice.

And finally...the **Office of Human Resource’s Ellen Fong**, **Douglas Holmes**, **Allison Sakauye**, and **Norma Wood** were complimented on their “accuracy and diligence” in completing assignments.

*Congratulations
to one and all!*

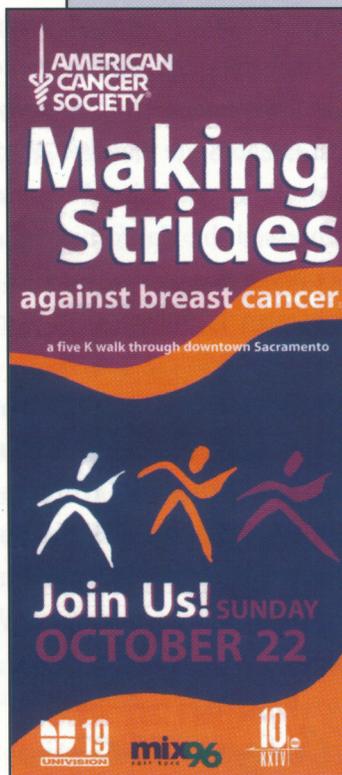
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or fax them to (916) 323-6567
or e-mail to
Ken.hunt@dgs.ca.gov



WELCOME ABOARD!

There's a new face on the DGS Management Team. Sandra Duveneck has been appointed DGS Deputy Director, Management Services Division. Sandra brings to DGS a multitude of management and administrative experience. Most recently, Sandra served as Secretary of State Bill Jones'

Chief of the Management Services Division. She's also held roles as Assistant Deputy Director for Health Care Operations and Assistant Deputy Director for Program Evaluation and Support, both at the Department of Corrections.



STRIDES AGAINST BREAST CANCER WALK AHEAD

DGS Office Technician LaRay Macchiavelli and EEO Officer Greg Sandin are again calling on DGS employees in the Sacramento region to join 7,000 striders in the Making Strides Against Breast Cancer Walk on Sunday, October 22. This fun-filled event is held to combat the number-two cancer killer of women.

The Making Strides Against Breast Cancer route starts and ends at the west steps of the Capitol and passes through Sacramento's downtown area (roughly three miles). Walk-day registration takes place between 8 am and 10 am. Pre-walk registration, pledge forms and t-shirts can be obtained by calling LaRay Macchiavelli at 445-4353.

Approximately 17,000 California women will be diagnosed with breast cancer this year, and 4,200 will die from the disease. Funds raised through Making Strides Against Breast Cancer will support scientific research on the causes of breast cancer and ways to prevent it; Reach to Recovery and other support programs for women with breast cancer; making breast cancer screening accessible to all women; support for legislation on mammography quality standards, insurance coverage, and other issues; and free educational programs.

DGS HEALTH SCREEN DAY COMING UP

As part of DGS' Wellness Program, the Office of Risk and Insurance Management will be holding a Health Screening Day on November 8th from 9:00 am–12:00 noon at 1325 J Street, Pacific Room, 18th floor. Sutter Health, Mercy Health, and HealthNet will be providing the following health services:

Free Blood Pressure Checks, Body Fat Screenings, Nutrition Evaluations, and Stress Evaluations. Plus, for a nominal fee, you can get a Cholesterol Check, Osteoporosis Screening, Flu Vaccination, Pneumonia Vaccination, or Tetanus Vaccination.





DGS APPLAUDS INNOVATIVE PROGRAMS HELPING SMALL BUSINESSES

DGS was among the winners of the first-ever State Contracting Recognition Awards handed out recently in Sacramento. The awards—organized by DGS' Procurement Division—honored innovative programs that have significantly increased contracting opportunities for small and disabled veteran-owned businesses.

“The State is serious about its commitment to improving opportunities for small businesses to do more business with government agencies,” said DGS Director Barry D. Keene. “Thanks in part to the creativity of DGS employees and others in State service, millions of dollars in contracting opportunities have gone to the backbone of California’s economy—small business providers.”

DGS winners included:

- A Bronze Award to DGS' Offices of Risk and Insurance Management for increasing state contracting opportunities for small and disabled veteran-owned businesses by some 59 percent.
- DGS' Office of Fleet Administration also won a Bronze Award for its comprehensive training program for State garage employees who are now better equipped to identify small business suppliers eligible to compete for Fleet business.

JOB FAIR A HIT

DGS was well represented at the Black Advocates in State Service (BASS) Conference and Job Fair held in September in Rancho Mirage. With more than 500 delegates attending, the conference provided DGS with a great opportunity to meet potential employees. The Job Fair was a cooperative effort of the Building and Property Management Branch (BPM) and several other DGS offices.

Attendees said they were impressed with the professionalism and friendly attitude of DGS employees who staffed a job information booth. Kudos to Reuben Jimenez (Office of Human Resources), Lee Ratcliff, Ida Russell, Marciel Lewis and Greg Simmons (BPM). Also of note were the contributions of Mary Lemke (Office of State Publishing) for providing posters and note pads for conference attendees; Karen Williams (Telecommunications Division) who contributed “Post it” pads and Jan Dietz (Office of Risk and Insurance Management) for contributing key chains. DGS Marketing Manager Don Hallberg made sure DGS had an eye-catching display at the conference.

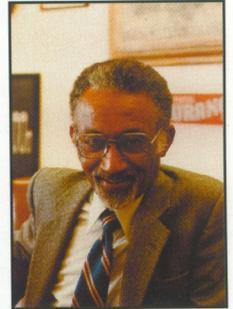
Reuben Jimenez from the Office of Human Resources will be coordinating future job fair events throughout the State. Contact him at (916) 323-8048.



FORMER DGS DIRECTOR REMEMBERED

By Alexis Palecek, DGS Communications Office Student Assistant

The memory of former DGS Director Leonard M. Grimes, Jr., who passed away last year, was commemorated recently with the naming of a bench in his honor in Capitol Park. Then-Governor Jerry Brown appointed Mr. Grimes Director of DGS in 1975, where he served until 1979. He also served as Secretary of the State and Consumer Services Agency, Public Utilities Commission President and as a DGS Deputy Director until his retirement in 1991. During his tenure with DGS, Mr. Grimes was responsible for overseeing the State Capitol Restoration Project and the initiation of the Sacramento Capitol Area Plan.



Leonard Grimes Jr.



The family of Leonard Grimes, Jr. commemorate the bench installed in his memory in Capitol Park. Left to right: Minnie Grimes (sister-in-law), Joan Grimes (wife), Angela Grimes (niece), Clyde Grimes (brother), and DGS Building and Property Management Branch Chief Rosamond Bolden.

A Los Angeles native and long-time community activist, Mr. Grimes was a pioneer in encouraging ethnic diversity in state government. Mr. Grimes made many life-long friends at DGS. His commitment to community involvement and service is missed greatly.

The bench named in Mr. Grimes' honor sits in the southeast section of Capitol Park, between 13th and 14th Streets and N Street and Capitol Avenue. The bench is facing a large, circular flowerbed.



Gray Davis
Governor

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