

**DHL**

**ACCESSORIAL  
FEES & SPECIAL  
SERVICES**



## DHL Fees - U.S. ALL PRODUCTS

### Additional Handling

Ground shipments that require additional handling due to their size or packaging will be assessed a fee of \$5 per package. The charge applies to any package not fully encased in an outside shipping container, any package that is encased in a wood or metal container, cans or pails that are not fully encased in cardboard packaging.

### Address Correction

In cases of incorrect consignee address, DHL will research and redirect the shipment while providing corrected information to Shipper for an additional \$10.00 per shipment. (See also *Undeliverable or Refused Shipments*)

### Afghanistan/Iraq Clearance

Shipments to Afghanistan will incur a clearance fee of 10% of the declared value subject to a minimum of \$20.00.

### Alaska and Hawaii Destination Surcharge

Additional charges of \$10.00 per Express Document and the greater of \$10.00 or \$0.70 per pound for all other shipments to Alaska and Hawaii are applicable. These surcharges will not apply to intrastate shipments.

### Customs Clearance Charges (US inbound service)

The following charges are normally billed to the recipient or Importer of Record.

Broker Turnover.....	\$50.00 per airwaybill
U.S. Inbound In Bond Storage (up to 5 days no charge).....	\$10.00 per additional day
Single transaction Bond.....	\$40.00 minimum
Single Informal Entry Fee.....	\$35.00 per entry
Multi-line Item Entry.....	\$3.00 per line over 5 lines

### Delivered Duty Paid Service

Delivered Duty Paid (DDP) service allows a Shipper to send a WPX shipment and bill the duties and taxes to the Shipper or Third Party. DDP service is available to most countries. DDP must be marked "Shipper" after the "Destination Duties/Taxes" box on the DHL airwaybill (required). No prior arrangement or consignee account number is required.

To aid in the identification of DDP shipments, Delivered Duty Paid may be noted by the shipper in the "Description of Contents" and also on the Commercial Invoice. A fee of \$15.00 per shipment will apply. Billing of destination duties and taxes to a third party in destination or third country requires prior arrangement. Contact your local representative or Key Account Manager for additional information.

### Destination Area Surcharge

Any shipment destined to certain zip codes outside DHL's direct domestic delivery area will be subject to an on forwarding charge of \$1.75. A \$10 charge may apply to ground shipments for some remote locations. To determine if this fee applies to your shipment, go to <http://www.dhl-usa.com> and enter your destination zip code for a rate inquiry, if applicable.

### DIM Weight Divisor

The following formulas apply to the shipping of lightweight, bulky air express packages:

	<b>Domestic</b>	<b>International</b>
English Measurement	L x W x H (inches)	L x W x H (inches)
Pounds & Inches	194	166
Metric Measurement	L x W x H (cm)	L x W x H (cm)
Kilos & Centimeters (in ½ KG increments)	7000	6000

### Duty Advancement Fee

A processing fee of 2% (subject to a \$5.00 minimum) will be applied to U.S. inbound WPX shipments for which DHL advances customs duties, fees and taxes and then re-bills a U.S. consignee.

### Emergency Situations

DHL reserves the right to fix temporary emergency surcharges to recover costs associated with emergency situations that could not be reasonably anticipated at the time of the preparation of this Agreement. All emergency surcharges will be temporary and will be in addition to negotiated rates. Shipper will receive a thirty (30) day written notice of any pending emergency situations requiring a surcharge.

### Excess Dimensions

A ground package with a primary length greater than 48 inches will be charged a \$5 fee.

### Excess Limits

A ground package will not be accepted by DHL for ground shipments if it exceeds the maximum length of 108 inches, the maximum combined length plus girth of 130 inches or the maximum weight of 150 pounds. If such a package is inadvertently accepted by DHL

### Document Preparation Service

DHL will prepare dutiable shipment forms and documents as follows:

Waybill Preparation (per waybill)	\$10.00
Banking Letter of Credit (document completion)	Documentation Fees Plus \$75.00
Banking Letter of Credit (compliance verification)	\$35.00
Banking Sight Drafts (Including messenger and Consular fees)	Documentation Fees Plus \$20.00
Camet (ATA)	\$85.00

Certificate of Origin	\$10.00
Commercial Invoice (Pro Forma)	\$20.00
Customs Registration (CF4455)	\$25.00
Export Validation for DOS Shipment (All DHL DOS Shippers must be pre-approved.)	\$65.00
Legalization (consular invoice)	Documentation Fees Plus \$20.00
Shipper's Export Declaration Filing	\$10.00

### **Fuel Surcharge**

Air Express shipments indexed to USGC jet fuel index. Ground Packages fuel surcharge indexed to on-highway diesel fuel index. For details go to <http://www.dhl-usa.com> and see Indexed Fuel Surcharge.

### **Handling**

Handling fees for customized services not otherwise defined may be agreed on a case-by-case basis with the local DHL service center, and noted for billing purposes on the Waybill.

