

PARCEL DELIVERY SERVICES

APPLICATION OF RATES AND DISCOUNTS

Custom Rates by Service Type

	Service Description	Custom Discount Rates		Rate Chart includes Discount	Discount needs to be applied
		Commercial	Residential		
Domestic					
Ground	Guaranteed day-definite delivery to all 50 states and Puerto Rico*	YES	YES	X	
2nd Day Air	Guaranteed 2nd business day*	YES	YES	X	
2nd Day Air A.M.**	Guaranteed delivery by 12:00 p.m. on the second business day*	YES	see note	X	
Next Day Air Saver	Guaranteed overnight delivery by 3:00 p.m.*	YES	YES	X	
Next Day Air	Guaranteed overnight delivery by 10:30 a.m.*	YES	YES	X	
SonicAir	Same day delivery*	YES	YES	X	
Hundredweight Service					
Ground	Guaranteed delivery to commercial addresses by day promised*	YES	YES		X
2nd Day Air	Guaranteed 2nd business day*	YES	YES		X
Next Day Air Saver	Guaranteed overnight delivery by 3:00 p.m.*	YES	YES		X
Next Day Air	Guaranteed overnight delivery by 10:30 a.m.*	YES	YES		X
International					
Worldwide Express*		YES	YES	X	
Worldwide Expedited*		YES	YES	X	

* Please refer to the UPS Rate and Service Guide for specific details.

Published Rates by Service Type (NON-DISCOUNTED SERVICES)

Next Day Air Early

A.M. Guaranteed overnight delivery by 8:00 a.m.*

3 Day Select Guaranteed within three business days

Standard to Canada Guaranteed low-cost ground delivery to every address in the 10 provinces

**Note: UPS does not offer 2nd Day Air A.M. service to residential destinations.

Additional Service Options Available

- No weight limit on overnight letters
- Air Interstate rates / Air Intrastate rates
- Full Tractability: Just log on to www.ups.com
- Three delivery attempts at no additional charge
- Automatic return of undeliverable packages at no additional charge
- Complimentary Shipping Software and Shipping Supplies available
- Convenient Letter Centers and retail stores, The UPS Store for shipping
- Quantum View Manage is a Web-based application that allows shippers to view shipment information for multiple accounts without a tracking number
- Campus Ship is a Web-based shipping system ideal for use by customers with employees in multiple locations who ship a few packages a day
- Internet Shipping is fast, easy and resides on UPS.com, so there is no software to install and everyone in your organization could ship and track
- Flat File Billing makes analyzing your shipping costs much easier than a paper invoice: control costs, facilitate invoice reconciliation, and obtain analytical reports.