

**SAM – INFORMATION TECHNOLOGY
(California Department of Technology)**

CORRECTIVE ACTION PLAN
(New 04/2017)

4940.2

Based on the Independent Project Oversight Report (IPOR) findings, the California Department of Technology (Department of Technology) may require Agency/state entities to develop a Corrective Action Plan (CAP) for the purpose of altering the course of a task or project that may have significantly deviated from the pre-specified direction originally intended. The CAP must be well-documented and, upon approval by the Department of Technology, be executed to get the project back on track to better align with the goals, expectations, and ultimate results laid out in the Project Approval Lifecycle and/or project management plan.

The Department of Technology will actively monitor the progress of the planned remediation actions outlined in the approved CAP and document the independent assessment in the IPOR. If the Department of Technology determines that the Agency/state entity is not effectively implementing the actions outlined in the CAP, the Department of Technology may take action to further escalate any lack of progress and adherence to the CAP. If those escalation efforts fail to correct significant problems related to specified issues or risks, the Department of Technology will continue escalation activities up to and including IT project suspension or termination.