



## RFP DGS 5014 Wireless Services and Equipment

### Question and Answer Set #4

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#### Introduction

As discussed in Section 2.2.7, this question and answer set serves to clarify the content and intent of RFP 5014, Wireless Services and Equipment.

Note #1: These questions were submitted at the June 13, 2005 Bidder's Conference and may be duplicates of those in previous Question and Answer Sets

Note #2: In accordance with the Key Action Dates in Section 1.4, the Intent to Bid was due on June 14, 2005. From this point forward, further communications on this solicitation will be limited to those suppliers that have submitted an Intent to Bid.

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#### 1. STD 213

The letter of acceptance indicates that we accept the terms and conditions. However, there are changes forthcoming to the STD 213. When will we be notified of those changes? Are they changes for terms and conditions?

*Response:* The STD 213 has been modified by addendum. Section 4 of the STD 213 should reflect the last three bullets under STATE MODEL CONTRACT on Exhibit 8.5. (Also, the first bullet in that same section should refer to Exhibit 8.6.)

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#### 2. DVBE

What criteria were used to exclude DVBE participation as a mandatory requirement?

*Response:* The State reviewed the historical spend for this category and determined that the spend for both DVBE and small business was insignificant with respect to monthly wireless access. Monthly access is the predominant requirement in this solicitation.

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#### 3. Due Date Extension

Would the State consider an extension on the response and critical dates?

*Response:* The State will not consider an extension at this time.

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#### 4. Local Agency Use

Will city, county, local, and higher education be able to purchase off this agreement?

*Response:* Yes, as indicated in Section 1.3

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**5. e-Tool Submissions**

If we are unable to provide the correct data, i.e. maps, technical documents in the narrative section provided in Section 5, can additional information and data be added to the end of the document as “free form” attachments?

*Response:* Yes. Bidders can submit additional attachments. The attachment must be cross referenced in the narrative section.

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**6. Restocking Fee**

Please clarify the restocking fee. Is this for a user who wants a different handset down the road, a broken phone, or exchanging faulty equipment?

*Response:* The restocking fee applies to equipment ordered by the State in error and not exchanged for other inventory. It does not apply to faulty equipment still covered by warranty. It may apply to a “broken phone” if warranty provisions apply. See Section 5.8.10 and the General Provisions.

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**7. Consumption Plan**

Are consumption—based plans a requirement?

*Response:* Yes.

Please describe what you mean by a “consumption plan.” Is this the same as a pre-paid service plan? Please elaborate on your expectations for this type of plan.

*Response:* A consumption plan is a flat rate monthly fee plus a per minute charge for actual use. It is not the same as the pre-paid service plan. A consumption based plan would be for users or agencies with either a no or low usage end user, possibly phones used when staff is relocated (temporary assignment) or so that the phone can be assigned out for use for a week or two. A consumption plan can be used as a "temporary hold" to make sure the phone number is saved during a period of time.

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**8. Voice Plan**

Are you requiring that a carrier have an unlimited voice plan? Is this plan mandatory or can we leave that field blank or N/A?

*Response:* Yes, the State is requiring that carriers have unlimited voice plans. Yes, the plan is mandatory. No, a value must be entered.

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**9. Agency Telecommunication Representatives**

Who are the current ATR (persons acting as an ATR currently), by agency and by bill code?

*Response:* This is the information that is currently available:  
[http://www.applications.dgs.ca.gov/td/atrs/atr\\_lookup.asp](http://www.applications.dgs.ca.gov/td/atrs/atr_lookup.asp)  
Bidders are reminded that contacting someone other than the Procurement Official with respect to this solicitation may preclude the bidder from further participation.

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**10. Agency  
Spend  
Breakdown**

What is the spend breakdown by agency, by bill code for wireless access service (airtime minutes and data/e-mail service)? By agency, bill code, how many lines of service are active? What is the average monthly cost for the wireless access voice and data service by agency and bill code? How many voice minutes are used each month (three month average) for each agency and bill code? What is the monthly data service cost by agency and bill code?

*Response:* Exhibit 8.16 contains information with respect to Statewide users (lines of active service) per common plan (airtime minutes and data/e-mail service). In the aggregate, the State spends \$24 million a year for these services. The level of detail being sought is not readily available at this time. Please resubmit the question with a clarification as to why this information is required to develop a response to this solicitation.

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**Additional  
Information**

Additional questions may be submitted to:

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DGS/Procurement Division              Technology Acquisitions  
916.375.4468 (voice) 916.375.4505 (fax)

If you no longer wish to receive any information with respect to this solicitation, please contact the person listed above.

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