



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA
Department of General Services - Office of Procurement

PURCHASE ORDER

Purchase Order No. 62117
Rev. Date 6/30/2008

Table with 5 columns: Supplier No., Solicitation No., Delivery Date, FOB Point, Invoice Terms. Values: 805077, 56992, As Specified, Destination, N45.

COMPLIANCE 360, INC
1185 SANCTUARY PARKWAY
SUITE 250
ALPHARETTA, GA 30004
Attn: CHRIS FAKLARIS

S H T I O P DEPT MANAGED HEALTH CARE
980 NINTH STREET, STE 500
SACRAMENTO, CA 95814
Attn: RENEE MILLER
C H A T R O G E MANAGED HEALTH CARE
ATTN: ACCOUNTING
980-9TH STREET STE 500
SACRAMENTO CA 95814

Table with 4 columns: Agency Billing, Agency Purchase Estimate, Purchase Estimate, Revision. Values: 38216, 07MC-PE006, 67264, 0.

Table with 3 columns: Agency Contact, Phone, Date Received. Values: KAREN WHITNEY, 916-323-7796.

Phone: 678-992-0262

Table with 7 columns: Item No., Quantity, Unit, Commodity Code, Description, Unit Price, Extension.

TERMS AND CONDITIONS:

THE ATTACHED STATEMENT OF WORK CONSISTING OF TWO (2) PAGES IS PART OF THIS AGREEMENT.

THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.

- 1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007
http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf
2. IT Software License Special Provisions (Effective 01/21/2003)
http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf

Table row for item 1: 1 EA 1096-000-0912-4 SOFTWARE APPLICATION (AS DESCRIBED) COMPLIANCE 360 SOFTWARE SUPPORT 50,000.0000 50,000.00

Total Value: 50,000.00

This purchase order is being awarded on August 4, 2008 pursuant to Government Code Section 13332.17. Any encumbrances made pursuant to this purchase order shall be construed to have been made on the last day of the preceding fiscal year.

TAXES:

For the purposes of this Award, no tax will be charged.

CHANGE ORDERS:

This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing, change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include

Sales and/or use tax to be extra unless noted above

Table with 3 columns: Buyer (DIANA MERCADO), Phone (916-375-4430), BOC Number.

Handwritten signature of Don Cherry

STATE OF CALIFORNIA

Department of General Services - Office of Procurement

**PURCHASE ORDER CONTINUATION**

Form GSOP 2-PIN (04/98)

<i>Purchase Order No.</i> 62117	<i>Revision</i>	<i>Date</i> 6/30/2008	<i>Supplier No.</i> 805077	<i>Supplier Name</i> COMPLIANCE 360, INC
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<i>Item No.</i>	<i>Quantity</i>	<i>Unit</i>	<i>Commodity Code</i>	<i>Description</i>	<i>Unit Price</i>	<i>Extension</i>
<p>termination for default of the supplier.</p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (<a href="https://www.scprs.dgs.ca.gov">https://www.scprs.dgs.ca.gov</a>). The Registration Number is: 24000808326505</p>						

**DEPARTMENT OF MANAGED HEALTH CARE  
Division of Plan Surveys**

**STATEMENT OF WORK**

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Compliance 360

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This Statement of Work ("Agreement") reflects the services to be provided by Compliance 360, Inc., hereinafter referred to as the "Contractor," for the Division of Plan Surveys, hereinafter referred to as the "State".

**SCOPE**

The Contractor will provide the Compliance 360 software application and twelve (12) months Support. Support will include the following services:

- Services available via phone, email, or web.
- Support Services available during a 5X12 business day (excluding published holidays).
- Quick business-hour response time for critical issues.
- Availability of the most current releases and versions of the application

The Contractor's support will help the State streamline the management of the plan surveys operations.

**PERIOD OF PERFORMANCE**

The term of this Agreement will be effective upon the date the Purchase Order is signed through July 2, 2009.

**CONTRACTOR REQUIREMENTS**

- The Contractor shall assist the State in implementing the most effective compliance management and survey tools
- The Contractor will attempt to accommodate changes to the State's fluid organization structure

## **BILLING INFORMATION**

The Contractor shall submit invoices (including the purchase order number) to the following address:

Attn: Accounts Payable  
Department of Managed Health Care  
980 9<sup>th</sup> Street, Suite 500  
Sacramento, CA 95814

## **POINTS OF CONTACT**

### Contractor Primary Contact:

Chris Faklaris  
Director, Business Development  
1185 Sanctuary Parkway  
Suite 250  
Alpharetta, GA 30004  
Ph: 678-527-2453  
Fax: 678-992-0266  
Email: [chris.faklaris@compliance360.com](mailto:chris.faklaris@compliance360.com)

### State's Primary Contact:

Rebecca Harrigan  
Chief, Network & Planning Division  
980 9<sup>th</sup> St. Ste 440  
Sacramento, CA 95814  
Ph: (916) 322-6718  
Fax: (916) 322-0662  
Email: [bharrigan@dmhc.ca.gov](mailto:bharrigan@dmhc.ca.gov)

Please forward renewal notices to the attention of the State's Primary Contact.