



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA
Department of General Services - Office of Procurement

PURCHASE ORDER

<i>Purchase Order No.</i>	<i>Rev.</i>	<i>Date</i>
62350		5/19/2009

<i>Supplier No.</i>	<i>Solicitation No.</i>	<i>Delivery Date</i>	<i>FOB Point</i>	<i>Invoice Terms</i>
802397	57353	As Specified	Destination	NET 45

EXECUTIVE INFORMATION SERVICES
INC.
1396 NE 2ND ST., STE 100
OCALA, FL 34470
Attn: ALVIN J. GORTCINSKY

Phone: 801-543-5989

<i>S</i> <i>h</i> <i>i</i> <i>p</i>	ATASCADERO STATE HOSPITAL 10333 EL CAMINO REAL ATASCADERO, CA 93422-5808	<i>C</i> <i>h</i> <i>a</i> <i>r</i> <i>r</i> <i>o</i> <i>g</i> <i>e</i>	ATASCADERO STATE HOSPITAL PO BOX 7002 ATASCADERO CA 93423-7001 ATTN: ACCOUNTING OFFICE
Attn: RECEIVING DOCK			

<i>Agency Billing</i>	<i>Agency Purchase Estimate</i>	<i>Purchase Estimate</i>	<i>Revision</i>
49050	81518073	67528	0

<i>Agency Contact</i>	<i>Phone</i>	<i>Date Received</i>
MARY MARZIELLO	805-468-2540	

<i>Item No.</i>	<i>Quantity</i>	<i>Unit</i>	<i>Commodity Code</i>	<i>Description</i>	<i>Unit Price</i>	<i>Extension</i>
<u>TERMS AND CONDITIONS:</u>						
THE ATTACHED STATEMENT OF WORK CONSISTING OF THREE (3) PAGES IS PART OF THIS AGREEMENT.						
THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.						
1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf						
2. IT Software License Special Provisions (Effective 01/21/2003) http://www.documents.dgs.ca.gov/pd/modellang/softwaresepecial012103.pdf						
1	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE SUPPORT - RECORDS MANAGEMENT SYSTEM (RMS)	6,600.0000	6,600.00
2	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE SUPPORT - COMPUTER AIDED DISPATCH (CAD)	6,600.0000	6,600.00
3	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE SUPPORT - CALIFORNIA LAW ENFORCEMENT SYSTEM (CLETS)	3,300.0000	3,300.00
4	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE SUPPORT - RECORDS MANAGEMENT SYSTEM (RMS)	7,260.0000	7,260.00
5	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE SUPPORT-COMPUTER AIDED DISPATCH (CAD)	7,260.0000	7,260.00
6	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE SUPPORT - CALIFORNIA LAW ENFORCEMENT	3,630.0000	3,630.00

Sales and/or use tax to be extra unless noted above

<i>Buyer</i>	<i>Phone</i>	<i>BOC Number</i>
Marty Zubeidi	916-375-4435	

STATE OF CALIFORNIA

Department of General Services - Office of Procurement

PURCHASE ORDER CONTINUATION

Form GSOP 2-PIN (04/98)

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<i>Purchase Order No.</i> 62350	<i>Revision</i>	<i>Date</i> 5/19/2009	<i>Supplier No.</i> 802397	<i>Supplier Name</i> EXECUTIVE INFORMATION SERVICES
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<i>Item No.</i>	<i>Quantity</i>	<i>Unit</i>	<i>Commodity Code</i>	<i>Description</i>	<i>Unit Price</i>	<i>Extension</i>
TELECOMM SYSTEM (CLETS)						
7	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE SUPPORT - RECORDS MANAGEMENT SYSTEM (RMS)	7,260.0000	7,260.00
8	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE SUPPORT - COMPUTER AIDED DISPATCH (CAD)	7,260.0000	7,260.00
9	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE SUPPORT - CALIFORNIA LAW ENFORCEMENT TELECOMM SYSTEM (CLETS)	3,630.0000	3,630.00
Total Value:						52,800.00

NOTE:

Electronic download only. There will be no tax charged against this Purchase Order.

CHANGE ORDERS:

This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.

