



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA
Department of General Services - Office of Procurement
PURCHASE ORDER

Table with Purchase Order No. 62374, Rev. Date 6/30/2009

Table with Supplier No. 814548, Solicitation No. 57419, Delivery Date As Specified, FOB Point Destination, Invoice Terms N45

Main form containing vendor information (VERDIEM CORPORATION), agency information (DEPT OF GENERAL SERVICES), and contact details (KATHY SCHNABEL).

Main table with columns: Item No., Quantity, Unit, Commodity Code, Description, Unit Price, Extension. Includes terms and conditions, attachments, and a line item for software license.

Sales and/or use tax to be extra unless noted above

Table with Buyer (JOHN MEDEIROS), Phone (916-375-4412), and BOC Number.

Handwritten signature of John Medeiros

STATE OF CALIFORNIA

Department of General Services - Office of Procurement

PURCHASE ORDER CONTINUATION

Form GSOP 2-PIN (04/98)

<i>Purchase Order No.</i> 62374	<i>Revision</i>	<i>Date</i> 6/30/2009	<i>Supplier No.</i> 814548	<i>Supplier Name</i> VERDIEM CORPORATION
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<i>Item No.</i>	<i>Quantity</i>	<i>Unit</i>	<i>Commodity Code</i>	<i>Description</i>	<i>Unit Price</i>	<i>Extension</i>
<p><u>CHANGE ORDERS:</u></p> <p>This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (https://www.scprs.dgs.ca.gov). The Registration Number is: eP 1018510</p>						

**DEPARTMENT OF GENERAL SERVICES
Information Technology Services Division**

STATEMENT OF WORK

Verdiem Surveyor Software/Support Renewal

This Statement of Work ("Agreement") reflects the services to be provided by Verdiem Corporation, hereinafter referred to as the "Contractor," for the Department of General Services/Information Technology Services Division, hereinafter referred to as the "State".

SCOPE

The Contractor will provide 3500 Surveyor Software Licenses, Maintenance, including full technical support and product upgrades for twelve (12) months. Support will include the following services:

- Technical Support – unlimited telephone and e-mail support during support hours of 8:00 a.m., EST to 5:00 pm PST to assist in the use of Surveyor.
- Support Service also includes the latest Surveyor software updates including major product releases, minor upgrade releases and maintenance releases.

The Contractor's support will help the State streamline the product support model by providing quick resolution to questions, trouble shooting solutions, and updates that will help lead to the highest application availability possible.

PERIOD OF PERFORMANCE

The term of this Agreement will be twelve (12) months effective upon the Agreement start date or upon the date the Purchase Order is signed, whichever is later.

CONTRACTOR REQUIREMENTS

- The Contractor shall assist the State system upgrades – New Versions and Releases.
- The Contractor will complete an Energy Consumption Analysis

STATE RESPONSIBILITIES

The State will provide:

- Access to proper areas during the installation, including areas to the database, web server, network and workstations
- Connectivity between servers and workstations

BILLING INFORMATION

The Contractor shall submit invoices (including the purchase order number) to the following address:

Department of General Services
707 3rd Street, 3rd Floor
West Sacramento, CA 95605
Attn: Payables Unit

POINTS OF CONTACT

Contractor Primary Contact:

Bill Hedges, Account Executive
1601 2nd Avenue, Suite 701
Seattle, WA 98101
Ph: (206) 838-2800
Fax: (206) 838-2801
Email: BH@verdiem.com

State's Primary Contact:

Farida Shaghasi, Manager
707 3rd Street, 3rd Floor
West Sacramento, CA 95605
Ph: (916) 375-4758
Fax: (916) 375-4808
Email: Farida.Shaghasi@dgs.ca.gov

Please forward renewal notices to the attention of the State's Primary Contact.

TERMINATION

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.