DEPARTMENT OF GENERAL SERVICES
STATEWIDE TRAVEL MANAGEMENT PROGRAM
TRAVEL BULLETIN

Travel Bulletin # 10-10   **Effective:**   December 24, 2010

SUBJECT: DGS Travel Bulletin: Cliqbook New User Interface

PURPOSE: Announcement of the New Enhancements to Cliqbook

REFERENCE: Travel Bulletin 10-04

Purpose	This Travel Bulletin announces a number of new enhancements to the online travel booking tool, Concur Cliqbook.
New User Interface- Hooville	The enhanced user interface – known as Hooville – was designed to improve the user experience in many ways, including increased usability, improved filtering, and more search results. Effective January 1, 2011, all Cliqbook sites will reflect the new user interface. However, you may notice the site changed as early as December 24, 2010.

Features

Recent innovations for Cliqbook include:
- Direct connect to Amtrak's reservations systems.
- More interactive flight display - with "sliders" that enable you to choose flights within an expanded time range - and an added feature that allows you to choose flights resembling other schedules with a "More Like This" option.
- Combined price and schedule on one page for easier navigation and viewing.
- Improved hotel search experience with more results, more sorting options, and price range noted up-front.
- Integrated map display in your hotel search for easier selection.
- Ability to book multiple hotels from the hotel tab.
- Ability to send message to car/hotel vendor during booking process.
- Easy-to read itinerary.

Helpful Hints

Flights
- Flight information is condensed. Click on "Show Details" to see more information including if a flight is a State of California contracted rate, seat map, etc.
- Move sliders to adjust times and price range shown.
- When shopping by schedule, use tabs to view outbound and return flights.
- Click on "More Like This" if you like one flight but want to see it with different outbound or return flights.

Hotels
- Hotels will be listed with a rate range. Click on "Choose Room" to see the room types, room rates and to reserve a room.

Training　　　　If you would like to attend an upcoming training to review the new features of the new interface, please visit our website at www.dgs.ca.gov/travel.

Continuous Changes　　Cliqbook is constantly enhancing their online services in order to bring you a more pleasant travel experience. Since there is continual improvement on Cliqbook, you may find that the location or features may slightly change over time. We will make it our top priority to notify you of any future changes and/or enhancements to the Cliqbook sites.

Client Survey　　We hope you like the new look and feel of Cliqbook as much as we do. As always, our goal is to make the act of business travel easy, accessible and as pain free as possible. Please let us know what you think by filling out our survey at WWW.SURVEYMONKEY.COM/S/N3HZHJ5.

DGS Contact　　If you need additional information or assistance, please contact:

Kelly May, Travel Management Services Provider Contract Administrator
Statewide Travel Program
(916) 376-3991
kelly.may@dgs.ca.gov