



Form GSOP I-PIN (04/98)

STATE OF CALIFORNIA
Department of General Services - Office of Procurement

PURCHASE ORDER

Purchase Order No.	Rev.	Date
62320		3/12/2009

Supplier No.	Solicitation No.	Delivery Date	FOB Point	Invoice Terms
812938	57273	As Specified	Destination	N45

VOICE PRINT INTERNATIONAL(VPI) 160 CAMINO RUIZ CAMARILLO, CA 93012 Attn: JEFF VISGERX5217 Phone: 800-200-5430	<i>S</i> DEPT OF GENERAL SERVICES <i>h T</i> TELECOMMUNICATIONS <i>i o</i> 601 SEQUOIA PACIFIC BLVD <i>p</i> SACRAMENTO, CA 95811 Attn: SUSAN DURKEE	<i>C</i> GENERAL SERVICES G-23 <i>h T</i> TELECOMMUNICATIONS <i>r o</i> (SAME AS SHIP TO ADDRESS) <i>g e</i> ATTN: RHONDA KING	
	Agency Billing 30061	Agency Purchase Estimate TD080906	Purchase Estimate 67402 Revision 0
	Agency Contact SUSAN DURKEE	Phone 916-657-9836	Date Received

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p><u>TERMS AND CONDITIONS:</u></p> <p>THE ATTACHED STATEMENT OF WORK, CONSISTING OF THREE (3) PAGES IS PART OF THIS AGREEMENT.</p> <p>THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.</p> <p>IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 http://www.pd.dgs.ca.gov/modellang/genprovit.htm</p> <p>Information Technology Purchase Special Provisions (Effective 01/21/03) http://www.pd.dgs.ca.gov/modellang/purchasespecial012103.htm</p> <p>Information Technology Software License Special Provisions (Effective 01/21/03) http://www.pd.dgs.ca.gov/modellang/Software%20Special%20Provisions%2001-21-03.htm</p> <p>Personal Services Special Provisions (Effective 02/08/07) http://www.pd.dgs.ca.gov/modellang/Personal+Services+Special+Provisions+01-21-03.htm</p>						
1	1135	EA	7090-000-0003-7	SOFTWARE LICENSE VOICE RECORDING LICENSE UPGRADE PER ACTIVATED CHANNEL (VP-AVSW-PS)	127.1366	144,300.04
2	1	EA	9090-250-0103-7	INSTALLATION AND TRAINING (AS DESCRIBED) INSTALLATION, TRAINING, AND FIXED TRAVEL EXPENSES. (AT STATE PER DIEM RATE)	37,450.0000	37,450.00
Total Value:						181,750.04

Sales and/or use tax to be extra unless noted above

Buyer MARTY ZUBEIDI	Phone 916-375-4435	BOC Number
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PURCHASE ORDER CONTINUATION

<i>Purchase Order No.</i> 62320	<i>Revision</i>	<i>Date</i> 3/12/2009	<i>Supplier No.</i> 812938	<i>Supplier Name</i> VOICE PRINT INTERNATIONAL(VPI)
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<i>Item No.</i>	<i>Quantity</i>	<i>Unit</i>	<i>Commodity Code</i>	<i>Description</i>	<i>Unit Price</i>	<i>Extension</i>
<p><u>NOTE:</u></p> <p>Electronic download only. There will be no tax charged against this Purchase Order.</p> <p><u>CHANGE ORDERS:</u></p> <p>This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (https://www.scprs.dgs.ca.gov). The Registration Number is: 17600309362194</p>						

DEPARTMENT OF GENERAL SERVICES
TELECOMMUNICATIONS DIVISION
OFFICE OF PUBLIC SAFETY COMMUNICATIONS SERVICES

STATEMENT OF WORK

VOICE RECORDING SYSTEMS UPGRADE

This Statement of Work ("Agreement") reflects the services to be provided by Voice Print International, hereinafter referred to as the "Contractor," for the California Highway Patrol and the Department of General Services, Telecommunications Division, hereinafter referred to as the "State".

SCOPE

The Contractor will upgrade all 28 CHP Voice Recording Systems to VPI Client Software Version code-named "Prioriti" and VPI Server Software to Version 4.x, or which ever is VPI's latest release. The 28 locations represent a total of 1,135 recording channels. In addition to upgrades, Contractor will fix the identified issues, outlined in below. All objectives are contingent upon successful completion of an agreed upon "test period" at three CHP locations, identified below.

Support will include the following services:

1. VPI will first upgrade the systems at three CHP locations as "test platforms" for the approval process to roll out the statewide upgrade. The three locations are:
 - a. Sacramento Traffic Management Center
 - b. Merced Communication Center
 - c. Golden Gate Communication Center (Vallejo)
2. The test period shall be 30 days and will commence when VPI notifies DGS that all three test sites have been upgraded, identified issues corrected, the sites are ready for testing and DGS concurs that testing shall begin.
3. VPI shall provide a one-time, 3 day technical training for an agreed upon number of DGS technicians who provide support for CHP VPI systems. Training shall take place at VPI facilities in Camarillo, CA. There shall be no cost for the training course. However, all travel, lodging and other expenses are the responsibility of the State.
4. Contractor will address problems with:
 - a. Lost calls

- b. Dropped calls
- c. Cut-off calls
- d. Run-on recording
- e. Accurate recording of analog ring-down lines
- f. Capturing call-box location information
- g. Capturing ANI and ALI data on 911 calls

PERIOD OF PERFORMANCE

The term of this Agreement will be effective when the Purchase Order is signed through June 30, 2012.

BILLING INFORMATION

The Contractor shall submit invoices in triplicate not more than frequently than monthly in arrears (including the purchase order number) to the following address:

Department of General Services
Telecommunications Division
Attn: Rhonda King, Accounts Payable
Mail Station # 12
601 Sequoia Pacific Boulevard
Sacramento, CA 95811

POINTS OF CONTACT

Contractor Primary Contact:

Jeffrey Visger: Director of Public Safety
160 Camino Ruiz
Camarillo, CA 93012
Ph: 800/200-5430 x5217
Fax: 805/389-5202
Email: JVisger@vpi-corp.com

State's Primary Contact:

James Sawyer, Senior Telecommunications Engineer
601 Sequoia Pacific Blvd.
Console Engineering Unit
Sacramento, CA 95811
916-657-6167
james.sawyer@dgs.ca.gov

Please forward renewal notices to the attention of the State's Primary Contact

TERMINATION.

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.