

Specialized Incentives

Additional Charges - UPS agrees to grant Customer the following rates for Value Added Services and Other Charges for a period of 12 months from the anniversary date of the agreement, any Value Added Services and Other Charges not stated below can be found in the UPS Rate and Service Guide in effect at the time of shipping. The Value Added Services and Other Charges found in the UPS Rate and Service Guide in effect at time of shipping are subject to change without notice.

<i>2014 Accessorial Matrix - Applies to Daily Rate customers</i>		
Value Added Services / Other Charges	Type	2014 Discount
On-Call Pickup, Same Day	Percent off	100%
On-Call Pickup, Future Day	Percent off	100%
Automatic Daily Pickup	Percent off	100%
Automatic Daily On-Route Pickup	Percent off	100%
Smart Pickup	Percent off	100%
Day-Specific Pickup	Percent off	100%
Domestic		
		2014
Additional Handling	Rate	\$8.69
Address Corrections - Ground	Rate	\$11.52
Address Corrections - Air	Rate	\$11.52
Address Corrections (Maximum per Shipment)	Rate	\$85.85
Carbon Neutral Surcharge - Air	Rate	\$0.20
Carbon Neutral Surcharge - Ground	Rate	\$0.05
Chargeback for Consignee Billing Shipments	Rate	\$11.52
C.O.D.'s	Rate	\$11.24
Delivery Area Surcharge - Commercial - Air	Rate	\$2.10
Delivery Area Surcharge - Commercial - Ground	Rate	\$2.04
Delivery Area Surcharge - Residential - Ground	Rate	\$2.81
Delivery Area Surcharge - Residential - Air	Rate	\$3.14
Delivery Area Surcharge - Extended Residential - Air	Rate	\$3.40
Delivery Area Surcharge - Extended Commercial - Ground	Rate	\$2.04
Delivery Area Surcharge - Extended Commercial - Air	Rate	\$2.10
Delivery Area Surcharge - Extended Residential - Ground	Rate	\$3.40
Delivery Area Surcharge - Hundredweight	Rate	\$10.48 per shipment
Delivery Change Request Phone	Rate	\$6.13
Delivery Change Request Web	Rate	\$5.11
Delivery Confirmation Response	Rate	\$2.04
Delivery Confirmation Response - Signature Required	Rate	\$3.66
Delivery Confirmation Response - Adult Signature Required	Rate	\$4.71
Delivery Intercept - Phone Request (Redirect, Return, or Future Del)	Rate	\$15.71
Delivery Intercept - Web Request (Redirect, Return, or Future Del)	Rate	\$11.52
Dry Ice	Rate	\$5.00
Early AM Out of Territory	Rate	\$10.00
Next Day Air Early A.M. (greater than 150 lbs DW) Charge	Rate	\$30.00
Excessive Tracking, Tracing & Refund Requests	Rate	\$3.00
Hazardous Material - Domestic Air Services* and 3 Day Select	Rate	\$38.33
Hazardous Material - Domestic Ground	Rate	\$28.11
Declared Value for Carriage	Rate	\$0.84 per \$100 (\$2.52 Min.)
Large Package Surcharge	Rate	\$56.21
Missing/Invalid Account # Charge	Rate	\$11.24

		2014
Value Added Services / Other Charges		Discount
	Type	
On-Call Pickup Residential Surcharge	Rate	\$1.31
On-Call Pickup Area Surcharge - Residential	Rate	\$2.81
On-Call Pickup Area Surcharge - Extended Residential	Rate	\$3.40
On-Call Pickup Remote Surcharge - Alaska	Rate	\$15.33
On-Call Pickup Remote Surcharge - Hawaii	Rate	\$6.00
Proof of Delivery - (Fax or Mail)	Rate	\$3.00
Remote Area Surcharge - Destination Alaska	Rate	\$15.33
Remote Area Surcharge - Destination Hawaii	Rate	\$6.00
Residential Surcharge - Domestic Delivery of Ground Service	Rate	\$1.31
Residential Surcharge - Domestic Delivery of Air Services* and 3 Day Select	Rate	\$1.56
Residential Surcharge - Domestic Hundredweight	Rate	\$27.21 per shipment
Residential Surcharge - Standard Service to or from Canada	Rate	\$1.31
Saturday Pickup - Domestic †	Rate	\$5.23
Saturday Delivery - Domestic	Rate	\$5.23
Saturday Delivery - International	Rate	\$15.33
UPS Returns: Print Return Label	Rate	\$0.50
UPS Returns: Electronic Return Label	Rate	\$1.00
UPS Returns: Print and Mail Return Label	Rate	\$2.25
UPS Returns Plus: 1 UPS Pick up Attempt	Rate	\$5.23
UPS Returns Plus: 3 UPS Pick up Attempt	Rate	\$7.33
UPS Returns Plus: 1 UPS Pick up Attempt - International	Rate	\$5.23
UPS Returns Plus: 3 UPS Pick up Attempt - International	Rate	\$7.33
UPS Returns Plus: Call Tag	Rate	\$8.00
Verbal Confirmation of Delivery	Rate	\$3.00
International Accessorials		
Bill Duty/Tax & Shipping Charges to Shipper	Rate	\$15.00
Carbon Neutral Surcharge - International Express	Rate	\$0.75
Carbon Neutral Surcharge - International Standard	Rate	\$0.10
Certificate of Origin	Rate	\$10.00
Currency Conversion Rate	Rate	0.75%
Delivery Area Surcharge (Import services)	Rate	\$2.00
Delivery Area Surcharge - Extended (Import services)	Rate	\$2.00
Remote Area Surcharge - Extended (Import services / Alaska)	Rate	\$15.33
Remote Area Surcharge (Import services / Hawaii)	Rate	\$6.00
Delivered Duty Paid, V.A.T. Unpaid	Rate	\$15.00
International - Extended Area Surcharge (Export services to certain destinations; Import services from certain origins)	Rate	Greater of \$26.57 or \$0.27 per pound
Remote Area Surcharge (Export services to certain destinations; Import services from certain origins)	Rate	Greater of \$26.57 or \$0.27 per pound
Freight Collect Refusal	Rate	\$11.52
International Dangerous Goods - Standard to/from Canada	Rate	\$35.00 per shipment or \$4.00 per pkg
International Dangerous Goods - International Air Services	Rate	\$59.79 per shipment or \$7.15 per pkg
International Dangerous Goods - WVEF	Rate	\$62.50 per shipment or \$0.34 per pound
Large Package Surcharge - International	Rate	\$56.21
International Residential Surcharge - U.S. Imports and UPS International Air Services to Canada	Rate	\$3.14
Worldwide Express Plus Surcharge	Rate	\$40.00