### **Import Express Account Number Correction**

If a U.S. inbound collect shipment is sent to a U.S. payer and the payer's Import Express account number is not noted on the airwaybill, a \$20.00 fee will be charged if the payer requests billing to its IMP account number.

### **In forwarding**

Domestic in forwarding from agent pick-up locations may be subject to an additional \$10 charge. In forwarding does not apply to ground products.

### **International On-forwarding**

Any international shipment destined for a remote location outside DHL's direct delivery service area will be subject to an On-forwarding charge. The charge is \$15 for the first 10 pounds, plus \$0.50 for each additional pound from 11-20 lbs. and \$0.20 for each additional pound above 20 lbs.

### **Multi-Piece Shipments**

Rather than rating per package, DHL limits its multi-piece charge to an additional \$10.00, per airway bill, for both domestic and international air express shipments, regardless of the number of pieces. Does not apply to ground products.

### **Neutral Delivery Service**

Neutral Delivery Service (NDS) allows a Shipper to send a dutiable WPX shipment direct to an international consignee and bill the duties and taxes to a Third Party/Importer of Record. The Importer of Record and the final consignee must reside in the same country and that country must be approved for Inbound Neutral Delivery Service. The recipient's copy of the airwaybill with no indication of the declared value is the only documentation on the shipment delivered to the final consignee. Fee is \$15.00 per shipment. Contact your local representative or Key Account Manager to arrange.

### **Oversize 1**

A ground package weighing less than 30 pounds and measuring greater than 84 inches and equal to or less than 108 inches in combined length plus girth will be classified as an Oversize 1 package and charged at the customer's 30 pound transportation price. The fee is the difference between the 30-pound price and the actual weight charge.

### **Oversize 2**

A ground package weighing less than 70 pounds and measuring greater than 108 inches in combined length plus girth will be classified as an Oversize 2 package and charged at the customer's 70 pound transportation price. The fee is the difference between the 70-pound price and the actual weight charge.

### **Oversized Packages**

Air express packages with actual or dimensional weight greater than 150 pounds or total dimensional size (L + W + H) exceeding 108 inches may be subject to Oversized Package Rates. Does not apply to ground products.

### **Pick Up Fee (Pending)**

The fee for courier pickup is \$2.00 (pending).

### **Rebills**

Changes to the billing account number at the customer's request and due to no fault of DHL can be accommodated at the rate of \$10.00 per AWB and will be included with the transportation charge to the revised payer.

### **Residential Delivery**

DHL will charge a fee of \$1.50 for delivery of U.S. domestic shipments to residential delivery locations, including businesses in homes.

### **Saipan/Guam Origin Surcharge**

U.S. inbound collect shipments from Guam, Saipan, American Samoa, & Marshall Island which are billed to a U.S. account number will be assessed an additional \$3.00 per pound with a \$30.00 minimum.

### **Same Day, Sunday, Holiday Service and After Hours Service**

Same Day, Sunday, Holiday and After Hours Service is available by prior arrangement and is subject to an additional charge. Not available for all levels of service.

### **Saturday Delivery**

The fee for Saturday delivery is \$15.00 per shipment in addition to normal transportation charges. Contact DHL customer service for more information. Not available for all levels of service. Call CRC to inquire about service availability and rates.

### **Shipment Value Protection**

DHL will, upon Shipper's request (as indicated on the airwaybill), provide value protection coverage at a cost of \$0.70 per \$100 of coverage. For all values of \$300 or less per shipment, a minimum charge of \$2.50 will be applied. Shipper requests for Shipment Value Protection over \$50,000 per shipment must be pre-approved by DHL. DHL is under no obligation to approve Shipment Value Protection over \$50,000.

### **Signature Service (Proof Of Delivery)**

Delivery details are available at no charge through DHL's GlobalTrack, via phone, DHL provided software, or EasyShip. Delivery details are also available by speaking directly with any of our customer service agents. If an actual signature is required, Signature Service may be requested on the airwaybill for an additional fee of \$1.50 per shipment.

### **ThermoExpress<sup>®</sup>**

DHL's ThermoExpress box allows for air express transit of goods requiring temperature control, both domestically and internationally, without the need for dry ice. Fees vary from \$25.00 to \$85.00 per shipment, depending on size and temperature requirement, and include the container, refrigerant, interior protective bag, and special handling and materials management. Contact your local representative or Key Account Manager for details.

### **Undeliverable or Refused Shipments**

When a shipment is undeliverable or refused, DHL will advise Shipper and confirm disposition (redirect, return or abandon). The shipment may be returned or redirected. Additional transportation charges will be applied. Import Express rates may apply if the IMP account number is provided at time of authorization.

NOTE: Overseas destination duties and taxes will also apply regardless of whether goods are returned, redirected or abandoned.

### **Weekly Service Fee (Pending)**

For customers requiring regular DHL pick up service a weekly service will apply. The fee is \$6.00 per week for accounts that ship more than \$50.00 per week. For accounts shipping less than \$50.00 per week the fee is \$10.00 per week (Pending)