STATE CONTRACTS AND PROCUREMENT REGISTRATION:

This Purchase Order has been registered into the State Contracts and Procurement Registration System (<https://www.scprs.dgs.ca.gov>). The Registration Number is: eP 1008478

**Information Technology Department
Atascadero State Hospital**

STATEMENT OF WORK

Executive Information Services, Inc.

This Statement of Work ("Agreement") reflects the services to be provided by Executive Information Services, Inc. hereinafter referred to as the "Contractor", for the Information Technology Department hereinafter referred to as the "State".

SCOPE

This is a 3 year renewal of the maintenance contract for the Record Management System (RMS), Computer Aided Dispatch (CAD), and the California Law Enforcement Telecommunication System (CLETS) system.

The Contractor will provide Records Management System (RMS), Computer Aided Dispatch (CAD), and (CLETS) system maintenance for the period of thirty six (36) months.

Standard maintenance plans apply to agencies servicing a population up to 100,000. Larger agencies should contact EIS for custom service quotations. All fire application module support services are custom quoted.

The Standard Service Plan is designed to provide core services that will keep EIS supplied law enforcement software systems at a site operational. These services, for example, could be used to supplement the services of a local data processing department or other local contractor.

Standard services cover all EIS application software. Standard plans do not cover computer hardware, operating systems, e-mail systems, network operating systems, or other computer or network components whether or not they were provided by EIS. Services do include diagnostic services and coordination with hardware support vendors, communications vendors, E911 vendors, radio console vendors, and other involved third parties. All charges by third parties for system software licenses, cabling, hardware components, etc. are the responsibility of the Agency. Custom service plans can be configured to meet individual agency requirements.

EIS endeavors to provide timely support services. These services are heavily based on remote support capabilities; including telephone and Internet based services.

The Contractor's support will help the State streamline the product support model by providing quick resolution to questions, trouble shooting solutions, and updates that will help lead to the highest application availability possible.

PERIOD OF PERFORMANCE

The term of this Agreement is effective the date the Purchase Order is signed through 6/30/2012.

CONTRACTOR REQUIREMENTS

1. The Contractor shall assist the Atascadero State Hospital Information Technology Department in implementing the most effective IT service and support tools.
2. The Contractor will provide upgrades and new version releases during the support. They will also provide hot fixes, service packs for current product and access to the technical support knowledgebase.

DELIVERABLES

1. Unlimited telephone based support
2. Unlimited use of the EIS Support WEB site
3. Remote Access Support
4. Remote and on-site support, if required, for failures that render the system inoperable or seriously degrade system performance
5. System Notification Service. This is an electronic bulletin and newsletter based service that is designed to alert users to potential problems with EIS systems or of outside virus or security risks that may influence the use of EIS systems in the Agency.
6. General systems consulting, including system evaluation, recommendations on upgrades and enhancements, and budgetary costing on upgrades.
7. Service includes periodic on-site visits to check system health, install updated software, install operating system and system software service packs, and provide update training for new operators or new system features
8. Software Updates.
9. Due to variability, E-911 interface upgrades and State Interface upgrades may be subject to additional charges.
10. WEB Hosting on the protected EIS support servers.
11. E-mail services hosted on EIS support servers.
12. Fail Safe Data Archive
13. EIS can optionally provide electronic monitoring of customer systems to detect faults and failures.

EXCLUSIONS

EIS assumes no responsibility for third party software including operating systems, communication circuits, electronic mail systems, overall network performance, user profiles, and other network management functions

BILLING INFORMATION

The Contractor shall submit invoices (including the purchase order number) to the following address:

Atascadero State Hospital
Attn: Accounts Payable, Ann Munz
PO Box 7002
Atascadero, CA 93423-7002

POINTS OF CONTACT

Contractor Primary Contact:

Rick Sandona
Executive Information Services, Inc.
1396 NE 20th Ave. Ste 100
Ocala, FL 34470
Ph: 626/353-5204
Fax: 775/201-7575
Email: rick@goeis.net

State's Primary Contact:

James Gruver
Information Technology Manager
10333 El Camino Real
Atascadero, CA 93422
Ph: (805) 468-2949
E-mail: james.gruver@ash.dmh.ca.gov

Please forward renewal notices to the attention of:

Mary Marziello
Information Systems Analyst
10333 El Camino Real
Atascadero, CA 93422
Ph: (805) 468-2540
E-mail: mary.marziello@ash.dmh.ca.gov

TERMINATION

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.