

ONLINE STATEMENT REVIEW – LOOKING AT CREDIT LIMIT / REASONS FOR DECLINE

1. Access Manage Card Accounts – Select Centrally Billed Card

Welcome! **Lori Wasson** 04/12/2017 For assistance please contact Citi Customer Services
STATE OF CALIFORNIA CTA - US

Home **Manage Card Accounts** Manage User Access Manage Card Program Resources My Profile Web Tools

Search: **Card Accounts** | Users in Unit | Print Multiple Statements | View Requests

Country(equals) All Countries Card number(equals) Bill type(equals) --Select--
Card last name(equals) Card first name(contains)

Search Reset

View details as per your search criteria.

Search results

Manage Account

| No. | Card number | Username | Card name | Status | Bill type |
|-----|--------------------|----------|-----------|-----------|--------------------------|
| 1 | XXXXXXXXXXXX998267 | | | Activated | Centrally billed account |
| 2 | XXXXXXXXXXXX262697 | | | Activated | Centrally billed card |

Manage Account

2. Credit Limit Listed Under Credit Account Summary

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Card Accounts : Unregistered

Account Summary Statement Unbilled Transactions View Dispute

Card Accounts

Back View information about your account

Current Account Summary

| | | | |
|-------------------|----------------------|------------------------|-------------------------|
| Current balance: | \$ 977.24 | Last payment received: | \$ 0.00 (Not Available) |
| Credit limit: | \$ 9,500.00 | | |
| Next payment due: | \$ 0.00 (04/19/2017) | | |

Card Information

- To Find Reasons Account Declining, find red “Show Authorizations” link lower on the page (under Transactions Since Last Statement).

Card Statements and Payments

Current balance: \$ 977.24
 Credit limit: \$ 9,500.00
 Next payment due: \$ 0.00 (04/19/2017)

Last payment received: \$ 0.00 (Not Available)

Card Information

Card number: [REDACTED]
 Name: [REDACTED]
 Address Line 1: [REDACTED]
 Address Line 2: [REDACTED]
 City: [REDACTED]
 State/Region: CA
 Country: UNITED STATES OF AMERICA
 Hierarchy: [REDACTED]

Account status: Open
 Employee ID: Not Available
 Work Phone: 9163763992
 Mobile Number: 000000000000000000
 Fax Number: 000000000000000000
 Email: LORI.WASSON@DGS.CA.GOV
 Postal Code: 912031068

[Update account](#)

Aging of Balance

| Past Days | 1-30 Balance past due | 31-60 Balance past due | 61-90 Balance past due | 91-120 Balance past due | >121+ Balance past due |
|-----------|--------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Amount | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |

Transactions Since Last Statement

| No. | Transaction Date | Posting Date | Reference | Transaction detail | Transaction Amount | Transaction Currency | Exchange Rate | Card/Posting amount |
|-----|------------------|--------------|-------------------------|------------------------|--------------------|----------------------|---------------|---------------------|
| 1 | 03/23/2017 | 03/27/2017 | 55432867083000150207052 | SOUTHWES 5262498834075 | 220.92 | USD | | 220.92 |
| 2 | 03/23/2017 | 03/27/2017 | 55432867083000150207052 | SOUTHWES 5262498834075 | 220.92 | USD | | 220.92 |
| 3 | 03/24/2017 | 03/27/2017 | 55432867084000026470496 | SOUTHWES 5262497059635 | 415.03 | USD | | 415.03 |
| 4 | 03/24/2017 | 03/27/2017 | 55432867084000026470496 | SOUTHWES 5262497059635 | 415.03 | USD | | 415.03 |
| 5 | 03/30/2017 | 04/03/2017 | 55432867090000511455011 | SOUTHWES 5262498210157 | 29.11 | USD | | 29.11 |

[Show authorizations](#) [Show additional transactions](#)

Past Statements

| Statement date: | 03/25/2017 | 03/25/2017 | 03/25/2017 |
|--------------------|-------------|-------------|-------------|
| Previous balance: | \$ 1,716.44 | \$ 1,870.91 | \$ 2,058.59 |
| Balance due: | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| New transactions: | \$ 3,125.16 | \$ 1,716.44 | \$ 1,870.91 |
| Payments received: | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Payment Due Date: | 04/19/2017 | 03/22/2017 | 02/19/2017 |

[Show additional statements](#)

[Back](#) [View information about your account](#)

Unbilled transactions reports any account activity since your last statement. This is posted on a daily basis. The last activity for your account was posted on 04/05/2017.

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4. Click on “Decline” link
MCC (Merchant Category Code) – self assigned by vendor

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Card Accounts : Unregistered

Account Summary Statement **Unbilled Transactions** View Dispute

View authorization on your account

Card number: XXXXXXXXXXXX2619? Total credit limit: \$ 9,500.00 Account status: Open
Credit balance available: \$ 6,522.76

The following Authorizations are currently on your account as of 04/12/2017.

| No. | Transaction date | Merchant name | MCC | Transaction amount | Status |
|-----|---------------------|------------------|------|--------------------|----------|
| 1 | 04/05/2017 14:51:54 | SOUTHWEST AIR LN | 2096 | \$ 312.18 | Declined |
| 2 | 04/05/2017 14:51:50 | SOUTHWEST AIR LN | 2096 | \$ 312.18 | Declined |
| 3 | 04/05/2017 15:02:28 | SOUTHWEST AIR LN | | \$ 312.18 | Declined |
| 4 | 04/05/2017 14:06:58 | SOUTHWEST AIR LN | | \$ 312.18 | Declined |
| 5 | 04/05/2017 14:07:43 | SOUTHWEST AIR LN | | \$ 312.18 | Declined |

Cancel

5. Reason found under Additional Information

Account Summary Statement **Unbilled Transactions** View Dispute

View additional information for the selected authorization record

Additional Information

Merchant name: SOUTHWEST AIR LN

The Request was declined due to 0035 Currently past due 91+ days
The Request was declined at the CORPORATE
The vendor type for the decline was NOT DECLINED FOR VELOCITY
The following reasons result also have declined the request:
1. 0035 Currently past due 91+ days
THIS REQUEST WAS NOT REFERRED.

Reason Code Details

| No. | Declined Reason |
|-----|------------------------------------|
| 1 | ACQ_Strategy to all Banks |
| 2 | Bank Req:ACQ Strategy to All Banks |
| 3 | Bank Req:ACQ Strategy |
| 4 | Country Excluded |
| 5 | No Match for Country Include |
| 6 | Control CNB |
| 7 | Account coded 90 |
| 8 | Account Coded V9 |
| 9 | Account Coded M9 |
| 10 | Account coded DC |