



**Department of General Services  
Procurement Division**

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**Broadcast Date: October 8, 2013**

**Bulletin #: E-18-13**

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**TO: Purchasing Authority Contacts (PACs)  
Procurement and Contracting Officers (PCOs)  
Small Business and DVBE Advocates (SB/DVBE)  
Report Coordinators**

**RE: Customer Survey**

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In response to recommendations that came from the July 25, 2013 Small Business (SB) and Disabled Veteran Business Enterprise (DVBE) Advocate meeting, the Department of General Services (DGS), Procurement Division has developed an online survey for our customers. Please provide your feedback on how DGS can better assist your department with outreach to SB/DVBE suppliers.

DGS wants to continue providing you with exceptional customer service, and to do so, we ask for your comments and suggestions on how we can help you. Please click on the link below to access the survey. The survey will only take a few minutes to complete.

Please complete the survey by close of business on October 31, 2013

[SURVEY](#)

\*Note - If you are a Reports Coordinator please complete the additional questions regarding the Consolidated Annual Report on page two of the survey.

If you have questions regarding the survey please email us at [Advocate@dgs.ca.gov](mailto:Advocate@dgs.ca.gov)