

August 10, 2010

Carrie Matsumoto
Executive Director, Facilities Development & Planning
Long Beach Unified School District
2425 Webster Avenue
Long Beach, CA 90810

RE: DSA/OPSC Program Review Planning Sub-Group

Dear Ms. Matsumoto:

Thank you for sharing your observations and suggestions about the Planning Sub-Group meeting. The focus of the program review process is you, the customer. It was our intention to include the State Agency stakeholders as subject matter experts but not to create an imbalance to the detriment of the customer groups. We appreciate your insight and will make every effort to make the sub-group meetings customer centered.

All of the group meetings should provide feedback and suggestions that can be implemented for the best overall outcomes. In response to your thoughtful, constructive suggestions, each sub-group will now use a bifurcated issue identification and prioritization process. The issues will be prioritized with the customer group first and stakeholders second, with one vote per issue per participant to maintain consensus. This will provide the ability to identify like issues within each group as well as crossover issues between the sub-groups. This new format was implemented yesterday and generated a very positive response.

We view each group as a valuable asset in generating sustainable program changes. Due to this format change, we would propose the Planning Sub-Group have an opportunity to re-prioritize their identified issues. The re-prioritization can take place via email, which we are willing to organize for the group. Upon your response to this letter, each group member will be contacted immediately about the process change and regarding whether he or she would like a change in issue priority. Dr. Hatton can then report any change in issue priority to you as chairperson and the group before the Expert Workgroup presentation on August 18, 2010.

Thank you for your commitment to this valuable endeavor. Your comments and suggestions are always welcome.

Regards,



Stephen Amos
Chief Deputy Director

cc: Kathleen Moore – CDE, Vice Chair
Lisa Silverman – OPSC
Office of Senator Alan Lowenthal
Lindle Hatton - Facilitator