

SAM—TRANSPORTATION MANAGEMENT

CLAIMS AGAINST FREIGHT CARRIERS FOR LOSS OR DAMAGE TO SHIPMENTS

3862

(Revised 06/2016)

Use the following instructions for filing a claim against a carrier for loss or damage to shipments in transit:

1. Departments are granted authorization to refrain from collecting accounts receivables of \$500 or less, provided that:
 - Attempts to collect are in accordance with SAM section 8776.6.
 - Departments will discharge only debts that have been determined to be uncollectable or continued efforts to collect are not cost beneficial.
 - Departments understand the discharge from accountability does not release the debtor from the debt owed to the state.
2. For claims above \$500, departments should handle the matter directly with the carrier.