
Using Your State of California Voyager Fuel Card



*The brands currently accepting the State of
California Voyager Fuel Card are:*

BP	Phillips 66
Chevron	Shell
Circle K	Sinclair
Citgo	Texaco
Conoco	Total
Exxon	Union 76
Mobile	

How to use the State of California Voyager Fuel Card

- 1** If the gas station has card readers located at the pump, you may use your State of California Voyager card at the pump. If there are no pump card readers, see the attendant inside to process your transaction.
- 2** Swipe your card at the pump card reader. If the pump card reader will not accept the card, take the card inside and have the attendant process the transaction electronically on the inside equipment. If the attendant questions the card, provide the attendant with the toll-free number on the back of the State of California card or in this brochure for assistance in processing this transaction.
- 3** If the pump terminal requires you to choose either “Credit” or “Debit”, press the “**Credit**” key.
- 4** If required, the terminal may prompt for an **ID** or **PIN** number. Enter your assigned number and press “Enter.” Some stations may require additional digits, zeros should be entered in front of the PIN for the required amount of digits.
- 5** If required, the terminal may prompt to enter the **ODOMETER** reading. Enter your odometer as a whole number. **DO NOT** enter tenths of miles.
- 6** If the card cannot be read on any of the equipment, notify Voyager at the number shown on the back of your card or in this brochure. Voyager will notify the oil company of a problem at one of its locations. The company is often not aware that there is a problem.
- 7** If the sale is processed manually, write **ID** number and **ODOMETER** reading on the ticket. If your card cannot be read at any location, it is likely that the magnetic strip is damaged. If this occurs, notify your Agency to get a replacement card.

Voyager Client Services:

800-987-6591

National Automobile Club

Roadside Assistance

800-600-6065