



Excellence in the Business of Government

Procurement Division's State Department Customer Forum

May 28, 2014
9:00 AM to 11:30 AM
DGS Auditorium

FINAL

***Open to State Department Employees
Only***

Agenda topics

<u>TIMES (approximate)</u>	<u>Topic</u>	<u>Speaker</u>
9:00 am – 9:10 am	Introductions	Michael Aguilio
9:10 am – 9:30 am	FI\$CAL Update	Kelly Holtz
9:30 am – 9:35 am	Upcoming SB/DVBE Outreach Events	Michael Aguilio
9:35 am – 9:50 am	Legislative Update	Charles Deyoe
9:50 am – 10:00 am	Caltrans Best Practices	Liza Whitmore
10:00 am – 10:10 am	Break	
10:10 am – 10:40 am	Office of Risk and Insurance Management (ORIM)	Donna Sanderson Jason Mann
10:40 am – 10:55 am	CAL-PCA Update	Molinda Zinda
10:55 am – 11:15 am	Acquisition Branch Update	Diane Leung Steven Kobayashi Rhonda Smith
11:15 am – 11:20 am	Feedback and Closing Remarks	Danetta Jackson

Your input is appreciated.
Please return completed survey to front registration table upon departure
or fax to (916) 375-4662 by close of business **May 29, 2014**.

Mark your Calendar for the
Next Customer Forum **September 17, 2014**

Americans with Disabilities Act (ADA): It is the policy of the State to make every effort to ensure that its programs, activities and services are available to all persons, including persons with disabilities. Persons with disabilities requiring reasonable accommodation to participate in the meeting/training should provide their email request to Judith.burnett@dgs.ca.gov or call (916) 375-4578. You can also contact the Procurement Division main office at (916) 375-4400 or the Procurement Division TTY (West Sacramento) at (916) 376-1891, California Relay Service at 1-800-735-2922 or 1-888-877-5379; TTY at 1-800-735-2929 or 1-888-877-5378, Speech to speech at 1-800-854-7784. It is recommended that DGS receives the request at least five working days prior to the event. Parking: Should you park in the parking structure next to the Ziggurat, please refrain from parking in the reserved parking spaces on the 3rd Floor.