

SAM—REAL ESTATE SERVICES DIVISION

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PROGRAM SUMMARY, RESOURCES, AND CONTACTS

1300

(Revised 6/2014)

The Department of General Services (DGS), Real Estate Services Division (RESD) offers a full range of real estate and property management services to all state agencies. RESD is dedicated to providing effective, high quality and value-added services to our customers and incorporates all organizational elements necessary to provide these services to customers.

The Asset Management Branch (AMB) is the initial point of contact for all new requests for services from RESD. New project requests are submitted from the customer agency to AMB via Global CRUISE: RESD's electronic project request system. To obtain a Global CRUISE user account, access <http://globalcruise.dgs.ca.gov/> and click on the "Click here to create a user account" link. For assistance with Global CRUISE, contact the AMB Customer Services Management Unit at 916-376-1800. Customer Services Managers are assigned by agency and are available to provide needed assistance and training. Additionally, the "HELP" tab in Global CRUISE includes a handy user guide.

Additional information on the RESD's services and operations may be obtained from the RESD home page located at <http://www.dgs.ca.gov/resd/Home.aspx> or by telephone at 916-376-1800.