



**Department of General Services  
Procurement Division**

707 Third Street, Second Floor, West Sacramento, CA 95605  
(916) 375-4400 (800) 559-5529

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**Bulletin #: E-17-16**

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**TO: Procurement and Contracting Officers (PCOs)  
Purchasing Authority Contacts (PACs)**

**RE: First Annual California Procurement and Contracting Academy Customer  
Survey**

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The California Procurement and Contracting Academy (CalPCA), of the Department of General Services (DGS), Procurement Division announces its first annual Strategic Planning Customer Survey. CalPCA provides procurement-related training for buyers from all state agencies. Your answers and your employees' answers to this survey will help CalPCA fulfill its commitment to:

- Expand CalPCA reach to agencies state-wide
- Be more responsive to your agency's procurement training requests
- Tailor curriculum delivery to your employees' learning styles
- Pursue new channels to deliver course content
- Explore regional training opportunities
- Fine-tune training schedules for maximum distribution
- Determine the direction CalPCA will follow in the coming years

The survey (found in the link below) is comprised of fourteen (14) questions, and should take just a few minutes to complete.

- <https://www.surveymonkey.com/r/CalPCA2016>

CalPCA requests that you distribute this survey link on our behalf to all your employees with roles and responsibilities in goods or services acquisition, both IT-related, or non-IT. Please use your office-preferred means of communication to encourage maximum participation! Please ask that surveys be completed prior to the **Oct. 21, 2016 deadline**.

Thank you in advance for your help in CalPCA's endeavor to provide excellence in the business of government!

Feel free to contact CalPCA with questions, comments or concerns:  
(916.375.4628) or [calpcahelp@dgs.ca.gov](mailto:calpcahelp@dgs.ca.gov)