

**SAM – INFORMATION TECHNOLOGY  
(California Department of Technology)**

**PROJECT MANAGEMENT**  
(Revised 5/2016)

**4910**

“Project management is the application of knowledge, skills, tools, and techniques to project activities to meet the project requirements. Project Management develops and implements plans to achieve a specific scope that is driven by the objectives of the program or portfolio it is subjected to and, ultimately, to organizational strategies.” (PMBOK 5<sup>th</sup> Edition®). The purpose of project management is to ensure that the delivered product, service or result meets the customer’s requirements and is delivered on time and within budget. A project management methodology improves the quality of project planning, communication, control of the execution and closure processes, and thus the deliverables. As the project progresses, and as challenges or changes emerge, the Project Manager must understand and balance the project’s scope, schedule, cost, and quality objectives.